

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195517	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/08/2024
NAME OF PROVIDER OR SUPPLIER St Jude's Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE 450a S Claiborne Ave, FL 6 New Orleans, LA 70112	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0728</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Ensure that nurse aides who have worked more than 4 months, are trained and competent; and nurse aides who have worked less than 4 months are enrolled in appropriate training.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46683</p> <p>Based on record reviews, observations and interviews, the facility failed to ensure staff working as nurse aides met minimum state-approved competency and training requirements for 8 (S4Direct Service Worker [DSW], S5DSW, S6DSW, S7DSW, S8DSW, S11DSW, S12DSW, and S15Front Desk Receptionist [FDR]) of 13 (S3DSW, S4DSW, S5DSW, S6DSW, S7DSW, S8DSW, S9DSW, S10DSW, S11DSW, S12DSW, S13Certified Nursing Assistant [CNA], S14CNA, and S15FDR) personnel files reviewed.</p> <p>On [DATE], at approximately 7:17 a.m., an Immediate Jeopardy occurred when the facility allowed S4DSW, S11DSW, and S12DSW to work independently with residents as nurse aides without having met the minimum state-approved competency and training requirements. Review of the facility's CNA Break and Lunch Schedule Sheets revealed, in part on [DATE] through [DATE], S4DSW, S5DSW, S6DSW, S7DSW, S8DSW, S11DSW, S12DSW, and S15FDR were assigned to work independently as nurse aides to provide direct care to residents without having met the minimum state-approved competency and training requirements. The Immediate Jeopardy continued on [DATE] through [DATE] when the survey team observed, S4DSW, S6DSW, and S15FDR working as nurse aides independently throughout the facility without having met the minimum state-approved competency and training requirements.</p> <p>S1Administrator was notified of the Immediate Jeopardy on [DATE] at 2:08 p.m.</p> <p>The Immediate Jeopardy was removed on [DATE] at 4:12 p.m., as confirmed by onsite verification through observations, interviews, and record reviews. The facility implemented an acceptable Plan of Removal (POR) prior to survey exit.</p> <p>This deficient practice had the likelihood to cause more than minimum harm to all 79 residents in the facility due to uncertified staff providing direct care independently for residents as nurse aides without having met the minimum state-approved competency and training requirements.</p> <p>Findings:</p> <p>Review of the facility's undated policy and procedure titled, Nursing Services, revealed in part, the facility was to assure that there was sufficient qualified nursing staff available at all times to provide nursing and related services to meet the resident's needs safely and in a manner that promotes each resident's rights, physical, mental and psychosocial well-being.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 195517
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<p>F 0728</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Review of the facility's Certified Nursing Assistant Job Description with a revision date of ,d+[DATE] revealed in part, the job qualification for a CNA included to have successfully completed the stated certification course.</p> <p>Review of the facility's Staff List revealed, in part, S4DSW, S5DSW, S6DSW, S7DSW, S8DSW, and S11DSW were classified as CNAs in training. Review revealed, S12DSW was classified as a CNA supervisor in training. Further review revealed, in part, S15FDR was classified as a front desk receptionist.</p> <p>S4DSW</p> <p>Review of S4DSW's personnel file revealed, in part, a hire date of [DATE]. Review revealed a certified nursing assistant course certificate with a completion date of [DATE]. Further review revealed, there was no documented evidence and the facility did not present any documented evidence that S4DSW had a current CNA certification.</p> <p>Review of the CNA registry database on [DATE] revealed, no data present for S4DSW.</p> <p>Review of S4DSW's time card dated [DATE] through [DATE] revealed, S4DSW worked on [DATE] through [DATE], [DATE], [DATE] through [DATE], [DATE] through [DATE], [DATE] through [DATE], [DATE], and [DATE]. Further review revealed, S16HumanResources approved S4DSW's above mentioned hours worked.</p> <p>Review of the facility's CNA Break and Lunch Schedule Sheets from the time period of [DATE] through [DATE] revealed, S4DSW was assigned as a CNA on [DATE] through [DATE], [DATE], [DATE] through [DATE], [DATE] through [DATE], [DATE] through [DATE], [DATE], and [DATE] to work independently on Floor A, Floor B, and Floor C to provide direct care to residents.</p> <p>Observation on [DATE] at 11:16 a.m., S4DSW was present on Floor A working as a nurse aide.</p> <p>Observation on [DATE] at 12:50 p.m., revealed S4DSW passing ice to residents on Floor A.</p> <p>In an interview on [DATE] at 1:32 p.m., S4DSW stated she had been working at the facility for a little over a year. S4DSW confirmed she was hired with the job description of a CNA. S4DSW confirmed she worked as a CNA independently and did not require direct supervision when providing direct care to residents on Floor A, Floor B, and Floor C. S4DSW stated she completed a CNA certification course in [DATE], but had not taken the state approved certification test. S4DSW further confirmed she was performing CNA duties in the facility prior to being enrolled in the CNA course.</p> <p>In an interview on [DATE] at 11:17 a.m., S20Licensed Practical Nurse (LPN) confirmed she was the day shift nurse on Floor A and she did not directly supervise the staff when they provided direct care to the residents.</p> <p>S5DSW</p> <p>Review of S5DSW's personnel file revealed, in part, a hire date of [DATE]. Review revealed a certified nursing assistant course certificate with a completion date of [DATE]. Further review revealed, there was no documented evidence and the facility did not present any documented evidence of S5DSW had a current CNA certification.</p> <p>(continued on next page)</p>		

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<p>F 0728</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Review of the CNA registry database revealed on [DATE], no data present for S5DSW.</p> <p>Review of S5DSW's time card and the CNA Break and Lunch Schedule Sheets, dated [DATE] through [DATE] revealed, S5DSW was assigned as a CNA to work independently on Floor C and Floor D to provide direct care to residents on [DATE] through [DATE], [DATE], [DATE] through [DATE], [DATE], [DATE] through [DATE], [DATE], [DATE], [DATE], [DATE], [DATE] through [DATE], [DATE] through [DATE]. Further review revealed, S16HumanResources approved S5DSW's above mentioned hours worked.</p> <p>S6DSW</p> <p>Review of S6DSW's personnel file revealed, in part, a hire date of [DATE]. Review revealed a certified nursing assistant course certificate with a completion date of [DATE]. Review revealed, a signed Certified Nursing Assistant Job Description by S6DSW on [DATE]. Further review revealed, there was no documented evidence, and the facility did not present any documented evidence, of S6DSW had a current CNA certification.</p> <p>Review of the CNA registry database on [DATE] revealed no data present for S6DSW.</p> <p>Review of S6DSW's time card and the CNA Break and Lunch Schedule Sheets, dated [DATE] through [DATE] revealed, S6DSW was assigned as a CNA to work independently on Floor C to provide direct care to residents on [DATE] through [DATE], [DATE], [DATE], [DATE], [DATE], [DATE], [DATE] through [DATE], [DATE] through [DATE], [DATE], [DATE], [DATE] through [DATE], and [DATE] through [DATE]. Further review revealed, S16HumanResources approved S6DSW's above mentioned hours worked.</p> <p>In an interview on [DATE] at 1:26 p.m., S6DSW stated she had been employed since [DATE] and she was hired with the job description of a CNA. S6DSW stated since her hire date she had worked independently as a CNA providing direct care to residents on Floor C and did not have direct supervision. S6DSW stated she completed a CNA certification course in [DATE]. S6DSW confirmed she was not currently scheduled for or in a CNA class and she was not scheduled for a CNA class. S6DSW further confirmed she had not taken the state-approved certification test and successfully passed.</p> <p>In an interview on [DATE] at 10:55 a.m., S19LPN confirmed S6DSW was a full time nurse aide on Floor C. S19LPN further stated she did not directly supervise S6DSW when she provided direct care to residents.</p> <p>S7DSW</p> <p>Review of S7DSW's personnel file revealed a hire date of [DATE]. Further review of S7DSW's personnel file revealed there was no documented evidence, and the facility did not present any documented evidence, of a certificate of completion of a state-approved nursing aide training course.</p> <p>Review of the CNA registry database on [DATE] revealed, S7DSW was certified from [DATE] through [DATE]. Further review revealed S7DSW's current status was not certified.</p> <p>(continued on next page)</p>		

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<p>F 0728</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Review of S7DSW's time card and the CNA Break and Lunch Schedule Sheets, dated [DATE] through [DATE] revealed, S7DSW was assigned as a CNA to work independently on Floor A, Floor C, and Floor D to provide direct care to residents on [DATE], [DATE], [DATE], [DATE], [DATE], [DATE], [DATE], [DATE] through [DATE]. Further review revealed, S16HumanResources approved S7DSW's above mentioned hours worked.</p> <p>In a telephone interview on [DATE] at 1:44 p.m., S7DSW confirmed she was hired on [DATE] with the job description of a CNA and she currently worked as needed 3 to 4 days a week. S7DSW stated since her hire date, she had worked independently as a CNA providing direct care to residents on Floor A, Floor B, Floor C, and Floor D and did not have direct supervision. S7DSW stated she completed a CNA certification course in 2012. S7DSW confirmed she was not currently scheduled for or in a CNA class and her past certification had expired.</p> <p>S8DSW</p> <p>Review of S8DSW's personnel file revealed, in part, a hire date of [DATE]. Further review of S8DSW's personnel file revealed there was no documented evidence, and the facility did not present any documented evidence, of a certificate of completion from a state-approved nursing aide training course.</p> <p>Review of the CNA registry database on [DATE] revealed no data present for S8DSW.</p> <p>Review of S8DSW's time card dated [DATE] through [DATE] revealed, S8DSW worked on [DATE], [DATE], [DATE] through [DATE], [DATE] through [DATE], [DATE] through [DATE], [DATE], [DATE], [DATE] through [DATE], and [DATE] through [DATE]. Further review revealed, S16HumanResources approved S8DSW's above mentioned hours worked.</p> <p>Review of the facility's CNA Break and Lunch Schedule Sheets [DATE] through [DATE] revealed, S8DSW was assigned on [DATE], [DATE], and [DATE] to work independently on Floor A and Floor B to provide direct care to residents.</p> <p>Observation on [DATE] at 11:55 a.m. revealed S8DSW on the hall way on Floor A working independently as a nurse aide.</p> <p>In an interview on [DATE] at 1:23 p.m., S8DSW stated she had been employed since [DATE] and she was hired with the job description of a CNA. S8DSW stated since her hire date she had worked independently as a CNA providing direct care to residents on Floor C and did not have direct supervision. S8DSW confirmed she had never completed nor was she currently scheduled for or in a CNA certification course. S8DSW further stated she was not scheduled for nor had she ever taken the state-approved certification test and successfully passed.</p> <p>S11DSW</p> <p>Review of S11DSW's personnel file revealed, in part, a hire date of [DATE]. Review revealed a certified nursing assistant course certificate with a completion date of [DATE]. Further review revealed, there was no documented evidence, and the facility did not present any documented evidence, S11DSW had a current CNA certification.</p> <p>Review of the CNA registry database on [DATE] revealed no data present for S11DSW.</p> <p>(continued on next page)</p>		

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<p>F 0728</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>In an interview on [DATE] at 4:00 p.m., S2Director of Nursing (DON) stated she was unaware the above mentioned staff were not certified nursing assistants because she assumed the facility only hired certified staff. S2DON further stated all staff working on the floor should have a certification or license prior to providing direct care to residents.</p> <p>In an interview on [DATE] at 10:50 a.m., S1Administator stated she was aware the above mentioned staff were working as nurse aides without having met the minimum state-approved competency and training requirements. S1Administrator further confirmed due to the above mentioned actions of the facility, all 79 residents had the likelihood of experiencing serious injury or harm from [DATE] through [DATE] while the above mentioned uncertified staff were providing direct care to residents without supervision without having met the minimum state-approved competency and training requirements.</p>		

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<p>F 0835</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Administer the facility in a manner that enables it to use its resources effectively and efficiently.</p> <p>46683</p> <p>Based on observations, record reviews, and interviews, the facility failed to be administered in a manner that enabled it to use its resources effectively and efficiently by failing to ensure staff working as nurse aides met minimum state-approved competency and training requirements for 8 (S4DSW, S5DSW, S6DSW, S7DSW, S8DSW, S11DSW, S12DSW, and S15FDR) of 13 (S3DSW, S4DSW, S5DSW, S6DSW, S7DSW, S8DSW, S9DSW, S10DSW, S11DSW, S12DSW, S13CNA, S14CNA, and S15FDR) personnel files reviewed.</p> <p>This lack of administrative oversight resulted in an Immediate Jeopardy situation on 02/09/2024, at approximately 7:17 a.m., when the facility's administration allowed S4DSW, S11DSW, and S12DSW to work independently as nurse aides without having met the minimum state-approved competency and training requirements. Review of the facility's CNA Break and Lunch Schedule Sheets revealed, in part for the time period of 02/09/2024 through 03/30/2024 revealed, in part, S4DSW, S5DSW, S6DSW, S7DSW, S8DSW, S11DSW, S12DSW, and S15Front Desk Receptionist were assigned to work independently as nurse aides to provide direct care to residents without having met the minimum state-approved competency and training requirements. The Immediate Jeopardy continued on 04/01/2024 through 04/03/2024 when the survey team observed, S4DSW, S6DSW, and S15Front Desk Receptionist working as nurse aides independently with residents throughout the facility without having met the minimum state-approved competency and training requirements.</p> <p>S1Administrator was notified of the Immediate Jeopardy on 04/03/2024 at 2:08 p.m.</p> <p>The Immediate Jeopardy was removed on 04/04/2024 at 5:46 p.m., as confirmed by onsite verification through observations, interviews, and record reviews. The facility implemented an acceptable Plan of Removal (POR) prior to survey exit.</p> <p>Findings:</p> <p>Cross Reference F728.</p> <p>Review of S5DSW's time card and the CNA Break and Lunch Schedule Sheets, dated 02/04/2024 through 04/03/2024 revealed, S5DSW was assigned as a CNA to work independently on Floor C and Floor D to provide direct care to residents on 02/12/2024 through 02/14/2024, 02/17/2024, 02/19/2024 through 02/22/2024, 02/27/2024, 03/01/2024 through 03/03/2024, 03/05/2024, 03/08/2024, 03/10/2024, 03/11/2024 through 03/13/2024, 03/16/2024 through 03/19/2024, 03/21/2024, 03/22/2024, 03/24/2024 through 03/27/2024, 03/30/2024 through 04/02/2024. Further review revealed, S16HumanResources approved S5DSW's above mentioned hours worked.</p> <p>Review of S6DSW's time card and the CNA Break and Lunch Schedule Sheets, dated 02/04/2024 through 04/03/2024 revealed, S6DSW was assigned as a CNA to work independently on Floor C to provide direct care to residents on 02/09/2024 through 02/14/2024, 02/16/2024, 02/19/2024, 02/20/2024, 02/27/2024, 02/28/2024, 03/04/2024 through 03/06/2024, 03/09/2024 through 03/16/2024, 03/19/2024, 03/23/2024, 03/25/2024 through 03/29/2024, and 03/31/2024 through 04/02/2024. Further review revealed, S16HumanResources approved S6DSW's above mentioned hours worked.</p> <p>(continued on next page)</p>		

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<p>F 0835</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Review of S7DSW's time card and the CNA Break and Lunch Schedule Sheets, dated 02/04/2024 through 04/03/2024 revealed, S7DSW was assigned as a CNA to work independently on Floor A, Floor C, and Floor D to provide direct care to residents on 02/24/2024, 02/25/2024, 03/10/2024, 03/12/2024, 03/15/2024, 03/19/2024, 03/20/2024, 03/28/2024 through 03/30/2024. Further review revealed, S16HumanResources approved S7DSW's above mentioned hours worked.</p> <p>Review of S8DSW's time card dated 03/03/2024 through 04/03/2024 revealed, S8DSW worked on 03/07/2024, 03/08/2024, 03/11/2024 through 03/13/2024, 03/16/2024 through 03/18/2024, 03/21/2024, 03/22/2024, 03/25/2024 through 03/27/2024, and 03/30/2024 through 04/03/2024. Further review revealed, S16HumanResources approved S8DSW's above mentioned hours worked.</p> <p>Review of S11DSW's time card and the CNA Break and Lunch Schedule Sheets, dated 02/04/2024 through 04/03/2024 revealed, S11DSW was assigned as a CNA to work independently on Floor A, Floor B, and Floor D to provide direct care to residents on 02/09/2024, 02/10/2024, 02/21/2024 through 02/27/2024, 03/02/2024, 03/05/2024 through 03/11/2024, 03/14/2024, 03/16/2024 through 03/19/2024, 03/22/2024, 03/24/2024, and 03/26/2024 through 03/31/2024. Further review revealed, S16HumanResources approved S11DSW's above mentioned hours worked.</p> <p>Review of S12DSW's time card and the CNA Break and Lunch Schedule Sheets, dated 02/04/2024 through 04/03/2024 revealed, S12DSW was assigned as a CNA to work independently on Floor A to provide direct care to residents on 02/09/2024, 02/10/2024, 02/13/2024 through 02/18/2024, 02/20/2024 through 02/23/2024, 02/26/2024 through 02/29/2024, 03/02/2024, 03/03/2024, 03/05/2024 through 03/10/2024, 03/12/2024 through 03/16/2024, 03/19/2024 through 03/23/2024, 03/26/2024 through 03/30/2024, and 04/02/2024. Further review revealed, S16HumanResources approved S12DSW's above mentioned hours worked.</p> <p>Review of S15FDR's time card and the CNA Break and Lunch Schedule Sheets, dated 02/04/2024 through 04/03/2024 revealed, S15FDR was assigned as a CNA to work independently on Floor B, Floor C, and Floor D to provide direct care to residents on 02/13/2024, 02/15/2024, 02/17/2024, 02/18/2024, 02/20/2024, 02/22/2024, 02/27/2024, 02/29/2024, 03/02/2024 through 03/04/2024, 03/07/2024, 03/08/2024, 03/12/2024, 03/13/2024, 03/16/2024, 03/17/2024, 03/20/2024 through 03/22/2024, 03/25/2024 through 03/27/2024, 04/02/2023, and 04/03/2024. Further review revealed, S16HumanResources approved S15FDR's above mentioned hours worked.</p> <p>In an interview on 04/03/2024 at 10:43 a.m. S16Human Resources Manager stated she was unaware the facility could not hire DSWs to provide direct care to residents. S16Human Resources confirmed the above mentioned staff were not certified and were working as nurse aides without having met the minimum state-approved competency and training requirements.</p> <p>In an interview on 04/03/2024 at 4:00 p.m., S2Director of Nursing (DON) stated she was unaware that all staff were not certified nursing assistants because she assumed the facility only hired certified staff. S2DON further stated all staff working on the floor should have a certification or license prior to providing direct care to residents.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195517	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/08/2024
NAME OF PROVIDER OR SUPPLIER St Jude's Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE 450a S Claiborne Ave, FL 6 New Orleans, LA 70112	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0835</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>In an interview on 04/03/2024 at 10:50 a.m., S1Administrator stated she was aware the above mentioned staff were working as nurse aides without having met the minimum state-approved competency and training requirements. S1Administrator further confirmed due actions of the facility, all 79 residents had the likelihood of experiencing serious injury or harm from 02/09/2024 through 04/03/2024 while the uncertified staff were providing direct care to residents without supervision without having met the minimum state-approved competency and training requirements.</p> <p>In an interview on 04/03/2024 at 4:37 p.m., S17CCO stated he was unaware S1Administrator was allowing uncertified staff to work in the facility as nurse aides and provided direct care to residents without having met the minimum state-approved competency and training requirements. S17CCO further stated the staff should not have been allowed to work as nurse aides and provide direct care independently to residents. S17CCO stated S1Administrator, S2DON, and S16Human Resource Manager were educated on the requirements for compliance to ensure no unlicensed assistive personnel were allowed to provide direct care to residents by the S18COO.</p>