

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195401	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/11/2026
NAME OF PROVIDER OR SUPPLIER Ascension Oaks Nursing & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 711 W. Cornerview Road Gonzales, LA 70737	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0550 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights. Based on observations, interviews, and record reviews, the facility failed to ensure staff knocked before entering a resident's room for 2 (S4Housekeeper, S5Housekeeper) of 2 staff identified not respecting residents' dignity. Findings:Review of the facility's admission Packet, dated 02/2023, revealed, in part, the facility must promote care for residents in a manner that maintains or enhances each resident's dignity and respect. Resident #24Review of Resident #24's Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 06/03/2026 revealed, in part, Resident #24 had a Brief Interview for Mental Status (BIMS) summary score of 15, which indicated Resident #24 was cognitively intact. Further review revealed Resident #24's hearing was adequate. Observation on 06/08/2026 at 10:30AM revealed Resident #24's room door was partially open with the room lights off, and Resident #24 was lying in bed. Further observation revealed S4Housekeeper entered Resident #24's room without knocking and turned the light switch on without saying anything to Resident #24. Further observation revealed Resident #24 appeared startled as the lights came on and S4Housekeeper entered the room. In an interview on 06/08/2026 at 10:45AM, Resident #24 indicated he was startled when the lights suddenly came on. Resident #24 further indicated he preferred if staff knocked and greeted him prior to entering his room and turning on his lights. Resident #54Review of Resident #54's MDS with an ARD of 03/22/2026 revealed, in part, Resident #54 had a BIMS summary score of 15, which indicated Resident #54 was cognitively intact. In an interview during the Resident Council facility task on 06/09/2026 at 10:45AM, Resident #54 indicated approximately 3 days prior, an unknown housekeeper walked into his room without knocking or identifying themselves, and turned on the light. Resident #54 further indicated he was not dressed at the time and did not want the housekeeper to enter his room without requesting permission to enter his room. Resident #71Review of Resident #71's MDS with an ARD of 06/09/2026 revealed, in part, Resident #71 had a BIMS summary score of 13, which indicated Resident #71 was cognitively intact. Observation on 06/09/2026 at 11:55AM revealed Resident #71's room door was partially open, and Resident #71 was sitting on her bed with a cell phone to her ear. Further observation revealed S5Housekeeper entered Resident #71's room without knocking and/or, identifying herself and/or greeting Resident #71 to remove trash from her room. Resident #95Review of Resident #95's MDS with an ARD of 04/10/2026 revealed, in part, Resident #95 had a BIMS summary score of 15, which indicated Resident #95 was cognitively intact. In an interview during the Resident Council facility task on 06/09/2026 at 10:50AM, Resident #95 indicated approximately 3 days prior, the door to her room was closed while she was changing her clothes, and an unknown housekeeper entered her room without knocking and/or requesting permission to enter. Resident #95 further indicated she did not want the housekeeper to enter her room without knocking. In an interview on 06/11/2026 at 9:53AM, S3Housekeeping Supervisor (HS) confirmed housekeeping staff should always knock and identify themselves before entering an occupied room. S3HS further indicated housekeeping staff should ask the resident for permission to enter their room prior to turning the lights on. In an interview on 06/11/2026 at 11:00AM, S1Administrator confirmed housekeepers should have knocked before entering a resident's room and should receive permission from residents to enter their rooms.		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, interviews, and record reviews, the facility failed to ensure a resident's room was maintained in a clean and homelike manner for 1 (Resident #81) of 4 sampled residents investigated for environment. Findings:Review of the facility's admission Packet, dated 02/2023, revealed, in part, the facility must provide a safe, clean, comfortable, and homelike environment. Further review revealed the facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior. Review of Resident #81's medical record revealed, in part, Resident #81 was admitted to the facility on [DATE] with diagnoses which included chronic cough, shortness of breath, seasonal allergies, and communication deficit. Review of Resident #81's Minimum Data Set (MDS) with an Assessment Reference Date of 05/05/2026 revealed, in part, Resident #81 had a Brief Interview for Mental Status summary score of 15, which indicated Resident #81 was cognitively intact. Observation of Resident #81's room on 06/09/2026 at 3:10PM revealed Resident #81's upper window area was covered in spider webs and dead insects. Observation of Resident #81's room on 06/10/2026 at 1:00PM revealed Resident #81's upper window area was covered in spider webs and dead insects. In an interview on 06/10/2026 at 1:15PM, Resident #81 indicated the spider webs and dead insects in his room bothered him and he would like them removed. Observation of Resident #81's room on 06/11/2026 at 9:30AM revealed Resident #81's upper window area was covered in spider webs and dead insects. In an interview on 06/11/2026 at 9:53AM, S3Housekeeping Supervisor (HS) confirmed Resident #81's room should not have spider webs and dead insects on the windows and/or curtains. S3HS further confirmed housekeepers should have kept Resident #81's room clean and sanitary.		