

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195374	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/03/2024
NAME OF PROVIDER OR SUPPLIER St Joseph of Harahan		STREET ADDRESS, CITY, STATE, ZIP CODE 405 Folsie Drive Harahan, LA 70123	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45877</p> <p>Based on record review and interview, the facility failed to ensure a resident was free from verbal abuse for 1 (Resident #3) of 3 (Resident #1, Resident #2, and Resident #3) sampled Residents.</p> <p>Findings:</p> <p>Review of the facility's Abuse - Prevention and Prohibition Policy and Procedure revealed, in part, each resident has the right to be free from abuse. Further review revealed verbal abuse was defined as the use of oral, written or gestural language that willfully includes disparaging and derogatory terms to residents or their families or within their hearing distance or sight, regardless of the resident's age, ability to comprehend, or disability and examples included name calling, cursing, or yelling at a resident in anger.</p> <p>Review of Resident #3's record revealed he was admitted to the facility on [DATE] with diagnosis, in part of Alzheimer's Dementia.</p> <p>Review of Resident #3's Minimum Data Set with an Assessment Reference Date of 06/12/2024 revealed, in part, he had a Brief Interview Mental Status Score of 7 which indicated moderate cognitive impairment.</p> <p>Review of S5Certified Nursing Assistant's (CNA) separation notice dated 06/21/2024 revealed, in part, the reason for separation was verbal abuse towards a resident. Further review revealed the Director of Nursing (DON) overhead S5CNA telling a resident to Shut the F*** up and when the DON questioned her, S5CNA indicated the resident cursed her so she told him to Shut the F*** up.</p> <p>In an interview on 07/02/2024 at 12:21 p.m., S2DON indicated she overheard S5CNA tell Resident #3 to Shut the F*** up when she was passing by the room. S2DON further confirmed this was considered verbal abuse and it should not have occurred.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45877</p> <p>Based on observation, record review, and interview, the facility failed to ensure staff performed hand hygiene prior to providing catheter care for 1 (Resident #1) of 3 (Resident #1, Resident #2, and Resident #3) sampled residents.</p> <p>Findings:</p> <p>Review of the facility's Catheter Care, Indwelling Catheter Policy and Procedure dated 08/24/2016 revealed, in part, hand hygiene should be performed and gloves put on prior to the procedure. Further review the next step was to inspect the catheter at the urinary meatus and not any problems, then cleanse the perineal area with soap and water or a perineal wipe taking care to wash from front to back. Cleanse the area well at the insertion site and remove all debris form the insertion site. Further review revealed to then rinse well with warm water and pat dry. Further review revealed to then empty, clean and store bedpan or measuring device properly and then ensure the catheter is secured to the resident's thigh as appropriate. Further review revealed to then remove gloves into an appropriate container and then perform hand hygiene.</p> <p>Review of Resident #1's record revealed Resident #1 was admitted to the facility on [DATE] with diagnosis, in part, of neuromuscular dysfunction of the bladder (a condition in which a person lacks control of the bladder).</p> <p>Review of Resident #1's Minimum Data Set with an Assessment Reference Date of 06/05/2024, revealed, in part, Resident #1 had an indwelling catheter for urinary elimination. Further review revealed Resident #1 was always incontinent of bowel.</p> <p>Review of Resident #1's Physician's Orders revealed, in part, an order for catheter care , which included cleaning the insertion site with soap and water and rinse well every shift starting on 01/25/2023.</p> <p>Observation on 07/02/2024 at 10:20 a.m., revealed S6Certified Nursing Assistant (CNA) and S7CNA providing Resident #1 after having a bowel movement. Further observation revealed after Resident #1 was cleaned, S6CNA removed her gloves used to perform incontinent care and applied a new pair of gloves without performing hand hygiene. Observation then revealed S6CNA perform catheter care for Resident #1.</p> <p>In an interview on 07/02/2024 at 10:28 a.m., S6CNA confirmed that she changed her gloves but did not perform hand hygiene in between cleaning Resident #1 and performing catheter care for Resident #1. S6CNA further indicated she should have performed hand hygiene when she changed her gloves.</p> <p>In an interview on 07/02/2024 at 10:30 a.m. S4Wound Care Nurse confirmed the above mentioned observation and then indicated hand hygiene should have been performed after cleaning resident from having a bowel movement and before providing catheter care.</p> <p>In an interview on 07/02/2024 at 10:42 a.m., S8CNA Supervisor confirmed hand hygiene should be performed when changing gloves between incontinent care and catheter care.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>In an interview on 07/02/2024 at 1:30 p.m., S9Infection Control Nurse confirmed hand hygiene should be performed when changing gloves between incontinent care and catheter care.</p>