

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195213	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/17/2025
NAME OF PROVIDER OR SUPPLIER Courtyard of Natchitoches		STREET ADDRESS, CITY, STATE, ZIP CODE 708 Keyser Avenue Natchitoches, LA 71457	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0583</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Keep residents' personal and medical records private and confidential.</p> <p>Based on observation, interview, and record review, the facility failed to ensure the privacy and confidentiality of medical records for 1 (Resident R5) of 5 (Resident #1, Resident #2, Resident #3, Resident #4, and Resident R5) sampled residents. Review of the facility's policy entitled Sanctions for (facility name) to Comply to HIPAA Privacy Standards revised 06/2016 revealed, in part, all workforce members are required to adhere to the HIPAA Privacy Standards and prevent unauthorized disclosure of Protected Health Information (PHI). Workforce members will protect health information from unauthorized disclosure. Leaving PHI in public areas is a violation of HIPAA Privacy Standards. Observation of Hall B on 09/16/2025 at 8:55 a.m. revealed Cart X was unattended, with the electronic medical record (EMR) screen open and Resident R5's PHI visible. The surveyor remained with Cart X until a staff member approached Cart X. The staff member identified herself as S7LPN. Interview with S7LPN on 09/16/2025 at 8:57 a.m. revealed she left Cart X unattended on Hall B, with Resident R5's PHI visible on the computer screen. S7LPN confirmed she did not ensure the privacy and confidentiality of Resident R5's PHI, but should have. Interview with S2DON on 09/16/2025 at 10:45 a.m. revealed staff were to ensure the privacy and confidentiality of resident PHI by locking computer screens when leaving them unattended.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p>Based on observations and interviews, the facility failed to ensure drugs and biologicals were stored in accordance with currently accepted professional principles. The facility failed to ensure Cart X was locked and medications were stored in a safe and secure manner. Review of the facility's policy entitled Medication Storage revised 03/2025 revealed, in part. It is the policy of this facility to ensure all medications housed on our premises will be stored to ensure security. All drugs and biologicals will be stored in locked compartments. During a medication pass, medications must be under the direct observation of the person administering medications or locked in the medication storage area/cart. Observation of Hall B on 09/16/2025 at 8:55 a.m. revealed Cart X was unattended, and unlocked, with 3 of 8 drawers pulled open. This surveyor remained with Cart X until a staff member approached Cart X. The staff member identified herself as S7LPN. Interview with S7LPN on 09/16/2025 at 8:57 a.m. revealed Cart X was unattended and unlocked on Hall B, with 3 drawers pulled open. S7LPN revealed medication carts were to be locked, with all drawers closed, when left unattended. S7LPN confirmed the medications on Cart X were not stored in a safe a secure manner, but should have been. Interview with S2DON on 09/16/2025 at 10:45 a.m. revealed medication carts were to be locked when unattended to ensure medications were stored in a safe and secure manner.</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.</p> <p>(continued on next page)</p>

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Based on interviews, and record reviews, the facility failed to maintain accurate medical records in accordance with accepted professional standards and practices. The facility failed to ensure documentation on the Medication Administration Report (MAR) was accurate for 2 (Resident #2 and Resident #4) of 5 (Resident #1, Resident #2, Resident #3, Resident #4, and Resident R5) sampled residents. Review of the facility's policy entitled Administration of Medicines revised 03/2025 revealed, in part.the facility is to maintain a record of all medications administered. Staff is to time and initial each medication on the MAR after the medication is given.Review of the facility's policy entitled Medication Administration Electronic Documentation revised 03/2025 revealed, in part.Every resident has an electronic Medication Administration Record (E-MAR) for the purpose of proper administration and recording of all medications. The E-MAR is a permanent, legal document and is a part of the Electronic Health Record. Resident #2Review of Resident #2's medical record revealed an initial admission date of 08/30/2024 with diagnoses including, in part. Repeated Falls, Tremor, Protein-Calorie Malnutrition, Osteoarthritis, Hypothyroidism, Disorder of the Skin and Subcutaneous Tissue, Dementia, Anxiety, Hyperlipidemia and Glaucoma.Review of Resident #2's Annual MDS with ARD of 09/03/2025 revealed a BIMS Score of 03, indicating severe cognitive impairment. Review of Resident #2's current physician's orders revealed, in part. 09/10/2025 Levothyroxine 100mcg po daily r/t Hypothyroidism; 08/08/2025 Donepezil 10mg give 1/2 tablet po in the evening r/t Dementia and Anxiety; 08/05/2025 Latanoprost Ophthalmic Solution 0.005% instill 1 drop in both eyes at bedtime r/t Glaucoma; 11/04/2024 Observe closely for significant side effects of Anti-Depressant medication.every shift; 10/14/2024 Observe closely for significant side effects of Anticoagulant medication.every shift; 10/08/2024 Resident to wear pillow heel boots with heels floated while in bed every shift; 09/09/2024 Naturewell Retinol Cream apply topically to arms, hands, and face daily r/t Disorder of the Skin and Subcutaneous Tissue; 09/09/2024 Overlay on mattress to help prevent pressure points every shift; 09/05/2024 Supplement of choice TID with meals r/t Unspecified Protein-Calorie Malnutrition; 08/31/2024 Atorvastatin 20mg give one tablet po daily r/t Hyperlipidemia; and 08/30/2024 Memantine 10mg give 1/2 tablet po BID r/t Dementia and Anxiety.Review of Resident #2's 09/2025 MAR revealed, in part.on 09/06/2025 time and initials were not recorded on the night shift for: Overlay on mattress to help prevent pressure points every shift; Observe closely for significant side effects of Anticoagulant medication.every shift; Observe closely for significant side effects of Anti-Depressant medication.every shift; and Resident to wear pillow heel boots with heels floated while in bed every shift.On 09/07/2025 at 6:00 a.m. time and initials were not recorded for Levothyroxine.On 09/08/2025 at 6:00 a.m. time and initials were not recorded for Levothyroxine.Review of Resident #2's 08/2025 MAR revealed, in part.on 08/29/2025 time and initials were not recorded on the evening shift for: Overlay on mattress to help prevent pressure points every shift; Observe closely for significant side effects of Anticoagulant medication.every shift; Observe closely for significant side effects of Anti-Depressant medication.every shift; and Resident to wear pillow heel boots with heels floated while in bed every shift.On 08/28/2025 at 5:00 p.m. time and initials were not recorded for Supplement of choice.On 08/29/2025 at 7:00 p.m. time and initials were not recorded for Donepezil.On 08/29/2025 at 8:00 p.m. time and initials were not recorded for Atorvastatin, Latanoprost Ophthalmic Solution, Memantine, or Naturewell Retinol Cream. Resident #4Review of Resident #4's medical record revealed an admission date of 12/17/2014 with diagnoses including, in part.Diabetes and Hypothyroidism.Review of Resident #4's Annual MDS with an ARD of 08/06/2025 revealed a BIMS Score of 15, indicating intact cognition.Review of Resident #4's physician's orders revealed, in part. 08/07/2025 Levothyroxine 25mcg po every day r/t Hypothyroidism; 09/30/2024 Novolin R Injection Solution inject as per sliding scale subcutaneously BID r/t Diabetes; 08/09/2024 Observe closely for significant side effects of Anticoagulant medication every shift; 08/09/2024 Observe closely for significant side effects of Anticonvulsant medication every shift; 07/01/2024 Blood glucose monitoring one time a day; and 06/26/2024 Encourage fluid intake by mouth every shift.Review of Resident #4's 09/2025 MAR revealed, in part.on 09/06/2025 time and initials were not recorded on the night shift for: Encourage fluid intake by mouth every shift; Observe closely for significant side effects of Anticoagulant medication every shift; and Observe closely for significant side effects of Anticonvulsant medication every shiftOn 09/07/2025 at 6:00 a.m. time and initials were not recorded for blood glucose monitoring, Levothyroxine, and Novolin R.On 09/08/2025 at 6:00 a.m. time and initials were not recorded for blood glucose monitoring, Levothyroxine, and Novolin R Interview with S3ADM on 09/17/2025 at 1:35 p.m. confirmed the facility failed</p>		