

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  235267	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  09/25/2024
NAME OF PROVIDER OR SUPPLIER  Optalis Health and Rehabilitation of Kingsford		STREET ADDRESS, CITY, STATE, ZIP CODE  1225 Woodward Avenue Kingsford, MI 49801	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0692</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide enough food/fluids to maintain a resident's health.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40383</b></p> <p>This citation pertains to intake MI00147078.</p> <p>Based on observation, interview and record review, the facility failed to provide a meal and assistance for one resident (R13) of three residents reviewed for meal delivery and feeding assistance. This deficient practice resulted in the potential for clinical/nutritional compromise. Findings include:</p> <p>(All times are recorded in Eastern Daylight Time (EDT) unless otherwise noted.)</p> <p>On 9/25/24 at 10:16 AM, R13 was heard calling out in a loud voice as this surveyor passed by his room. Upon entering the room, R13 exclaimed, They refuse to get me breakfast. I need my breakfast. The Speech Language Pathologist (SLP) F was also in the hallway when the shouting occurred, and stated she would take care of R13's request for breakfast. When R13 was asked about his meal, he stated he did not know why he did not get breakfast and said he may have been sleeping when breakfast was being passed, but he asked for his tray from staff passing by and they refused to get it for him. He stated he needed assistance with his meals.</p> <p>During an interview on 9/25/24 at 10:25 AM, the Dietary Manager (DM) G stated the kitchen had just made R13's breakfast tray and he had not come to the dining room so he had not received his breakfast.</p> <p>The medical record for R13 included a face sheet indicating an admitted [DATE] with diagnoses which included diabetes, hypertension, anxiety disorder, heart failure, adjustment disorder with mixed anxiety and depressed mood, and adult failure to thrive. R13 had a care plan which included a focus of Risk for alteration in nutrition . and interventions/tasks which included,</p> <ul style="list-style-type: none"> <li>- Needs extensive assist with meals Date Initiated: 08/16/24</li> <li>- Offer food and beverage selections Date Initiated: 06/22/24</li> <li>- Offer substitutes as requested or indicated Date Initiated: 06/22/24</li> <li>- Resident requires assistance with eating Date Initiated: 9/18/24</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0692</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 9/19/24 the State Agency (SA) received a complaint which read in part: .The nursing staff don't wake the patients up to eat, they will leave their food on their tray. The nursing staff does not assist with feeding the patients that need assistance .</p> <p>During an interview on 9/25/24 at 2:16 PM, Dietary (Staff) P and Dietary (Staff) Q stated they both washed dishes every day they worked, and often entire trays would come back to the dietary department untouched. While sometimes the tray card would have a notation of refused, often there was not a reason for the uneaten food. Staff P stated she would guess a tray came back to the kitchen uneaten as often as once a day. Staff Q stated R13 frequently had an untouched tray come back to the dietary department. Dietary Manager (DM) G stated she did alert nursing at times of uneaten trays, but there was not a standard system of reporting to assure all meals were offered and the reason the meal was not eaten.</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 40383</p> <p>This citation pertains to intake MI00147078.</p> <p>Based on interview and record review the facility failed to provide timely pharmaceutical services, for one resident (R15) of three sampled residents reviewed for pharmacy services. This deficient practice resulted in missed doses of a prescribed medication with symptoms of sweating and shaking and the potential for worsened medical conditions. Findings include:</p> <p>(All times are recorded in Eastern Daylight Time (EDT) unless otherwise noted.)</p> <p>During an interview on 9/25/24 at 5:00 PM, R15 stated he was concerned he was not getting his needed medication. R15 said, When I came in here I did not get my Parkinson's medications. They are critical and time sensitive and they were not here when I got here. R15 explained it took a while for the medication to come. He stated,It took a while the next day too. R15 stated, I have only been here a week and they have messed up three times. He said counting the admission problem and then R15 stated, At 8:20 AM (CDT Central Daylight Time) this morning (9/25/24). I asked my CNA (Certified Nurse Aide) to tell my nurse that I need my med. It was about an hour and a half later that she finally came in and gave me my meds (medications). I get shaky and sweat if I do not have the meds on time.</p> <p>The medical record for R15 had a face sheet indicating an admitted [DATE] with a primary diagnosis of Parkinson's Disease with dyskinesia (involuntary, writhing movements of the face, arms or legs). Physician orders on 9/18/24 included Amantadine HCl oral capsule 100 MG (milligrams) Give one capsule by mouth two times a day for Parkinson's disease. Start date 9/19/24 (at) 0700 (7 AM CDT). The nurses note on 9/19/24 states Amantadine HCl oral capsule 100 MG Give one capsule by mouth two times a day for Parkinson's disease. Not in back up. On order. The progress note was written at 11:29 AM (CDT). The medication administration record also was signed as not available. The first dose of amantadine was given to R15 at 20:28 (8:28 PM CDT) on 9/19/24. The nursing progress notes reveal R15 Resident arrived at approximately 1600 (4:00 PM CDT).</p> <p>During an interview on 9/25/24 at 5:30 PM, Registered Nurse Consultant (RN) K reviewed the medical record and did not see a notification to the physician, the pharmacist or a progress note stating the medication was not given. RN K stated this would be an expectation for staff to notify the physician and write a progress note regarding the medication not being given due to being unavailable.</p> <p>The medication administration record for amantadine was reviewed. It was confirmed that the 7:00 AM (CDT) dose for 9/25/24 was given at 10:09 AM (CDT) as reported late by R15.</p> <p>The facility pharmacy titled, Pharmacy Order Timelines policy read in part: If medication is needed prior to your next scheduled tote delivery and is not in your started/emergency back-up supply, please follow your regular process to submit the order, then call to request the medications STAT.</p>		