

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235023	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/26/2024
NAME OF PROVIDER OR SUPPLIER Majestic Care of Battle Creek		STREET ADDRESS, CITY, STATE, ZIP CODE 200 E Roosevelt Battle Creek, MI 49037	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 38383</p> <p>This citation pertains to MI00143615.</p> <p>Based on observation, interview and record review, the facility failed to ensure bathing and grooming was provided according to resident preferences for three (Resident #1, #2 and #6) of eight reviewed for hygiene and grooming.</p> <p>Findings include:</p> <p>Resident #1 (R1):</p> <p>Review of the medical record reflected R1 admitted to the facility on [DATE] and readmitted [DATE], with diagnoses that included unspecified dementia, diabetes and left side hemiplegia. The modification annual Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 3/14/24, reflected R1 scored 10 out of 15 (moderate cognitive impairment) on the Brief Interview for Mental Status (BIMS-a cognitive screening tool) and had upper and lower extremity impairments on one side of the body.</p> <p>On 4/25/24 at 10:37 AM, R1 was observed lying in bed, wearing a hospital gown. R1 reported she had gone for about one month without her hair being brushed by male staff members. Her hair then had to be cut with scissors, by a staff member, due to being tangled. She reported staff were unable to get the knots out of her hair prior to cutting it. She stated it had been a while ago, and her hair had since grown back. R1 reported she did not want to get her hair cut, but she did it, and it was just the back.</p> <p>In an interview with Nursing Home Administrator (NHA) A and Director of Nursing (DON) B on 4/26/24 at 10:08 AM, it was reported that NHA A did a training session with some of the male Certified Nurse Aides (CNAs) pertaining to braiding hair. It was reported that male staff said they were inept to the females at doing hair. It was reported that R1 did have her hair cut by the facility, as it often had knots.</p> <p>Resident #2 (R2):</p> <p>Review of the medical record reflected R2 admitted to the facility on [DATE], with diagnoses that included Alzheimer's. The quarterly MDS, with an ARD of 2/15/24, reflected R2 scored three out of 15 (severe cognitive impairment) on the BIMS.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/25/24 at 1:00 PM, R2 was observed lying in bed, wearing a hospital gown. R2 was able to convey that she received bed baths. She was unsure how often her hair was being washed.</p> <p>R2's medical record reflected a preference for bed baths on second shift, on Wednesday and Saturday. R2's Care Plan reflected preference for bed baths and hair being washed with each bed bath.</p> <p>R2's Task documentation for showers/bed baths for 3/27/24 to 4/24/24 reflected R2's hair was not washed on 3/27/24, 4/6/24, 4/10/24, 4/17/24 and 4/24/24. There were no refusals documented for those dates in the Task or Progress Notes.</p> <p>In an interview on 4/25/24 at 1:45 PM, Licensed Practical Nurse (LPN) C stated if it was reported that a resident refused their shower or bed bath, the nurse had to follow-up on the refusal. LPN C stated the nurse would take the Certified Nurse Aide (CNA) with them (to the resident) to verify the refusal.</p> <p>In an interview with NHA A and DON B on 4/26/24 at 10:08 AM, it was reported that if a resident refused a shower or bed bath, the nurse should be involved and should document.</p> <p>Resident #6 (R6):</p> <p>Review of the medical record reflected R6 admitted to the facility on [DATE] and readmitted [DATE], with diagnoses that included congestive heart failure. The quarterly MDS, with an ARD of 3/6/24, reflected R6 scored 14 out of 15 (cognitively intact) on the BIMS.</p> <p>On 4/25/24 at 11:05 AM, R6 was observed in bed. R6 reported that sometimes staff did not brush her hair for weeks at a time. She stated she wished her hair could have been brushed daily. R6 denied having to get her hair cut due to being knotted, reporting she kept her hair in a braid so it did not get that bad.</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 38383</p> <p>This citation pertains to MI00143615.</p> <p>Based on observation, interview and record review, the facility failed to ensure safe smoking practices for three (Resident #8, #9 and #14) of three reviewed for smoking.</p> <p>Findings include:</p> <p>Resident #8 (R8):</p> <p>Review of the medical record reflected R8 admitted to the facility on [DATE]. The quarterly Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 3/11/24, reflected R8 scored 15 out of 15 (cognitively intact) on the Brief Interview for Mental Status (BIMS-a cognitive screening tool).</p> <p>On 4/26/24 at 10:03 AM, R8 was observed seated on the left side of his bed, with a bag of tobacco in his lap, rolling cigarettes. He stated he knew it was a non-smoking facility, but they did allow him to roll cigarettes inside when it was windy or rainy. R8 reported he kept the tobacco in the top drawer of his night stand. R8 stated his lighter stayed in his pocket at all times. He reported he used to have to turn his cigarettes and lighter in, but the facility lost two packs of cigarettes and his lighter twice, so he stopped turning them in.</p> <p>A Care Plan intervention for 11/9/22 reflected that R8's smoking material was to be kept with facility staff.</p> <p>Resident #9 (R9):</p> <p>Review of the medical record reflected R9 admitted to the facility on [DATE] and readmitted [DATE]. The annual MDS, with an ARD of 3/30/24, reflected R9 scored 12 out of 15 (moderate cognitive impairment) on the BIMS.</p> <p>On 4/25/24 at 1:34 PM, R9 was observed lying in bed. He reported he smoked off facility property and kept his cigarettes and lighter in his possession, in his coat pocket. R9 reported he was previously keeping them locked in his metal money box.</p> <p>A Safe Smoking Review for 1/23/24 reflected R9 was able to smoke safely off facility grounds. There was no assessment for the storage of his smoking material. R9's Care Plan did not reflect an intervention for the storage of his smoking materials.</p> <p>Resident #14 (R14):</p> <p>Review of the medical record reflected R14 admitted to the facility on [DATE] and readmitted [DATE]. According to the annual MDS, with an ARD of 2/12/24, R14 scored 14 out of 15 (cognitively intact) on the BIMS.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/25/24 at 2:40 PM, R14 was observed in bed, with his eyes closed. R14 reported he used to smoke, and cigarettes and lighters had to be kept at the front desk, in a locked drawer.</p> <p>A Progress Note for 4/21/24 at 5:10 AM reflected a strong smell of cigarette smoke was coming from R14's room, but no smoking paraphernalia was observed.</p> <p>A Progress Note for 4/22/24 at 5:33 PM reflected the smell of cigarette smoke in his room the night prior was discussed with R14. He denied smoking in his room but admitted to having been out smoking prior to his encounter with the nurses, when the smell was detected. According to the note, R14 indicated there may have been cigarette butts in the trash (in his room), causing the smell.</p> <p>In an email on 4/26/24 at 3:08 PM, Nursing Home Administrator (NHA) A reported she was unable to locate a smoking assessment for R14.</p> <p>During an interview on 4/25/24 at 1:45 PM, Licensed Practical Nurse (LPN) C reported there were no residents that she was aware of that were allowed to keep cigarettes and/or lighters in their rooms.</p> <p>On 4/25/24 at 2:51 PM, NHA A reported the facility was non-smoking. Residents were supposed to give their cigarettes and lighters to the staff to lock up, but residents were not always compliant with that. NHA A reported having a conversation with R14 after seeing a Progress Note in his chart [for 4/21/24 at 5:10 AM]. She stated R14 was putting extinguished cigarette butts in the trash in his room, as he did not want to leave them in the parking lot.</p> <p>During an interview on 4/26/24 at 11:03 AM, LPN E reported residents were not allowed to keep cigarettes or lighters in their rooms.</p>		