STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	195536	A. Building B. Wing	05/05/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Colonial Oaks Living Center	4312 Ithaca Street Metairie, LA 70006

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0804 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature. Based on observations and interviews, the facility failed to ensure food from the facility's kitchen was palatable in flavor as required. Findings:Resident #1 Review of Resident #1's Quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 02/18/2026 revealed, in part, Resident #1 had a Brief Interview for Mental Status (BIMS) score of 14, which indicated Resident #1 was cognitively intact. In an interview on 05/03/2026 at 10:05AM, Resident #1 indicated the facility's food was terrible. Resident #1 further indicated the facility's food was cooked badly and not seasoned. In an interview on 05/05/2026 at 1:27PM, Resident #1 indicated the Brussel sprouts served for dinner on 05/04/2026 were mushy and not good. Resident #30 Review of Resident #30's Quarterly MDS with an ARD of 03/25/2026 revealed, in part, Resident #30 had a BIMS score of 13, which indicated Resident #30 was cognitively intact. In an interview on 05/03/2026 at 9:30AM, Resident #30 indicated the facility's food tasted horrible. In an interview on 05/04/2026 at 8:26AM, Resident #30 indicated she did not eat her breakfast because it did not taste good and it was cold. In an interview on 05/05/2026 at 8:10AM, Resident #30 indicated the taste of the food was not any better and she had not planned to eat any of her breakfast. Resident #30 further indicated the lunch and dinner she had yesterday (05/04/2026) was horrible. Resident #58 Review of Resident #58's MDS with an ARD of 01/28/2026 revealed, in part, Resident #58 had a BIMS score of 14 which indicated Resident #58 was cognitively intact. In an interview on 05/05/2026 at 10:28AM, Resident #58 indicated the Brussel sprouts, which were served on 05/04/2026, were nasty and she could not eat them. Resident #70 Review of Resident #70's Significant Change MDS with an ARD of 02/10/2026 revealed, in part, Resident #70 had a BIMS score of 13, which indicated Resident #70 was cognitively intact. (continued on next page)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0804 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	In an interview on 05/05/2026 at 1:20PM, Resident #70 indicated the lunch that was served today (05/05/2026) was terrible. A test tray was tasted for palatability on 5/04/2026 at 12:36PM, and the surveyors found the turnip greens were bitter and not palatable and was not able to be consumed. A test tray was tasted for palatability on 05/04/2026 at 5:04PM, and the surveyors found the Brussel sprouts to have been overcooked/mushy, not seasoned, bitter, and not palatable. In an interview on 05/05/2026 at 1:45PM, S2Culinary Supervisor indicated the Brussel sprouts that were served on 05/05/2026 were overcooked and should not have been served to the residents.

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F 0697 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide safe, appropriate pain management for a resident who requires such services. Based on observation, interviews and record reviews, the facility failed to ensure an ordered pain medication was available for 1 (Resident #7) of 1 sampled resident reviewed for medication availability. Findings:Review of Resident #7's May 2026 physician's orders revealed, in part, an order to administer Resident #7 oxycodone hydrochloride (HCl) (a type of medication used to treat pain) 5 milligrams (mg) by mouth (po) every 4 hours as needed for pain. In an interview on 05/04/2026 at 2:00PM, Resident #7 indicated she requested pain medication for pain this morning. Further, Resident #7 indicated the nurse (S3Licensed Practical Nurse) informed her the facility did not have oxycodone 5 mg po as per the doctor's order. Review of Resident #7's May 2026 electronic medication administration record (EMAR) revealed, in part, Resident #7 had not been administered oxycodone HCl 5 mg by mouth on 05/04/2026.Observation on 05/04/2026 at 2:01PM revealed there was no oxycodone HCl 5mg tablets available on the medication cart for Resident #7.In an interview on 05/04/2026 at 2:02PM, S3Licensed Practical Nurse indicated the facility did not have oxycodone HCl 5 mg tablets available for Resident #7.In an interview on 05/04/2026 at 2:55PM, S1Director of Nursing indicated the facility did not have oxycodone HCl 5 mg tablets on hand as pain medication for Resident #7 and should have.

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F 0803 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident. Based on observations, interviews, and record reviews, the facility failed to ensure the advance prepared menus, approved by the facility's dietician, were followed for 3 (05/03/2026, 05/04/2026, 05/05/2026) of 3 days of observation of the facility's served meals. Findings:Review of the facility's dietician approved Week 1 2026 Spring/Summer Menu revealed, in part, on 05/03/2026, the facility was to serve broccoli rice casserole for lunch. Further review revealed on 05/04/2026, the facility was to serve turkey tetrazzini for dinner. Further revealed, on 05/05/2026, the facility was to serve fried chicken and a chocolate cherry bar for lunch. In an interview on 05/03/2026 at 9:44AM, Resident #28 indicated the facility always served the same food. In an interview 05/03/2026 9:56AM, Resident #70 indicated the facility's food was repetitive and the facility always served them rice. Observation of lunch on 05/03/2026 at 12:27PM revealed the facility's residents were served, in part, white rice instead of the broccoli rice casserole that was listed on the above mentioned dietician approved menu. Observation of dinner on 05/04/2026 at 5:01PM revealed the facility's residents were served, in part, mashed potatoes and roast beef instead of the turkey tetrazzini that was listed on the above mentioned dietician approved menu. Observation of lunch on 05/05/2026 at 12:30PM revealed the facility's residents were served, in part, baked chicken and a yellow cake-like dessert instead of the fried chicken and chocolate cherry bar listed on the above mentioned dietician approved menu. In an interview on 05/05/2026 at 12:36PM, S2Culinary Supervisor indicated he does not get the menu substitutions approved by the dietician prior to serving the substitutions to the residents. S2Culinary Supervisor further indicated he presented the menu substitutions to the dietician after they had already been served to the residents. S2Culinary Supervisor further confirmed there were some substitutions made to the menu for the week of 05/03/2026 through 05/05/2026 such as roast beef and mashed potatoes for turkey tetrazzini for dinner on 05/04/2026, and baked chicken for fried chicken and a lemon dessert instead of a chocolate cherry bar for lunch on 05/05/2026. S2Culinary Supervisor offered no further information that disputed the above mentioned deficient practice. In an interview on 05/05/2026 1:45PM, S2Culinary Supervisor confirmed the facility did not follow a menu that was approved by the dietician.