

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235236	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/19/2025
NAME OF PROVIDER OR SUPPLIER Burcham Hills Retirement Ctr		STREET ADDRESS, CITY, STATE, ZIP CODE 2700 Burcham Drive East Lansing, MI 48823	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49272</p> <p>This citation pertains to Intake Number MI00151168.</p> <p>Based on observation, interview, and record review, the facility failed to treat one resident (Resident #3) with dignity and respect out of three residents reviewed.</p> <p>Findings include:</p> <p>Review of the medical record revealed R3 was admitted to the facility on [DATE] with diagnoses that included: traumatic subdural hemorrhage with loss of consciousness and muscle weakness. The Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 2/27/25 revealed R3 scored 15 out of 15 (cognitively intact) on the Brief Interview for Mental Status (BIMS-a cognitive screening tool) and required substantial/maximal assistance with lower body dressing.</p> <p>On 3/17/25 at 9:28 AM, during a telephone interview with Family member D they reported that on 2/28/25 RN A sent R3 to an outside appointment without any pants, hat or coat on. When Family member D met R3 at his appointment his lap was covered with only a sheet and on the bottom of his torso he was only wearing a brief.</p> <p>On 3/18/25 at 8:02 AM, R3 was observed sitting up in a recliner. When queried about his outside appointment on 2/28/25, he confirmed that he was sent out without any pants, coat or hat on. He further stated that RN A was more concerned about getting him to the transportation provider than his wellbeing and that nobody would go outside without pants, hat and a coat themselves.</p> <p>On 3/18/25 at 11:55 AM, R3 was observed sitting up in a recliner with Family member D also present. When asked how he felt the day he was sent out to his appointment without pants/hat and coat, he replied he felt cold and humiliated. R3 stated that the only way he could have felt more humiliated was if they had dressed him in a pink dress. Family member D stated and R3 confirmed that his coat/hat were set out on the love seat (oversized chair) that is positioned next to the recliner. They both reported the coat and hat were easily visible and not buried under anything. Family member D reported that a pair of clean pants was also with his coat/hat. Family member D reported that the resident had 3 pairs of pants with him at the facility. The coat was observed to be a men's, size large, charcoal colored winter coat and the hat was observed to be a charcoal colored, herringbone pattern, stocking style hat.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 3/18/25 at approximately 4:20 PM, RN A was interviewed regarding R3 being sent to an outside appointment not being properly dressed. RN A stated that she remembered this event because R3's wife was upset. RN A reported that she changed R3 twice due to incontinence of urine and that he did not have any additional clean/dry pants. RN A reported that she felt rushed because the transportation driver was already there and she did not want R3 to miss his appointment. RN A felt her only option was to wrap him in a blanket. She was unable to recall if the linen that was used was a blanket or a sheet. She admitted that it was not ideal and that it could be humiliating but her focus was on him not missing his appointment. RN A reported looking in the resident's closet and drawers for pants and stated that she did not see his coat/hat or any clean/dry pants.</p> <p>On 3/19/25 at 10:22 AM, Laundry Team Lead E, stated that the facility does keep clothes for residents to keep or borrow in cases of emergency's or when they are in need. A hanging rack with several articles of clothing was observed. Laundry Team Lead E, reported that they are always able to find requested items in an emergency.</p> <p>On 3/19/25 at 12:18 PM, Director of Nursing (DON) was interviewed regarding R3 being sent to an outside appointment without being properly dressed. DON reported that she had discussed the incident with RN A, who had reported that the resident did not have any clean/dry clothes available. DON reported that she had let RN A know that this could be considered a dignity issue and education was provided on reaching out to laundry to find proper attire for resident prior to sending them out for an appointment. DON added that R3's family member was asked to bring in additional clothes.</p> <p>A review of the CHR Concern Form dated 2/28/25 revealed in part Concern: res (resident) was sent to doc. apt (doctors appointment) without pants, after urinating on pants (no other clothing available).</p> <p>According to the website Weather Underground (wunderground.com) the temperature outside on 2/28/25 (the date of R3's outside appointment) was 39 degrees Fahrenheit at 11:53 AM and 44 degrees at 12:53 PM. R3's appointment time was 12pm. It should be noted that R3 is bald.</p> <p>Review of the facilities policy titled Resident right and responsibilities updated 10/19/23, documented in part The Resident has the right to be treated with dignity and the right to courteous, respectful and considerate treatment from all with who he/she comes in contact .The Resident has the right to privacy, to the extent feasible, in treatment and in caring for personal needs with consideration, respect and full recognition of his/her dignity and individuality .</p>		