

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 225613	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/02/2024
NAME OF PROVIDER OR SUPPLIER Pope Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE 140 Webb Street Weymouth, MA 02188	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46562</p> <p>Based on observations, interviews, and policy review, the facility failed to maintain a clean, sanitary, and homelike environment for residents residing on two of two units.</p> <p>Findings include:</p> <p>Review of the facility's policy titled Cleaning of Common Areas, undated, indicated but was not limited to:</p> <ul style="list-style-type: none"> -Ensure all common areas are clean and neat -All staff are responsible for seeing that the common areas are clean and neat -The following cleaning schedule will be maintained: <p>Dining Room(s): Daily</p> <ul style="list-style-type: none"> -Any area will be cleaned if found to be dirty, even if it not the scheduled day for cleaning that area <p>Review of the facility's policy titled Cleaning Resident Rooms, undated, indicated but was not limited to:</p> <ul style="list-style-type: none"> -Ensure resident rooms are clean and sanitary -A complete routine cleaning includes: <ul style="list-style-type: none"> a. Cleaning the bathroom. b. Dusting tops and sides of wood furniture using furniture polish. Carefully remove items on tops of furniture to dust and then replace items exactly as they were before moving. Clean top of windowsills and heating units. c. Using all-purpose cleaner, clean countertops, fronts of cabinets and inside of sink and faucet. <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>d. Sweep or vacuum the floor of the room that is not obstructed by furniture.</p> <p>Review of the facility's policy titled Cleaning Bathrooms, undated, indicated, but was not limited to:</p> <ul style="list-style-type: none"> -Ensure resident rooms are clean and sanitary -Spray bathroom cleaner (disinfectant) on exterior toilet bowl and base, seat and lid. Wipe clean with wet rag -Sweep or vacuum bathroom floor -Use a clean mop, medium-hot water and floor cleaner, mop bathroom floor working from the farthest side of the bathroom to the doorway. Be sure mop is wrung out properly to prevent puddles of water on the floor <p>The surveyors made the following observations of environmental cleanliness concerns during the survey:</p> <p>First Floor:</p> <p>On 4/1/24 at 1:08 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room. In the bathroom, large amounts of dust and gray/black debris were noted along the perimeter and in the corners of the room.</p> <p>On 4/1/24 at 1:15 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray debris around the perimeter of the room.</p> <p>On 4/1/24 at 8:35 A.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and heavily noted behind the door to enter the room. A dry, yellow substance was noted on the floor at the entrance of the room.</p> <p>On 4/1/24 at 1:20 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and heavily noted behind the door to enter the room. A dry, yellow substance was noted on the floor at the entrance of the room. The second bed wardrobe was delaminating.</p> <p>On 4/1/24 at 1:28 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and was heavily noted behind the door and around the doorstep.</p> <p>On 4/1/24 at 1:29 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room, and trash/debris was noted behind and under the beds.</p> <p>On 4/1/24 at 8:50 A.M., the first-floor dining room, the flooring was dirty with dust and gray/black debris around the perimeter of the room, the wall had a large amount of vertical and horizontal brown stains, and there were scattered crumbs and debris on the floor.</p> <p>Second Floor:</p> <p>(continued on next page)</p>

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 3/28/24 at 9:13 A.M., in room [ROOM NUMBER], the flooring was dirty with large amounts of gray/black debris on the floor and around the perimeter of the room.</p> <p>On 4/1/24 at 8:09 A.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room, debris was heavily noted around the doorframes.</p> <p>On 4/1/24 at 12:30 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room, debris was heavily noted around the doorframes. In the resident bathroom (shared with room [ROOM NUMBER]), rust was noted on the vent and the floor was dirty with dust and gray/black debris, a dry, brown stain was observed on the floor.</p> <p>On 3/28/24 at 9:29 A.M., in room [ROOM NUMBER], the flooring was dirty and had brown staining by a resident bureau. Behind a resident chair, gray debris and shreds of black material were noted. Dust and gray/black debris was observed along the perimeter of the entire room.</p> <p>On 4/1/24 at 8:16 A.M., in room [ROOM NUMBER], the flooring was dirty and had brown staining by a resident bureau. Behind a resident chair gray/black debris and shreds of black material were noted. Dust and gray/black debris was observed along the perimeter of the entire room and was very heavily noted around the doorframes.</p> <p>On 4/1/24 at 12:35 P.M., in room [ROOM NUMBER], the flooring was dirty and had brown staining by a resident bureau. Behind a resident chair gray/black debris and shreds of black material were noted. Dust and gray/black debris was observed along the perimeter of the entire room and was very heavily noted around the doorframes. In the bathroom, rust was noted on the vent and the floor was dirty with dust and gray/black debris.</p> <p>On 3/28/24 at 9:37 A.M., in room [ROOM NUMBER], the flooring was dirty with large amounts of dust and gray/black debris around the perimeter of the room and around the doorway jam, an empty medication cup was noted on the floor behind the door.</p> <p>On 4/1/24 at 8:20 A.M., in room [ROOM NUMBER], the flooring was dirty with large amounts of dust and gray/black debris around the perimeter of room and around the doorway jam, an empty medication cup was noted on the floor behind the door. Gray/black debris was heavily noted in the corner of the resident's closet.</p> <p>On 4/1/24 at 12:33 P.M., in room [ROOM NUMBER], the flooring was dirty with large amounts of dust and gray/black debris around the perimeter of room and around the doorway jam, an empty medication cup was noted on the floor behind the door. Gray/black debris was heavily noted in the corner of the resident's closet.</p> <p>On 3/28/24 at 9:51 A.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and under the residents' beds.</p> <p>On 4/1/24 at 8:25 A.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room.</p> <p>On 4/1/24 at 12:13 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and under a resident overbed table.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 4/1/24 at 8:29 A.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room/bathroom.</p> <p>On 4/1/24 at 12:38 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room/bathroom and under resident beds. A brown dry substance was noted on the floor in the corner of the room.</p> <p>On 4/1/24 at 8:42 A.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and around resident furniture. A dry yellow substance was noted on the floor at the entrance of the room, a bin for personal protective equipment (PPE) had a dry brown substance on the cover, and the wall behind the PPE bin was streaked with vertical brown staining. In the bathroom, the flooring was dirty with dust and gray/black debris around the perimeter of the room/toilet and a dry yellow substance was noted on the floor in front of the toilet.</p> <p>On 4/1/24 at 12:52 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room, gray/black debris was heavily noted behind the room door, under the resident chairs, and under/around the heating unit.</p> <p>On 4/1/24 at 8:45 A.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and resident bathroom.</p> <p>On 4/1/24 at 12:24 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and in the resident bathroom. In the resident bathroom, rust was noted on the vent.</p> <p>On 4/1/24 at 12:44 P.M., in room [ROOM NUMBER], the flooring was dirty with large amounts of dust and gray/black debris around the perimeter of the room, gray/black discoloration was noted around and under the resident bureaus. Behind the door into the room, a distinct gray/brown discoloration was noted. In the bathroom, the flooring was dirty with large amounts of dust and gray/black debris, a dry brown substance was noted on the floor, and the vent was rusted.</p> <p>On 4/1/24 at 12:55 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room. The resident privacy curtain was noted to have several brown stains on it. In the bathroom, the flooring was heavily discolored with gray/black staining and large amounts of dust and gray/black debris was noted along the perimeter.</p> <p>On 4/1/24 at 12:57 P.M., in room [ROOM NUMBER], the flooring was dirty with dust and gray/black debris around the perimeter of the room and was heavily noted behind the door to enter the room.</p> <p>On 4/1/24 at 8:41 A.M., in the second-floor dining room, the flooring was dirty with dust and gray/black debris around the perimeter of the room, the trash barrel had a large amount of thick brown/yellow dry debris on the lid, the wall had horizontal black markings and brown staining vertically, and there was scattered crumbs and debris on the floor (breakfast had not been served yet).</p> <p>On 4/1/24 at 8:40 A.M., the second-floor shower room had a faint odor of urine, the flooring was dirty with gray/black debris around the perimeter of the room, and between the shower stall and floor the grout/caulking was dark black.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 4/1/24 at 12:21 P.M., the second-floor shower room had an odor of urine, the flooring was dirty with gray/black debris around the perimeter of the room, and between the shower stall and floor the grout/caulking was dark black.</p> <p>On 4/1/24 at 12:26 P.M., the second-floor men's resident bathroom had gray discolored tiles with dust and gray/black debris around the perimeter of the room, and the floor was sticky.</p> <p>During an interview on 4/1/24 at 12:44 P.M., Resident #1 said the room was cleaned weekly but the bathroom was cleaned even less. Resident #1 said he/she found herself trying to clean it often. Resident #1 said the edges of the room and around the toilet in particular could use some extra attention.</p> <p>During an interview on 4/1/24 at 1:28 P.M., Resident #37 said he/she thought the edges and corners of the room could be cleaned a lot better. Resident #37 said there was improvement to be made when cleaning around the toilet.</p> <p>During an interview 4/1/24 at 2:36 P.M., Resident #37 said his/her room had just been cleaned but the edges of the room and bathroom were still gross.</p> <p>During an interview on 4/1/24 at 2:42 P.M., Certified Nursing Assistant (CNA) #3 and #4 said the edges of the rooms could be a lot cleaner and housekeeping should move stuff around and clean behind everything.</p> <p>During an interview on 4/1/24 at 3:05 P.M., Nurse #3 said the facility had a room of the day cleaning schedule, but it was not consistently done. Nurse #3 said the rooms were not thoroughly cleaned and needed more attention.</p> <p>During an interview on 4/1/24 at 2:51 P.M., Housekeeper #1 said the process for cleaning resident rooms included sweeping and mopping every day, wiping down the mirrors and walls if needed. Housekeeper #1 said although the facility had a room of the day, all rooms were cleaned daily. The surveyor and Housekeeper #1 observed a room which had already been cleaned for the day. The surveyor pointed out behind the door, a large amount of dust/debris, Housekeeper #1 said the area had been overlooked and required further cleaning.</p> <p>During an interview on 4/1/24 at 4:32 P.M., the Minimum Data Set (MDS) Nurse, covering for the Director of Nurses, said housekeeping should be cleaning all surfaces of resident rooms and shared spaces daily. The MDS Nurse said the expectation included cleaning behind the doors and around the perimeter of the room and furniture.</p> <p>During an interview on 4/1/24 at 4:47 P.M., the Administrator said the cleanliness of the building could be better and the daily cleaning did not meet his expectations. The Administrator said the expectation was for the resident rooms and shared spaced to be clean and without buildup of dust and/or debris. The Administrator said walls and floors should not be stained and resident privacy curtains should be changed when visibly dirty.</p> <p>48695</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46562</p> <p>Based on observations and interviews, the facility failed to ensure the environment remained free of accident hazards. Specifically, the facility failed to:</p> <ol style="list-style-type: none"> 1. Ensure residents were provided an environment that was free from hazardous chemicals on one of two units; and 2. Ensure electrical outlets were securely covered. <p>Findings include:</p> <ol style="list-style-type: none"> 1. On 4/1/24 at 8:22 A.M., the surveyor observed the second-floor housekeeping closet door unattended and ajar. On 4/1/24 at 9:29 A.M., the surveyor observed the second-floor housekeeping closet door unattended and ajar. On 4/1/24 at 12:06 P.M., the surveyor observed the second-floor housekeeping closet door unattended and wide open. The contents of the housekeeping closet included: <ul style="list-style-type: none"> -1 bottle of disinfecting all-purpose spray and glass cleaner -1 open container of disinfecting wipes -1 one-gallon bottle of germicidal ultra-bleach -1 can of baseboard stripper -1 bottle of toilet bowl cleaner -1 gallon of finished floor cleaner -1 container of sanitizing hand wipes -1 can of heavy-duty multi-use silicone lubricant On 4/1/23 at 12:10 P.M., the surveyor observed Housekeeper #1 return to the housekeeping closet, at 12:12 P.M. Housekeeper #1 exited the housekeeping closet leaving the door wide open. Housekeeper #1 entered the soiled utility room with the door closed behind him. On 4/1/24 at 12:44 P.M., the surveyor observed the second-floor housekeeping closet door unattended and ajar. <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 4/1/24 at 2:00 P.M., the surveyor observed the second-floor housekeeping closet door unattended and ajar.</p> <p>During an interview on 4/1/23 at 12:11 P.M., Housekeeper # 1 said the housekeeping closet should be locked and closed when not attended.</p> <p>2. On 4/1/24 at 12:33 P.M., and on 4/2/24 at 11:01 A.M., in room [ROOM NUMBER], the surveyor observed one electrical outlet without a faceplate in place. The outlet was being utilized for an oxygen concentrator and resident bed.</p> <p>On 4/1/24 at 12:55 P.M., in room [ROOM NUMBER], the surveyor observed one electrical outlet without a faceplate in place. The outlet had one black cord plugged into it.</p> <p>On 4/1/24 at 1:15 P.M., in room [ROOM NUMBER], the surveyor observed one electrical outlet with the faceplate not flush to the wall with exposed wiring.</p> <p>During an interview on 4/1/24 at 2:42 P.M., Certified Nursing Assistant (CNA) #3 and #4 said residents should not have access to chemicals or cleaning products and the housekeeping closet door should be locked and closed when unattended. CNA #3 and #4 said when an outlet did not have a covering it was a safety issue and maintenance should be made aware so it could be repaired. CNA #3 and #4 said any room storing a chemical should be locked and not accessible to residents.</p> <p>During an interview on 4/1/24 at 3:05 P.M., Nurse #3 said the housekeeping closet should be closed and locked when unattended. Nurse #3 said outlets should always be covered with a faceplate.</p> <p>During an interview on 4/1/24 at 2:51 P.M., Housekeeper #1 said chemical products should be stored in locked closets. Housekeeper #1 said all electrical outlets should be covered with an intact faceplate.</p> <p>During an interview on 4/1/24 at 4:32 P.M., the Minimum Data Set (MDS) Nurse, covering for the Director of Nursing, said all chemical products should be stored in a locked closet, and not accessible to residents. The MDS Nurse said electrical outlets required a faceplate and should not have exposed wiring.</p> <p>During an interview on 4/1/24 at 4:47 P.M., the Administrator said all chemicals and hazardous chemicals should be stored in locked areas, and not accessible to residents. The Administrator said the housekeeping closet being opened and unattended on the second floor was a concern because there were cognitively impaired residents on the unit. The Administrator said all electrical outlets should be covered with a faceplate and wires should not be exposed.</p> <p>During an interview on 4/2/24 at 12:50 P.M., the Director of Housekeeping said all chemicals should be stored behind locked doors. The Director of Housekeeping said the facility did not have a policy for storage of chemicals/hazardous materials.</p> <p>48695</p>		