

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 185414	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/31/2025
NAME OF PROVIDER OR SUPPLIER Mountain Manor of Paintsville		STREET ADDRESS, CITY, STATE, ZIP CODE 1025 Euclid Avenue Paintsville, KY 41240	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from the wrongful use of the resident's belongings or money. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review, interview, facility document review, and facility policy review, the facility failed to protect a resident's right to be free from misappropriation of property, which affected 1 (Resident #4) of 3 residents reviewed for personal property. Specifically, a staff member stole Resident #4's credit cards and made multiple unauthorized charges. Findings included: A facility policy titled, Abuse, Neglect, Exploitation and Misappropriation Prevention Program, revised 04/2021, indicated, Residents have the right to be free from abuse, neglect, misappropriation of resident property and exploitation. A facility policy titled, Resident Rights, revised 12/2016, indicated, Employees shall treat residents with kindness, respect, and dignity. The policy revealed, 1. Federal and state laws guarantee certain basic rights to residents of this facility. These rights include the resident's right to, including, c. be free from abuse, neglect, misappropriation of property, and exploitation. An admission Record indicated the facility admitted Resident #4 on 11/26/2024. According to the admission Record, the resident had a medical history that included a diagnosis of dementia. A quarterly Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 04/24/2025, revealed Resident #4 had a Brief Interview for Mental Status (BIMS) score of 11, which indicated the resident had moderate cognitive impairment. Resident #4's Care Plan Report included a focus statement dated 01/27/2025, that indicated the resident had impaired cognitive ability related to dementia. An Initial Report document, dated 07/07/2025 and completed by the Social Services Director (SSD), indicated that the Kentucky State Police (KSP) notified the Administrator that Licensed Practical Nurse (LPN) #1 was seen on video at a retail drug store and a retail supermarket using Resident #4's credit card. A Final Report/5 Day Follow-Up document, dated 07/11/2025 at 1:45 PM and completed by the SSD, revealed LPN #1 was observed on video provided by the KSP using Resident #4's credit card, which she did not have permission to use. The document indicated that LPN #1 was arrested at the facility on 07/07/2025 by the KSP. During an interview on 07/29/2025 at 11:10 AM, Resident #4 stated that their family member, Family Member (FM) #15, told them credit cards that were in their (Resident #4's) wallet were stolen. Resident #4 stated FM #15 would know all the details. During a telephone interview on 07/29/2025 at 11:38 AM, FM #15 stated the stolen credit cards had been in a wallet in a dresser next to Resident #4's bed. FM #15 stated they received notification from a credit card company on 07/03/2025 that there was fraud detected. FM #15 stated that someone attempted to use a credit card at a retail drug store and a retail supermarket. FM #15 stated that some of the charges were denied but some were not, and the charges totaled \$1,700. FM #15 stated that on 07/04/2025 at approximately 12:00 PM, they reported to LPN #2 and another staff member, who LPN #2 asked to be present, that Resident #4's credit cards had been stolen. FM #15 stated that LPN #2 stated she would report it immediately to the Administrator and the Director of Nursing (DON). FM #15 stated that the police came to the facility on Monday (07/07/2025) with pictures, and staff were able to identify the person using the stolen credit cards. FM #15 stated they thought the alleged perpetrator was arrested on 07/07/2025. During a telephone interview on 07/29/2025 at 4:40 PM, LPN #2 stated that on 07/04/2025 at approximately 3:30 PM, FM #15 came into the facility and reported to her and Registered Nurse (RN) #3 that Resident #4's credit cards had been stolen, and the alleged perpetrator had attempted to use them. LPN #2 stated FM #15 showed her and RN #3 the resident's handbag/wallet and showed them where the credit cards had been stored prior to being stolen. LPN #2 stated she immediately told the Assistant Director of Nursing (ADON), who advised her to call the SSD. LPN #2 stated she notified the SSD, who told her that she would take care of it on Monday morning since it was a weekend. LPN #2 stated she thought the alleged perpetrator, who was a staff member, was identified, suspended, and arrested on Monday (07/07/2025) at the facility. During a telephone interview on 07/29/2025 at 5:06 PM, RN #3 stated LPN #2 asked her to be present as a witness when FM #15 came to the facility on [DATE] to report that Resident #4's credit cards had been stolen. RN #3 stated FM #15 told her and LPN #2 that Resident #4 had a handbag with a wallet that contained some credit cards, inside of a dresser in the resident's room; but the resident's credit cards had been stolen, and someone had attempted to use them that day (07/04/2025). RN #3 stated FM #15 showed her and LPN #2 the handbag and there were no credit cards in it. RN #3 stated FM #15 told them the alleged perpetrator attempted to use the credit cards at a retail drug store, a retail supermarket, and gas stations. During an interview on 07/30/2025 at 12:12 PM, the ADON stated she remembered LPN #2 called her on 07/04/2025, and she told LPN #2 to call SSD and report to her. The ADON stated she also called the SSD and reported it</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>(continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review, interview, facility document review, and facility policy review, the facility failed to report an allegation of misappropriation of resident's property to the state survey agency timely, which affected 1 (Resident #4) of 3 residents reviewed for personal property. Specifically, an allegation was made on 07/04/2025 that Resident #4's credit cards that were kept in the resident's room were stolen and unauthorized charges had been made, and the facility did not report the allegation to the state survey agency until 07/07/2025. Findings included: A facility policy titled, Abuse, Neglect, Exploitation and Misappropriation-Reporting and Investigating, revised 04/2021, indicated, All reports of resident abuse (including injuries of unknown origin), neglect, exploitation, or theft/misappropriation of resident property are reported to local, state and federal agencies (as required by current regulations) and thoroughly investigated by facility management. Findings of all investigations are documented and reported. The policy revealed, 1. If resident abuse, neglect, exploitation of resident property or injury of unknown source is suspected, the suspicion must be reported immediately to the administrator and to other officials according to state law. 2. The administrator or the individual making the allegation immediately reports his or her suspicion to the following persons or agencies, which included a. The state licensing/certification agency responsible for surveying/licensing the facility. The policy revealed, 3. 'Immediately' is defined as: a. within two hours of an allegation involving abuse or result in serious bodily injury; or b. within 24 hours of an allegation that does not involve abuse or result in serious bodily injury. An admission Record indicated the facility admitted Resident #4 on 11/26/2024. According to the admission Record, the resident had a medical history that included a diagnosis of dementia. A quarterly Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 04/24/2025, revealed Resident #4 had a Brief Interview for Mental Status (BIMS) score of 11, which indicated the resident had moderate cognitive impairment. Resident #4's Care Plan Report included a focus statement dated 01/27/2025, that indicated the resident had impaired cognitive ability related to dementia. 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FM #15 stated that LPN #2 stated that she would report it immediately to the Administrator and the Director of Nursing (DON). An Initial Report document, dated 07/07/2025 and completed by the Social Services Director (SSD), indicated that the Kentucky State Police (KSP) notified the Administrator that LPN #1 was seen on video at a retail drug store and a retail supermarket using Resident #4's credit card. An email from the SSD to the state survey agency, dated 07/07/2025 at 4:29 PM indicated the Initial Report was submitted to the state survey agency at that time. During a telephone interview on 07/29/2025 at 4:40 PM, LPN #2 stated that on 07/04/2025 at approximately 3:30 PM, FM #15 came into the facility and reported to her and Registered Nurse (RN) #3 that Resident #4's credit cards had been stolen, and the alleged perpetrator had attempted to use them. LPN #2 stated FM #15 showed her and RN #3 the resident's handbag/wallet and showed them where the credit cards had been stored prior to being stolen. LPN #2 stated she immediately told the Assistant Director of Nursing (ADON), who advised her to call the SSD. LPN #2 stated she notified the SSD, who told her that she would take care of it on Monday (07/07/2025) morning since it was a weekend. During a telephone interview on 07/29/2025 at 5:06 PM, RN #3 stated LPN #2 asked her to be present as a witness when FM #15 came to the facility on [DATE] to report that Resident #4's credit cards had been stolen. RN #3 stated FM #15 told her and LPN #2 that Resident #4 had a handbag with a wallet that contained some credit cards, inside of a dresser in the resident's room; but the resident's credit cards had been stolen, and someone had attempted to use them that day (07/04/2025). RN #3 stated FM #15 showed her and LPN #2 the handbag and there were no credit cards in it. 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