

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235226	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/23/2025
NAME OF PROVIDER OR SUPPLIER Medilodge of Grand Blanc		STREET ADDRESS, CITY, STATE, ZIP CODE 11941 Belsay Road Grand Blanc, MI 48439	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** This citation pertains to Intake #1223361Based on observation, interview, and record review the facility failed to ensure that an adequate supply of clean linen was distributed and consistently delivered to residents' areas on a daily basis.Findings include:An observation tour with the Administrator was conducted on [DATE], between 2:55 PM and 3:15 PM. All six linen closets were checked. The Administrator agreed there was not a lot in each closet for the census of 125 residents in the facility, considering the time of day. She stated she is unsure of the laundry department schedule for hall deliveries.On [DATE] at 3:30 PM, an interview with Certified Nursing Assistant B (CNA B).CNA B has worked at the facility for 2 years and stated, Linen is a problem every day. I have to look for linen all the time. I go to the basement to find the linens I need because it is not in the closet. We had to go to nearby units, and sometimes they are all empty or lack the necessary items. I work a 12-hour shift from 7:00 AM to 7:00 PM. There are not enough linens. I have to go to both ends of the hall and then go down to the basement to get more sheets, towels, and washcloths. There's only one laundry staff every 8-hour shift, and sometimes I find housekeeping helping. When CNA B was asked if she had cut sheets/linens to use for washing and personal care on residents, she admitted she had not done it herself but had heard it being done by other aides. There are no delivery times set for laundry department to deliver the clean linens. Oftentimes, we have to get them from the laundry room.According to Registered Nurse D (RN D) on [DATE] at 4:00 PM, linens are an issue. Most often during residents' showers and peri care, there are no towels and wash cloths available in the closet. There's nobody consistently restocking the linen closet in each unit. Since the facility got rid of the wipes, the lack of adequate linens made the problem worse. Our aides are off the floor trying to find their supplies. There are not enough staff to attend to patient care and call lights. Nurse D stated, I don't know what they're working on, but they (Administration) said they are working on it. I sometimes feel my CNAs are not in their unit because they are constantly looking for linens. Showers may take longer, and there is a delay in incontinence care, causing skin breakdown, because they have to find sheets or if the resident requires two-person assistance. Sometimes, I end up the only one in the unit because all CNAs have to look for their linens to provide basic care. Nurse D revealed there is no set schedule for laundry delivery of clean linens.An interview with a certified Nurse Aide C (CNA C) was conducted on [DATE] at 4:35 PM. CNA C (who wanted to remain anonymous) revealed there were not enough linens in the entire shift. If you need two people, you can't find any other staff to help you because they try to find linens in different units or go down to the laundry. They don't distribute it on a consistent schedule. We had to get them downstairs, or sometimes no staff in the laundry. Because of that, staff are not immediately present for patient care, and floats are not available to cover all halls. We sometimes wait and grab the unit manager. CNA C further explained that: The facility have an outside agency for the entire laundry department. When shift start, we barely have linens. Some staff cut sheets to provide care. She stated that: Although I have not done it, I have heard and seen linens cut up to use for care in desperate times. When I come in, I immediately go to the basement. I have noticed the staff:Throw away towels in the trash. They are soiled. They may not want residents to reuse them after being discolored with brown stains after washing. Staff throw away towels and washcloths.It takes a long time to find linen supplies because they are in short supply.Leave the unit to find available linens. As a result, CNAs are not accessible, and staff are away too long to attend to residents' care needs.Leave the unit, and residents are left wet for a prolonged time with skin breakdown.On [DATE], at 9:30 AM, the surveyor met with the Administrator. The second linen closet tour was conducted. This time, there were linens, but they were not full at each unit: Ambassador East & West, the Memory 300 hall, 400, 500, 600, and 650 halls. The Administrator confirmed there is no set delivery and distribution schedule for linens to the floors.R#505On [DATE] at 9:41 AM, Resident #505 (R505) was interviewed regarding linen availability. R505 indicated that there is often a shortage of linens, particularly the washcloths & towels. R505 expressed having to wait until it is washed in the laundry, and it seemed that they don't have enough people to do the laundry. R505 verbalized, They come and change me because they don't let me get up. I had to wait wet and soaked until they gathered the needed supplies from the laundry. Sometimes it could take a while.R505 was [AGE] years old, alert and oriented, with a BIMS (Brief Interview for Mental Status score of 15/15 assessed on [DATE]. A score of 15 means that the individual is cognitively intact. R505's Electronic Medical Record revealed that she was admitted to the facility on [DATE]. Her care plan [DATE] specified resident at risk for impaired skin</p>		