

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195561	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/02/2025
NAME OF PROVIDER OR SUPPLIER River Oaks Nursing & Rehabilitation Center LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 3612 Baker Blvd Baker, LA 70714	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0583</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Keep residents' personal and medical records private and confidential.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46225</p> <p>Based on interviews and record reviews, the facility failed to ensure resident privacy and confidentiality was maintained for 1 (#1) of 10 (#1, #2, #3, #4, #5, #6, #7, #8, #9, #R10) sampled residents. The facility failed to ensure S5A did not take and keep an unauthorized photograph of Resident #1. This deficient practice had the potential to affect all 130 residents on the current census.</p> <p>Findings:</p> <p>Review of the facility's policy titled, Resident's Rights dated 12/01/1991, revealed the following, in part:</p> <p>A facility must protect and promote the rights of each resident, including each of the following rights:</p> <p>(e) Privacy and Confidentiality</p> <p>Review of Resident #1's Clinical Record revealed the resident was admitted on [DATE] with diagnoses, in part: Alzheimer's Disease, Dementia, Moderate with Other Behavioral Disturbances, Aphasia, Cognitive Communication Deficit, Attention and Concentration Deficit Following Other Cerebrovascular Disease, and Recurrent Depressive Disorder.</p> <p>Review of Resident #1's Quarterly MDS (Minimum Data Set) with an ARD (Assessment Reference Date) of 12/03/2024 revealed the resident had a BIMS (Brief Interview for Mental Status) of 99, which indicated the interview was incomplete, related to nonsensical responses, or no verbal or written responses to questions were provided by Resident #1.</p> <p>Review of Resident #1's Consent to Photograph and Activities Consent Form, dated 06/07/2024 and signed by Resident #1's Responsible Party, revealed consent was not authorized for the attending physician or other designated person (s) to take:</p> <ol style="list-style-type: none"> 2. Photographs of appropriate parts of the body of the resident in order to provide supporting documentation of my medical condition. (I understand any photographs taken will be placed in and remain part of the resident's medical record.) 3. Photographs of the resident for publicity, the facility newsletter or the birthday board. <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0583</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>4. Photographs of the resident for the purpose of (specify): blank</p> <p>On 12/27/2024 at 11:59 a.m., an interview was conducted with S5A. S5A confirmed she had saved text messages on her phone and would provide them to the State Agency.</p> <p>On 12/27/2024 at 1:56 p.m., review of screenshots of text messages provided by S5A revealed a photograph of Resident #1 in his room.</p> <p>On 01/02/2025 at 2:59 p.m., an interview was conducted with S3DON and S4ADON. S3ADON and S4DON reviewed the text message/photograph and confirmed the photograph was of Resident #1 in his room. S3DON and S4DON confirmed staff should maintain resident's confidentiality and privacy at all times. S3DON and S4ADON confirmed when staff took and kept an unauthorized photograph of Resident #1, it was a violation of Resident #1's right to privacy and confidentiality.</p> <p>On 01/02/2025 at 3:30 p.m., an interview was conducted with S1ADM and S2RD. S1ADM and S2RD reviewed the text message/photograph and S1ADM confirmed the photograph was of Resident #1 in his room. S1ADM and S2RD confirmed staff should maintain resident's confidentiality and privacy at all times. S1ADM and S2RD confirmed staff should not take and keep unauthorized photographs of residents, as it is a violation of their right to privacy and confidentiality.</p>