

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 225254	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/05/2024
NAME OF PROVIDER OR SUPPLIER Queen Anne Nursing Home, Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 50 Recreation Park Drive Hingham, MA 02043	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0883</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement policies and procedures for flu and pneumonia vaccinations.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42742</p> <p>Based on record review, document review, policy review, and interview, the facility failed to implement policies and procedures to ensure residents were properly screened for eligibility to receive the recommended pneumococcal vaccine, residents/residents' representatives were educated on the benefits and potential side effects of the vaccine, and were offered and administered (if applicable) the vaccine in a timely manner for four Residents (#1, #52, #49, and #278), out of a total sample size of five residents reviewed for immunizations.</p> <p>Findings include:</p> <p>Review of the Centers for Disease Control and Prevention (CDC) document titled Pneumococcal Vaccine Timing for Adults, dated March 2023, indicated the following:</p> <p>Make sure your patients are up to date with pneumococcal vaccination.</p> <p>Adults >= [AGE] years Old, Complete Pneumococcal Vaccine Schedules:</p> <ul style="list-style-type: none"> -PCV13 (pneumococcal conjugate vaccine) only at any age - give PCV20 (pneumococcal 20-valent conjugate) or PPSV23 (pneumococcal polysaccharide vaccine) >= 1 year later -PPSV23 only at any age - give PCV20 or PCV15 (pneumococcal 15-valent conjugate) >= 1 year later -PCV13 at any age and PPSV23 at >= [AGE] years - give PCV20 >= 5 years later <p>Review of the facility's policy titled Pneumococcal Vaccine, revised April 2023, indicated but was not limited to the following:</p> <ul style="list-style-type: none"> -All residents will be offered pneumococcal vaccines to aid in preventing pneumonia/pneumococcal infections. -Prior to or upon admission, residents will be assessed for eligibility to receive the pneumococcal vaccine series, and when indicated, will be offered the vaccine series within 30 days of admission to the facility unless medically contraindicated or the resident has already been vaccinated. -Assessments of pneumococcal vaccination status will be conducted within five working days of the resident's admission if not conducted prior to admission. <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0883</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-Before receiving a pneumococcal vaccine, the resident or legal representative shall receive information and education regarding the benefits and potential side effects of the pneumococcal vaccine. Provision of education shall be documented in the resident's medical record.</p> <p>-Pneumococcal vaccines will be administered to residents (unless medically contraindicated, already given, or refused) per our facility's physician-approved pneumococcal vaccination protocol.</p> <p>-Residents/representatives have the right to refuse vaccination. If refused, appropriate entries will be documented in each resident's medical record indicating the date of the refusal of the pneumococcal vaccination.</p> <p>-Administration of the pneumococcal vaccines or revaccinations will be made in accordance with current Centers for Disease Control and Prevention (CDC) recommendations at the time of the vaccination.</p> <p>1. Resident #1 was admitted to the facility in March 2024 and was [AGE] years old.</p> <p>Review of the admission Consent for Immunization and Treatment form, dated 3/16/24, indicated Resident #1 had already received the PCV20 vaccine, but the date was unknown. The consent form did not include any other type of pneumococcal vaccine.</p> <p>Review of the Immunization Report did not indicate Resident #1 had received any pneumococcal vaccinations.</p> <p>Review of the Update Immunization document, dated 9/21/18, indicated Resident #1 was not eligible to receive the pneumococcal vaccine as the Resident had previously received it and was not due.</p> <p>Review of the Update Immunization document, dated 5/7/24, indicated the Resident had declined immunization at this time VIS provided though was not clear what vaccination the Resident was educated on, offered, or had declined.</p> <p>Review of Resident #1's Massachusetts Immunization Information System (MIIS) Vaccine Administration Record indicated the following pneumococcal vaccination administered:</p> <p>-PCV13, 9/27/17</p> <p>Review of the medical record did not indicate Resident #1 had received either the PCV20 or PPSV23 >= 1 year after the PCV13 vaccination per CDC guidance.</p> <p>Further review of the medical record failed to indicate documentation of follow up screening, an assessment for eligibility to receive the recommended pneumococcal vaccine dose in the series, the provision of education related to the vaccine, and offering and administration (if applicable) of the vaccine in accordance with CDC guidance and facility policy.</p> <p>During an interview on 6/3/24 at 1:53 P.M., the Director of Nursing (DON), Infection Preventionist (IP) #1, and IP #2 said they didn't know for sure if or when Resident #1 received the PCV20 vaccine or if he/she was eligible to receive the next dose in the series and would have to look into it.</p> <p>(continued on next page)</p>		

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<p>F 0883</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 6/4/24 at 7:52 A.M., the DON, IP #1, and IP #2 said there had been no follow up on screening and eligibility or provision of education for the Resident to receive the next recommended dose in the pneumococcal series.</p> <p>During an interview on 6/4/24 at 2:58 P.M., the DON, IP #1, and IP #2 said Resident #1 was eligible to receive the most up to date/recommended dose of the pneumococcal vaccine.</p> <p>During an interview on 6/5/24 at 10:03 A.M., IP #1 and IP #2 said the pneumococcal ineligible discussion with the Resident was held in 2018 but could not provide documentation that the Resident's pneumococcal vaccination status had been followed up on since then and the Update Immunization document, dated 5/7/24, education and refusal was for a different vaccine, not the pneumococcal vaccine.</p> <p>2. Resident #52 was admitted to the facility in November 2023 and was [AGE] years old.</p> <p>Review of the admission Consent for Immunization and Treatment form, dated 10/10/23, indicated Resident #52 had already received the PCV13 and PPSV23 vaccines. The dates received were not indicated. The form did not contain a section related to the PCV20 vaccine for the Resident to give consent to receive the vaccine, whether the Resident had already received the vaccine and when, or to indicate refusal of the vaccine.</p> <p>Review of Resident #52's Massachusetts Immunization Information System (MIIS) Vaccine Administration Record and the facility's Immunization Report did not indicate previous administration of any pneumococcal vaccinations.</p> <p>Review of the facility's immunization tracking log indicated Resident #52 received the PCV13 pneumococcal vaccine on 7/30/20.</p> <p>Further review of the medical record failed to indicate documentation of follow up screening, an assessment for eligibility to receive the recommended pneumococcal vaccine dose, the provision of education to the Resident/representative related to the vaccine or offering and administration (if applicable) of the vaccine in accordance with CDC guidance and facility policy.</p> <p>During an interview on 6/3/24 at 2:51 P.M., with the DON, IP #1, and IP #2, the DON said they should have determined screening and eligibility, provided education, and offered/administered the most up to date pneumococcal vaccine for Resident #52 but did not.</p> <p>3. Resident #49 was admitted to the facility in May 2024 and was [AGE] years old.</p> <p>Review of the admission Consent for Immunization and Treatment form, dated 5/16/24, indicated unknown for the PCV20 vaccine. The section was not completed to indicate consent to receive the vaccine, if the Resident already received the vaccine with the date received, or if the Resident had refused the vaccine.</p> <p>Review of the facility's immunization tracking log and Resident #49's Massachusetts Immunization Information System (MIIS) Vaccine Administration Record indicated the following pneumococcal vaccinations administered:</p> <p>-PPSV23 - 11/15/17</p> <p>(continued on next page)</p>		

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<p>F 0883</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The facility's Immunization Report did not indicate Resident #49 had received any pneumococcal vaccinations.</p> <p>Review of the medical record did not indicate Resident #49 had received the recommended PCV20 or PCV15 vaccine >= 1 year after the PPSV23 vaccine per CDC guidance.</p> <p>Further review of the medical record failed to indicate documentation of follow up screening, an assessment for eligibility to receive the recommended pneumococcal vaccine dose, the provision of education to the Resident/representative related to the vaccine or offering of the vaccine in accordance with CDC guidance and facility policy.</p> <p>During an interview on 6/4/24 at 2:54 P.M., the DON, IP #1, and IP #2 said they'd need to call the primary care physician or the Resident's son to determine whether or not the Resident had received the PCV20 pneumococcal vaccine.</p> <p>4. Resident #278 was admitted to the facility in May 2024 and was [AGE] years old.</p> <p>Review of the admission Consent for Immunization and Treatment form, dated 5/26/24, indicated the Resident had already received PCV20 pneumococcal vaccine. There was no date indicated.</p> <p>Review of the facility's immunization tracking log and Resident #278 Massachusetts Immunization Information System (MIIS) Vaccine Administration Record indicated the following pneumococcal vaccinations administered:</p> <p>-PCV13 - 12/1/16</p> <p>-PPSV23 - 12/2/13</p> <p>-Pneumococcal, unspecified, -12/2/13</p> <p>Review of the facility's Immunization Report did not indicate Resident #278 had received any pneumococcal vaccinations.</p> <p>Review of the Resident #278's Update Immunization document indicated the Resident was educated on the COVID-19 vaccine on 3/21/24 (prior to admission), not the pneumococcal vaccine, and in the notes, field had declined all immunizations offered, VIS provided PCV, RSV, and Covid. The report indicated consent was obtained on 4/25/24 (prior to admission) as a refusal of the offered immunizations. The report did not indicate which PCV pneumococcal vaccine (PCV20 or PCV13) the Resident/representative had declined.</p> <p>Review of the medical record did not indicate Resident #278 had received the recommended PCV20 vaccine >= 5 years after the PCV13 and PPSV23 vaccines per CDC guidance.</p> <p>Further review of the medical record failed to indicate documentation of follow up screening, an assessment for eligibility to receive the recommended pneumococcal vaccine dose, the provision of education to the Resident/representative related to the vaccine or offering of the vaccine in accordance with CDC guidance and facility policy.</p> <p>(continued on next page)</p>		

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<p>F 0883</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 6/3/24 at 1:24 P.M., the DON said she would have to get back to the surveyor about Resident #278's PCV20 vaccine status.</p> <p>During an interview on 6/4/24 at 2:34 P.M., the DON, IP #1, and IP #2 said the admitting nurse completes the admission immunization form and reviews it with the residents. IP #1 said they had recently started to review them to see who's eligible for the vaccine. She said MIIS information gets uploaded in the documents section of the residents' electronic records and staff also obtain immunization data from discharge records, by the resident/representative, or the primary care physician. IP #1 said she hasn't checked to see if Resident #278 was eligible to receive the next recommended pneumococcal vaccination (PCV20). The DON said there weren't a lot of systems in place when they started at the facility and the immunization program needed to be looked at harder. The DON said Resident #278 was eligible to receive the PCV20 and should have been screened and eligibility determined. She said vaccine education was not on the facility's Consent for Immunization form. The DON said there was no documentation of education related to the PCV20 vaccine for Resident #278 and the admission assessments didn't have it there either.</p> <p>During an interview on 6/4/24 at 3:01 P.M., the DON, IP #1 and IP #2 said all residents should be offered, when indicated, pneumococcal vaccinations. They said they follow CDC guidance mostly, whatever is more stringent, and Residents #1, #52, #49, and #278 were not up to date with their pneumococcal vaccinations per CDC guidance. They said the vaccine was not administered per protocol.</p> <p>During an interview on 6/5/24 at 7:53 A.M., IP #2 said Resident #278's Update Immunization document had incorrect documentation regarding the date education was provided and said it was prior to the Resident's current admission. She said because of the type of insurance the Resident had, he/she had been previously discharged from the facility and was currently considered a new admission in May 2024 and should have been re-offered the recommended pneumococcal vaccine.</p>		

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<p>F 0887</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Educate residents and staff on COVID-19 vaccination, offer the COVID-19 vaccine to eligible residents and staff after education, and properly document each resident and staff member's vaccination status.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42742</p> <p>Based on record review, document review, policy review, and interview, the facility failed to implement policies and procedures to ensure residents were properly screened for eligibility to receive the most up to date COVID-19 vaccine, residents/residents' representatives were educated on the benefits and potential side effects of the vaccine, and offered and administered (if applicable) the vaccine in accordance with CDC recommendations for three Residents (#52, #49, and #43), out of a total sample size of five residents reviewed for immunizations.</p> <p>Findings include:</p> <p>Review of Centers for Disease Control and Prevention (CDC) guidance titled Stay Up to Date with COVID-19 Vaccines, dated as revised on 4/25/24 and 5/14/24, indicated but was not limited to the following:</p> <ul style="list-style-type: none"> -CDC recommends the 2023-2024 updated COVID-19 vaccines: Pfizer-BioNTech, Moderna, or Novavax, to protect against serious illness from COVID-19. -Everyone 5 years and older should get 1 dose of an updated COVID-19 vaccine to protect against serious illness from COVID-19. None of the updated 2023-2024 COVID-19 vaccines is preferred over another. -People aged [AGE] years and older who received 1 dose of any updated 2023-2024 COVID-19 vaccine (Pfizer-BioNTech, Moderna or Novavax) should receive 1 additional dose of an updated COVID-19 vaccine at least 4 months after the previous updated dose. -People aged [AGE] years and older: You are up to date when you have received 2 updated 2023-2024 COVID-19 vaccine doses. -People who are up to date have lower risk of severe illness, hospitalization, and death from COVID-19 than people who are unvaccinated or who have not completed the doses recommended for them by CDC. <p>Review of the facility's policy titled Coronavirus Disease (COVID-19) - Vaccination of Residents, revised January 2024, indicated but was not limited to the following:</p> <ul style="list-style-type: none"> -Each resident is offered the COVID-19 vaccine unless the immunization is medically contraindicated, or the resident is fully vaccinated. -COVID-19 vaccine education, documentation, and reporting are overseen by the infection preventionist and coordinated by his or her designee. -Vaccines are administered in accordance with CDC, ACIP, FDA and manufacturer guidelines. <p>(continued on next page)</p>

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<p>F 0887</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-Before the COVID-19 vaccine is offered, the resident is provided with education regarding the benefits, risks, and potential side effects associated with the vaccine.</p> <p>-Residents are screened for contraindications to the vaccine, medical precautions, and prior vaccination before being offered the vaccine.</p> <p>-When COVID-19 vaccines are administered as a series of doses, individuals who receive one in a series are scheduled for the subsequent dose.</p> <p>-If a resident requests vaccination, but missed earlier opportunities for any reason, the vaccine will be offered to that resident as soon as possible. Efforts to help the resident obtain vaccination are documented.</p> <p>-The resident's medical record includes documentation that indicates, at a minimum, the following:</p> <p>a. That the resident or resident representative was provided education regarding the benefits and potential risks associated with the COVID-19 vaccine including .the date the education took place;</p> <p>b. Signed consent; and</p> <p>c. Each dose of COVID-19 vaccine that was administered to the resident.</p> <p>-If the resident did not receive the COVID-19 vaccine due to medical contraindications, prior vaccination or refusal, appropriate documentation is made in the resident's record.</p> <p>Review of the facility's policy titled Vaccination of Residents, revised October 2019, indicated but was not limited to the following:</p> <p>-New residents shall be assessed for current vaccination status upon admission.</p> <p>1. Resident #52 was admitted to the facility in November 2023 and was [AGE] years old.</p> <p>Review of the admission Consent for Immunization and Treatment form, dated 10/10/23, indicated Resident #52 had already received the current recommended COVID-19 vaccine but the date was unknown.</p> <p>Review of Resident #52's Massachusetts Immunization Information System (MIIS) Vaccine Administration Record indicated the following COVID-19 vaccinations as being administered:</p> <p>-COVID-19 Moderna 2/3/21, 3/3/21</p> <p>-COVID-19 Pfizer 11/15/21</p> <p>Review of the Immunization Report indicated Resident #52 received one dose of an updated 2023-2024 COVID-19 vaccination on 1/10/24 at the facility.</p> <p>Review of the medical record failed to indicate Resident #52 was up to date with his/her COVID-19 vaccinations per CDC guidance as he/she did not receive 1 additional dose of an updated 2023-2024 COVID-19 vaccine at least 4 months after the previous updated dose.</p> <p>(continued on next page)</p>		

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<p>F 0887</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Further review of the medical record failed to indicate documentation of follow up screening and eligibility to receive the most up to date COVID-19 vaccine, the provision of education provided to the Resident/representative related to the COVID-19 vaccine, and offering and administration (if applicable) of the vaccine in accordance with CDC recommendations and facility policy.</p> <p>During an interview on 6/3/24 at 2:51 P.M., with the Director of Nursing (DON), Infection Preventionist (IP) #1 and IP #2, the DON said they should have performed screening, eligibility, the provision of education, and offering/administration of the most up to date COVID-19 vaccine booster for Resident #52 but did not.</p> <p>2. Resident #49 was admitted to the facility in May 2024 and was [AGE] years old.</p> <p>Review of the admission Consent for Immunization and Treatment form, dated 5/16/24, indicated unknown for the COVID-19 vaccine. The section of the form, if completed, would have indicated if the Resident/representative gave consent to receive the current recommended dose of the COVID-19 vaccine, had already received the vaccine, or refused to receive the vaccine.</p> <p>Review of Resident #49's Massachusetts Immunization Information System (MIIS) Vaccine Administration Record indicated the following COVID-19 vaccinations administered:</p> <p>-COVID-19 Pfizer 2/24/21, 3/23/21, 12/13/21, 10/19/22</p> <p>Review of the medical record did not indicate Resident #49 was up to date with his/her COVID-19 vaccinations per CDC guidance as there was no documentation that he/she had received 2 updated 2023-2024 COVID-19 vaccine doses.</p> <p>Further review of the medical record failed to indicate documentation of follow up screening and eligibility to receive the most up to date COVID-19 vaccine, the provision of education provided to the Resident/representative related to the COVID-19 vaccine and offering of the vaccine in accordance with CDC recommendations and facility policy.</p> <p>During an interview on 6/4/24 at 2:54 P.M., the DON, IP #1 and IP #2 said they didn't know the COVID-19 vaccination status of Resident #49 and would need to call the Resident's primary care physician or the Resident's son.</p> <p>3. Resident #43 was admitted to the facility in July 2023 and was [AGE] years old.</p> <p>Review of the admission Consent for Immunization and Treatment form, dated 10/18/23, indicated the Resident/representative gave consent to receive the current recommended dose of the COVID-19 vaccine.</p> <p>Review of the Immunization Report indicated Resident #43 received one updated 2023-2024 COVID-19 vaccination on 12/13/23 at the facility.</p> <p>Review of the medical record failed to indicate Resident #43 was up to date with his/her COVID-19 vaccinations per CDC guidance as there was no documentation that he/she had received 2 updated 2023-2024 COVID-19 vaccine doses.</p> <p>(continued on next page)</p>		

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