

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195622	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/12/2025
NAME OF PROVIDER OR SUPPLIER Willis-Knighton Extended Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2550 Kings Highway Shreveport, LA 71103	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>39897</p> <p>Based on record reviews and interviews the facility failed to maintain, store, prepare, distribute, and serve food under sanitary conditions. The facility failed to accurately monitor the refrigerator and freezer temperatures and failed to accurately maintain the dishwasher machine temperature. This had the potential to affect 18 residents who were served trays out of the kitchen according to the Dietary Manager.</p> <p>Findings:</p> <p>Review of the facility's refrigerator and freezer temperature logs revealed temperatures were documented with no variations from 11/01/2024 to 03/11/2025. The refrigerator temperature logs were listed as follows: the internal manual thermometer temperature was 36 degrees F (Fahrenheit), the internal electric thermometer temperature was 40 degrees F, and the external thermometer temperature was 41 degrees F. The freezer temperature logs were listed as follows: the internal manual thermometer temperature was 10 degrees F, the internal electric thermometer temperature was 10 degrees F, and external thermometer temperature was 10 degrees F.</p> <p>Review of the facility's dish machine temperature strip logs from 11/01/2024 to 03/11/2025 revealed the test strip reading as 100 degrees F daily with no deviations.</p> <p>Observation on 03/11/2025 at 8:00 a.m. with S2 Dietary Supervisor revealed S2 Dietary Supervisor was unable to find the manual internal thermometer for the refrigerator and the internal digital thermometer was in Celsius for the refrigerator and freezer.</p> <p>During an interview on 03/11/2025 at 8:00 a.m. S2 Dietary Supervisor reported I'm not gonna lie, the refrigerator and freezer temperatures were fine yesterday so I just used the same temps from yesterday and wrote them down. S2 Dietary Supervisor further reported she wasn't sure exactly where the temperatures recorded on the log came from and reported she could not work the digital thermometers and did not know how to read Celsius.</p> <p>During an interview on 03/11/2025 at 8:20 a.m. S3 Assistant Dietary Manager reported The dishwasher company turned the dish machine temperature down to 100 degrees F because we couldn't get an accurate reading about a year ago.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 03/11/2025 at 4:30 p.m. S1 Administrator reported are going to have to add a temperature booster to get the water up to where it should be at least 120 degrees Fahrenheit.</p>		