

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 225573	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/07/2026
NAME OF PROVIDER OR SUPPLIER Sancta Maria Nursing Facility		STREET ADDRESS, CITY, STATE, ZIP CODE 799 Concord Avenue Cambridge, MA 02138	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0689 Level of Harm - Actual harm Residents Affected - Few	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents. Based on records reviewed, interviews and observations, for one of three sampled residents (Resident #1) who was assessed as being at high risk for falls and required staff assistance for bed mobility, the Facility failed to ensure his/her safety was adequately maintained during the provision of care to prevent an incident resulting in serious injury, when on 04/22/26, Certified Nurse Aide (CNA) #1 assisted and rolled Resident #1 onto his/her side, turned away to get a towel and Resident #1 rolled off the bed and fell to the floor. Resident #1 was transferred to the Hospital's Emergency Department (ED) for evaluation and was diagnosed with a left knee laceration measuring seven centimeters (cm) long which required a running lock suture (a continuous suturing technique) to close the wound. Findings include: Review of the Facility's policy, titled Falls Management, dated as revised, October 2023, indicated that a fall is defined as any incident in which a resident unintentionally has a change in elevation/plane, an occasion where the resident would have lost their balance without staff intervention, or an incidence where a resident rolls off a bed or mattress close to the floor. Review of the Report submitted by the Facility via the Health Care Facility Reporting System (HCFRS), dated 04/22/26, indicated that while providing care to Resident #1 on 04/22/27 around 6:20 A.M., Certified Nurse Aide (CNA) #1 raised Resident #1's bed up to provide care, then from Resident #1's left side, assisted and rolled Resident #1 onto his/her right side (rolling Resident #1 away from herself). The Report indicated that CNA #1 turned away from Resident #1 to get a towel, and Resident #1's leg shifted and caused him/him to roll out of the bed onto the floor, which caused a left knee laceration and head strike. Review of the Facility's Post Fall Investigation Report, dated 04/22/26, indicated that according to CNA #1 and Resident #1, on 04/22/26 at about 6:20 A.M., CNA #1 had raised Resident #1's bed up to provide care, and while she provided assistance from Resident #1's left side, CNA #1 assisted and rolled Resident #1 onto his/her right side. The Report indicated that CNA #1 said that when she turned around to get a towel, Resident #1's left leg shifted off the side of the bed, which caused him/her (Resident #1) to roll out of bed onto the floor. The Report indicated that Resident #1 was sent to the Hospital's ED for a left knee laceration and returned with a running lock suture measuring seven cm in length, to close the laceration. Resident #1 was admitted to the Facility in April 2026, diagnoses included nontraumatic intracranial hemorrhage (stroke) and heart failure. Review of Resident #1's admission Fall Risk Assessment, dated 04/17/26, indicated he/she was at high risk for falls. Review of Resident #1's admission Brief Interview for Mental Status (BIMS) evaluation, dated 04/17/26, indicated he/she had moderate cognitive impairment. Review of Resident #1's Activities of Daily Living (ADL) Care Plan, dated 04/17/26, indicated that Resident #1 required assistance from one to two staff members to turn and reposition in bed. Review of a Nurse's Note, dated 04/22/26, indicated Resident #1 had a witnessed fall with a head strike during care, sustained a left knee laceration and required transfer to the Hospital's Emergency Department (ED). Review of the Hospital ED Discharge Report, dated 04/22/26, indicated Resident #1's left knee laceration measured seven centimeters (cm) long, two cm deep, and required a running lock suture, (measuring seven cm in length), to close the wound. Review of an Interview documented by the Director of Nurses (DON), dated 04/24/26, indicated that Resident #1 said CNA #1 was providing (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0689 Level of Harm - Actual harm Residents Affected - Few	morning care when he/she (Resident #1) rolled out of bed. The Interview indicated that Resident #1 said CNA #1 was on his/her left side when CNA #1 helped him/her (Resident #1) roll over to his/her right side (rolling him/her away from herself). The Interview indicated that Resident #1 said his/her leg went over the side of the bed, and he/she rolled out onto the floor and hit his/her head. During an interview on 05/07/26 at 12:36 P.M., Resident #1 said that after CNA #1 raised his/her bed up, CNA #1 stood on his/her left side and told him/her (Resident #1) to roll onto his/her right side (away from CNA #1). Resident #1 said she told CNA #1 he/she was too close to the edge of the bed to roll over, but CNA #1 told him/her he /she was fine, and that CNA #1 then helped him/her roll onto his/her right side (away from CNA #1, and not towards her). Resident #1 said once he/she was on his/her right side, his/her left leg somehow moved off the bed, which caused him/her to roll off the bed onto the floor. During a telephone interview on 05/19/26 at 4:02 P.M., (which included a review of her written witness statement, dated 04/22/26,) CNA #1 said that before she provided morning care to Resident #1, she raised the height of his/her bed, and while she stood on Resident #1's left side, she assisted him/her to roll onto his/her right side, which was away from her. CNA #1 said that once Resident #1 was on his/her right side, she turned away to get a towel and when she did, Resident #1 pulled on the small bed rail by his/her head, quickly shifted his/her body in the bed, and rolled off his/her bed onto the floor. CNA #1 said she was unable to prevent Resident #1 from falling out of bed because she was on the opposite side of the bed and could not reach him/her. CNA #1 said she should have assisted and rolled Resident #1 toward her, not away from herself. During a telephone interview on 05/19/26 at 4:19 P.M., Nurse #1 said that CNA #1 told her that Resident #1 fell out of bed. Nurse #1 said that when she walked into Resident #1's room, she saw him/her (Resident #1) on the floor between his/her bed and the window, lying on his/her left side. Nurse #1 said she assessed Resident #1, and due to a left knee laceration, he/she (Resident #1) was transferred to the Hospital's ED. During an interview 05/07/26 at 2:13 P.M., the Unit Manager said Resident #1 could roll in bed with assistance of one staff person. The Unit Manager said that Resident #1 told her that CNA #1 had him/her (Resident #1) roll onto his/her right side (away from CNA #1). The Unit Manager said Resident #1 struck his/her head during the fall and suffered a left knee laceration, which required sutures. The Unit Manager said that for safety reasons, CNAs were always expected to roll a resident toward themselves, never away. The Unit Manager said this is part of CNA basic training for their certificate and is considered basic knowledge. During an interview on 05/07/26 at 2:33 P.M., the Director of Nurses (DON) said that based on his investigation, while providing morning care on 04/22/26, CNA #1 assisted and had Resident #1 roll away from herself (CNA #1) instead of toward herself (CNA #1), and when CNA #1 turned to get a towel, Resident #1 rolled off of the opposite side of the bed from where CNA #1 was standing. The DON said that as a result of the fall from his/her bed, Resident #1 suffered a head strike (no injury) and a left knee laceration and was sent to the ED for evaluation. The DON said Resident #1 returned to the Facility the same day with sutures in place to repair his/her left knee laceration. The DON said that CNA #1 should not have rolled Resident #1 away from herself, but she had and was therefore not able to prevent Resident #1 from rolling off his/her bed onto the floor.		