

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195578	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/16/2024
NAME OF PROVIDER OR SUPPLIER Evangeline Oaks Guest House		STREET ADDRESS, CITY, STATE, ZIP CODE 240 Arceneaux Road Carencro, LA 70520	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0557</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to be treated with respect and dignity and to retain and use personal possessions.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41419</p> <p>Based on record reviews, observations, and interviews, the facility failed to ensure the resident was treated with respect and dignity as evidenced by the facility failing to keep urinary catheter bag contained and private for 1 (Resident #4) of 4 (#1, #2, #3, #4) sampled residents.</p> <p>Findings:</p> <p>Review of facility's Quality of Life - Dignity policy with the revision date of October 4, 2022 revealed in part:</p> <p>Policy Statement: Each Resident shall be cared for in a manner that promotes and enhances quality of life, dignity, respect and individuality.</p> <p>Policy Interpretation and Implementation:</p> <ol style="list-style-type: none"> 1. Residents shall be treated with dignity and respect at all times. 2. Treated with dignity, means the resident will be assisted in maintaining and enhancing his or her self-esteem and self-worth. <p>11. Demeaning practices and standards of care the compromise dignity are prohibited. Staff shall promote dignity and assist residents as needed by:</p> <ol style="list-style-type: none"> a. Helping the resident to keep urinary catheter bags contained and private. <p>Resident #4 was admitted on [DATE] with diagnoses, which include in part: Schizophrenia, Hydronephrosis with renal and ureteral calculous obstruction, and Benign prostatic hyperplasia.</p> <p>Review of Resident #4's current Physician orders for April 2024 dated revealed in part:</p> <p>07/18/2022 Change 16 French indwelling foley catheter every month.</p> <p>On 04/15/2024 at 11:10 a.m., an observation was made of Resident #4 sitting in his wheelchair eating lunch in the facility dining room. During this observation, the resident's urinary catheter bag was not contained for privacy.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0557</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 04/15/2024 at 11:10 a.m., S3LPN/CNASUP (Licensed Practical Nurse/Certified Nursing Assistant Supervisor) acknowledged Resident #4's catheter bag was uncovered and should have been in a privacy bag.</p>

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>41419</p> <p>Based on record review, observations and interviews, the facility failed to maintain a clean, comfortable, and homelike environment.</p> <p>The facility failed to ensure:</p> <ol style="list-style-type: none"> 1. Room A had a tan blanket, pillow, blue gloves, an adult brief, green clothing hanger, and two turn cushions on the floor. 2. Room B and C had a white substance at the base of the faucets, and room C faucet was leaking. 3. Room D had a blue surgical mask and paper on the floor. 4. Room E had paper towel, a brown cigarette bud, brown colored stains on the fall mats, a purple pillow on the floor, and a large brown stain in the corner of the room on the floor. 5. Room F had three dresser drawers with a green and white substance on the exterior of the drawers. 6. Room G had a towel on the floor inside the shower. <p>Findings:</p> <p>Review of the facility document which states Maintenance Problem dated 02/24/2024 - 04/16/2024 did not reveal that Rooms B and C faucets were in disrepair.</p> <p>Rooms A</p> <p>Observations of Room A on 04/15/2024 at 10:20 a.m., revealed a pillow, tan blanket, blue gloves, two positioning pillow, an adult brief, and green clothing hanger on the floor.</p> <p>Room B</p> <p>Observation of Room B on 04/15/2024 at 10:25 a.m., revealed a bathroom faucet with a moderate amount of a white colored substance, and the faucet was leaking warm to touch water.</p> <p>Room C</p> <p>Observation of Room C on 04/15/2024 at 10:30 a.m., revealed a bathroom faucet with a white substance at the base of the faucet ending from the left and right side. Further observation revealed blue gloves, a clear plastic empty medication cup, and paper on the room floor.</p> <p>Room D</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Observation of Room D on 04/15/2024 at 10:35 a.m., revealed a blue mask, and paper on the floor.</p> <p>Room E</p> <p>Observation of Room E on 04/15/2024 at 10:45 a.m., revealed paper towel, a brown cigarette bud, a purple pillow on the floor. Further observation revealed two large brown stains on the floor in the corner of the room.</p> <p>Room F</p> <p>Observation of Room F on 04/15/2024 at 10:47 a.m., revealed three dresser drawers with a green and white colored substance on the exterior of the drawers.</p> <p>Room G</p> <p>Observation of Room G on 04/15/2024 at 10:50 a.m., revealed a soiled towel on the floor in the shower.</p> <p>On 04/15/2024 at 12:20 p.m., an observation and immediate interview was conducted with S4HKSUP (Housekeeping Supervisor) who confirmed that the rooms should not have paper, clothing, and soiled gloves on the floor. She stated that the faucets that have the white substance on them, and the one that is leaking should have been reported and replaced. She added that the dresser needs to be replaced in Room F.</p> <p>On 04/15/2024 at 3:15 p.m., another observation was conducted in Room A which revealed a purple pillow on the floor.</p> <p>On 04/16/2024 at 9:00 a.m., another observation was conducted in Room G which revealed a soiled towel on the floor in the shower.</p> <p>On 04/16/2024 at 12:35 p.m., an observation and immediate interview was conducted with S3LPN/CNASUP who also confirmed that the rooms should not have soiled gloves, clothing, pillows or any other trash on the floors. She stated that the faucets in Rooms B and C should have been reported to maintenance and replaced.</p>		

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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p>41419</p> <p>Based on record review, observations, and interviews, the facility failed to ensure a medication cart was locked and the medication cart keys were not left on top of cart when left unattended and/or out of view during medication administration.</p> <p>Findings:</p> <p>Review of facility's Storage of Medications policy revealed, in part:</p> <p>5. Compartments (including, but not limited to, drawers, cabinets, rooms, refrigerators, carts, and boxes) containing drugs and biologicals are locked when not in use. Unlocked medication carts are not left unattended.</p> <p>Observation on 04/16/2024 at 2:14 p.m., revealed S8LPN (Licensed Practical Nurse) left her medication cart unlocked, and unattended while she sat at the nurses station talking on the telephone and with other staff.</p> <p>Further observation on 04/16/2024 at 2:15 p.m., revealed S8LPN left the medication cart keys on top of the unlocked and unattended medication cart.</p> <p>On 04/16/2024 at 2:15 p.m., an observation and immediate interview was conducted with S3LPN/CNASUP (Licensed Practical Nurse/Certified Nursing Assistant Supervisor) who observed the unlocked medication cart, S3LPN/CNASUP confirmed that the cart should not have been left unlocked and unattended.</p> <p>In an interview on 04/16/2024 at 2:16 p.m., S8LPN confirmed she left her medication cart unlocked and unattended with the keys on top of the medication cart.</p> <p>In an interview on 04/16/2024 at 2:30 p.m., S2DON (Director of Nursing) stated the medication cart should be locked at all times when the nurse was not administering medications. S2DON stated the keys should not have been left on top of an unattended medication cart.</p>

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p>41419</p> <p>Based on policy review, observations, and interviews, the facility failed to properly process potentially contaminated resident clothing and linens in order produce sanitary laundry and prevent the development and transmission of communicable diseases by failing to ensure detergent was being dispensed during wash cycles. There were 98 residents in the facility.</p> <p>Findings:</p> <p>On 04/15/2024, a review of facility document titled Departmental (Environmental Services) - Laundry and Linen read in part General Guidelines: Washing Linen and other Soiled Items: 1. Use any detergent designated for laundry processing and follow manufacturer's instructions. There was no date listed on the policy.</p> <p>On 04/15/2024, a review of facility document titled Laundry and Bedding, Soiled read in part: Onsite Laundry Processing: 1. Use any detergent designated for laundry processing .4. Laundry equipment (e.g., washing machines, dryers) is used and maintained according to the manufacturer's Instructions for Use (IFU) to prevent microbial contamination of the system. There was no date listed on the policy.</p> <p>On 04/15/2024 at 11:45 a.m., an observation was conducted in the laundry room with S4HSKSUP (Housekeeping Supervisor). Observation of the washing machine revealed three washing machines. Two were in operation and clothing was observed inside the machines. The third machine was not operable. Further observation of the two operational machines revealed that the middle washing machine failed to have the detergent dispenser hose connected to the posterior of the machine.</p> <p>On 04/15/2024 at 11:55 a.m., an observation and immediate interview was conducted with S4HSPSUP who stated that the machine was operating correctly. Upon further observation, she confirmed that the detergent dispenser hose was not connected to the machine, and that it should have been connected for proper washing.</p> <p>On 04/15/2024 at 12:10 p.m., an interview was conducted with S9LS (Laundry Staff) who stated that she had observed the detergent dispenser hose on the ground since Sunday (04/14/2024), and she used the machine to wash resident's linen that day. S9LS stated that when she arrived at work on 04/15/2024 at 5:00 a.m., she observed the detergent dispenser hose still on the ground. S9LS confirmed that she had used the washer on 04/15/2024 and had completed six or seven loads of laundry since she had reported to work. S9LS stated that she was not aware that the hose needed to be connected to the posterior of the washing machine for the detergent to be dispensed.</p>