

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235028	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/01/2025
NAME OF PROVIDER OR SUPPLIER Huron County Medical Care Facility		STREET ADDRESS, CITY, STATE, ZIP CODE 1116 South Van Dyke Road Bad Axe, MI 48413	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>This Citation pertains to Intake Number MI00153947.</p> <p>Based on observation, interview and record review, the facility failed to follow the care plan and treat a resident with dignity for one resident (Resident #1) out of three residents reviewed for dignity, resulting in frustration, arguing and forceful removal from the activity room.</p> <p>Findings include:</p> <p>Resident #1:</p> <p>On 7/1/25, at 9:05 AM, a record review of the facility provided investigation file regarding the mistreatment of Resident #1 was conducted. The following staff statements revealed:</p> <p>The Assistant Activity Director (AAD) A's statement revealed . At first, it wasn't clear to me that they were seriously arguing, so I began assisting other residents . CNA F continued to argue with the resident, and removed her hands from the table and pushed her in her wheelchair out of the activity room .</p> <p>CNA E's statement revealed Today, after Bingo, around 3pm, (Resident #1) was refusing to leave the activity room . She said she paid for her chips and no one was going to take them away from her. She has a tendency to do this . (CNA F) attempted to get resident to leave but she was adamant about not leaving without he purse of chips. (CNA F) took chips out of residents hands & would put them back down on the table. She also forcefully pulled on the residents wheelchair, trying to get the resident to exit the activity room. I asked (CNA F) if she need help or for me to call (staff member) who the resident has a good relationship with) She stated, No, I got it. This altercation continued for several minutes. CNA F was visibly upset & flustered .</p> <p>On 7/1/25, at 9:26 AM, an interview with Social Worker (SW) B was conducted regarding the Resident #1. SW B offered, they overheard CNA F talking loudly to Resident #1 and pushing them through the hallway into the elevator.</p> <p>On 7/1/25, at 9:45 AM, AAD A was interviewed regarding the incident between Resident #1 and CNA F. AAD A offered, they heard loud voices and entered the main activity area and saw CNA F physically moving Resident #1's hand off the bingo table and quickly pushed them out of the activity room. AAD F offered, it didn't feel right and CNA F was arguing with the resident loudly.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 7/1/25, at 10:00 AM, Social Worker (SW) C was interviewed regarding the incident involving Resident #1. SW C was in their office and overhead Resident #1 wiggling a door handling while saying out loud someone took my bingo chips. SW C assisted Resident #1 to the sunroom for coffee and attempted to calm them down.</p> <p>On 7/1/25, at 10:20 AM, Resident #1 was in the sunroom with coffee and a snack. Resident #1 appeared comfortable and offered that they were waiting on their mom.</p> <p>On 7/1/25, at 10:40 AM, a record review with the Administrator of the video surveillance from the activity room incident involving Resident #1 was conducted. At 15:09, CNA F stood up walked over to Resident #1 and moved them away from the table. CNA F pulled the resident backwards and began clearing off the bingo card/chips. Once CNA F walked down the table, Resident #1 approached the table and began reaching for the bingo chips. CNA F approached the resident pulling them away from the table. CNA F stood behind the resident holding onto the wheelchair handles, leaning over and appeared to be talking to the resident. Resident #1 grabbed at the table and held on. CNA F quickly pulled the resident back as the resident slammed their right hand down on to the table. At 15:11, AAD A was observed walking into the activity area looking over at both CNA F and Resident #1. At 15:13, CNA F quickly pushed Resident #1 out of the activity room.</p> <p>On 7/1/25, at 11:30 AM, CNA E was interviewed via the phone. CNA E offered when bingo was over, Resident #1 kept saying that someone stole her coat, purse and bingo chips and that CNA F was observed taking bingo chips away from the resident. CNA E offered they overhead CNA F say to Resident #1, those aren't your bingo chips, you didn't bring a purse and a coat down. CNA E offered, they remember CNA F forcefully pushing the resident out of the activity room. CNA E stated, they offered to help CNA F but CNA F said they got it. CNA E further mentioned that CNA F didn't seem themselves that day.</p> <p>On 7/1/25, at 12:00 PM, CNA F was interviewed via a phone call regarding the incident with Resident #1. CNA F offered, I've behavior charted many times. That day the aides were sick of dealing with her so they shoved her down to bingo. CNA F further offered, Resident #1 was calling out other resident names would get mad when we ended bingo and that is why we don't want her to come to bingo. CNA F offered, I didn't handle the situation well. I stopped. It was a bad moment. I raised my voice but I had laryngitis. CNA F was asked why they pulled the resident away from the table and CNA F offered, I was just trying to get her away from the table. It was chaos. It was too much for her. She gets over stimulated. CNA F further offered, they have worked at the facility for over twenty five years. I know it was a bad thing. In the heat of the moment, I handled the situation badly.</p> <p>On 7/1/25, at 12:30 PM, a record review of Resident #1's electronic medical record revealed an admission date of 08/16/2023 with diagnoses that included Dementia, Stroke and other behavioral disturbances. Resident #1 had severely impaired cognition and required assistance with Activities of Daily Living.</p> <p>(continued on next page)</p>		

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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A review of Activities I NEED: staff to provide activities for me, understand that I need to keep busy wanting to leave, asking staff to take me home, asking where my baby is avoid interrupting my activities for routine cares . I need my aides to --- invite and assist me to activities know that I enjoy reminiscing talk with me about current events ask me about my day ask me about my baby . I need activity staff to --- invite me to activities I will enjoy like bingo and live entertainment spend one-on-one time with me as needed invite me to group activities help me spend time outdoors when the weather is nice. Invite me to small group activities like crafts braking provide music for me let the nurse know if I'm having pain during activities let the nurse know if I have a change in ability give me an activity calendar so I may know what is happening in the facility weekly. Know that my favorite activities are: taking care of my baby doll and looking through magazines . I need everyone to --- treat my baby doll as if it is actual baby, encourage me to change my baby's clothes, encourage me to read books to my baby, encourage me to read magazines I enjoy such as Good Housekeeping, encourage me to attend activities know that I need reassurance often know that I get confused and will get frustrated if someone tries to tell me otherwise .</p> <p>A review of the progress notes revealed 06/23/2025 03:30 PM BEHAVIOR RECORD: Verbal threatening Screaming/Cursing at Others Resident Disrupted Bingo many times. Resident upset and accused other staff and Residents of cheating when they called bingo. Resident was looking for the kids. When bingo was over Resident began To scream at staff and Other Residents they stole her purse and her money Resident began To grab Tables and Chairs when Staff was trying to take her back to her room, Resident kick this staff member and call her a fat bitch for stealing her stuff and her car and Kidnapping the kids . EFFECT SELF/OTHERS: Injury/Risk of Injury to Self Interfered w/Activity/Social Other Resident were upset by her outburst and Stated they will not come back to bingo if she is playing .</p> <p>A review of the BASELINE CARE PLAN . MENTAL STATUS I HAVE: The potential for altered cognition, mood and Expression of unmet needs . MOVING To Move on Unit: independently via my wheelchair .</p> <p>On 7/1/25, at 1:15 PM, the Director of Nursing (DON) was interviewed regarding the incident with CNA F and Resident #1. The DON offered, that CNA F was sent home, terminated the day after the incident for mistreatment.</p>		