

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235263	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/12/2024
NAME OF PROVIDER OR SUPPLIER Medilodge of Sterling Heights		STREET ADDRESS, CITY, STATE, ZIP CODE 14151 E 15 Mile Rd Sterling Heights, MI 48312	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 38207</p> <p>This citation pertains to Intake MI00144848.</p> <p>Based on observation, interview, and record review, the facility failed to provide a clean and comfortable environment for two residents (R701 and R705) of three reviewed for environment, resulting in feelings of anger and frustration. Findings include:</p> <p>A review of a complaint submitted to the state agency (SA) revealed the following, There is bugs in room, there is black mold or oil leaking from the air conditioner on the floor both the roommate and [complainant] are not getting any help to get it fixed .</p> <p>On 6/12/24 at 11:55 AM, R705 was met in their room (room [ROOM NUMBER]) and interviewed about the room environment. R705 stated, Look at the carpet by the air conditioner, black stuff comes out of the air conditioner and there are black stains on the rug. R705 further indicated there were Pincher bugs that Pinch seen. R705 proceed to show the surveyor pictures on their phone of bugs which they indicated had been identified in their room. R705 indicated this situation had been going on for two to three months and had been reported to the facility with no solution. R705 said they were Upset and Angry over the situation. The surveyor observed a dried blackish substance on R705's rug under the air conditioner.</p> <p>On 6/12/24 at 12:05 PM, R701 was interviewed about their room environment (room [ROOM NUMBER]) and indicated there was a black substance on the rug underneath the air conditioner and bugs in the bathroom. R701 stated, It upsets me.</p> <p>On 6/12/24 at 12:10 PM, Housekeeping Aide (HA) A was interviewed regarding R701 and R705's room and confirmed they had observed bugs in the resident's bathroom.</p> <p>On 6/12/24 at 12:22 PM, HA B was interviewed regarding R701 and R705's room and indicated they attempted to shampoo the rug to remove the black substance but was unsuccessful. HA B said I reported it to maintenance. HA B confirmed they had observed Pincher bugs in the resident's bathroom.</p> <p>On 6/12/24 at 12:30 PM, R705 summoned the surveyor back into their room and a small black bug was observed crawling on R705's bedding. R705 asked the surveyor to Get rid of it.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 6/12/24 at 12:45 PM, Maintenance Director (MD) C was interviewed regarding R701 and R705's room environment and indicated they was unaware of any environmental issues in the room. MD C was asked about the black substance on the residents' rug and said, typically that would be a housekeeping issue. MD C indicated that bug spray had been sprayed in the room but a pest control contractor had not inspected and/or treated the room saying, I thought the issue was taken care of.</p> <p>On 6/12/24 at 1:15 PM, the account manager for environmental services (EVS) D was interviewed regarding the carpet in the residents' room and indicated they were filling in for the facility manager of EVS and had just arrived at the facility today (6/12/24). EVS D was asked what their expectations would be for cleaning carpets in resident rooms. EVS D stated, If there was a stain on the carpet we would do a stain extraction and if not effective, I would speak with the Administrator (NHA) and MD about doing a carpet extraction.</p> <p>On 6/12/24 at 2:30 PM, the NHA was interviewed regarding their expectations for resident room cleanliness. The NHA stated, Rooms should be deep cleaned on a schedule. The NHA further indicated that if stains on room carpet cannot be removed they should be notified so they can contact the chemical company contractor come to the facility and try other methods for stain removal. Regarding the bugs in the residents' room, the NHA indicated that Pest control was comming out soon.</p> <p>A review of R701's electronic medical record (EMR) revealed that R701 was originally admitted to the facility on [DATE] with diagnoses that included Acute chronic respiratory failure with hypoxia (Lack of oxygen in blood) and Chronic obstructive pulmonary disease (COPD) (Lung disease). R701's most recent quarterly minimum data set assessment (MDS) dated [DATE] revealed that R701 had an intact cognition.</p> <p>A review of R705's EMR revealed that R705 was originally admitted to the facility on [DATE] with diagnoses that included Acute phelonephritis (Inflammation of the kidney) and Morbid obesity. R705's most recent quarterly MDS dated [DATE] revealed that R705 had an intact cognition.</p> <p>A review of a facility policy titled Safe and Homelike Environment Date Reviewed/Revised: 01/01/2022 stated the following, Policy: In accordance with residents rights, the facility will provide a safe, clean, comfortable and homelike environment .Policy Explanantion and Compliance Guidelines: 3. Housekeeping and Maintenance Services will be provided as necessary to maintain a sanitary, orderly, comfortable environment.</p> <p>A review of a facility policy titled, Pest Control Program Date Reviewed/Revised: 01/01/2022 stated the following, Policy: It is the policy of this facility to maintain an effective pest control program that eradicates and contains common household pests.</p> <p>.</p> <p>:</p>		