

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  235333	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/03/2024
NAME OF PROVIDER OR SUPPLIER  Regency, A Villa Center		STREET ADDRESS, CITY, STATE, ZIP CODE  12575 S Telegraph Rd Taylor, MI 48180	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 49103</p> <p>Based on interview and record review the facility failed to allow one resident (R210) to discharge from the facility at her request until the Ombudsman intervened on 6/27/24 of six residents reviewed for resident rights, resulting in psychological distress, depression, and physical attempts at leaving the facility.</p> <p>Findings include:</p> <p>On 7/2/24 at 1:13 PM an interview with the Ombudsman was held by telephone. The Ombudsman said that on 6/27/24 following a telephone interview with R210 and R210's significant other the Ombudsman came to the facility. R210 had explained to the Ombudsman that attempts were made for 2 days to discharge AMA from the facility and the requests were refused. The Ombudsman obtained permission from R210 to advocate for discharge rights. The Ombudsman then met with the Director of Nursing (DON) who said they were not going to discharge resident R210 because they were awaiting a court guardianship hearing. The Ombudsman educated the DON concerning resident's rights. According to the EMR R210 was then discharged AMA on 6/27/24 at 4:29 PM after the intervening Ombudsman.</p> <p>On 7/2/24 at 2:44 PM an interview with R210 was held by telephone. During the interview R210 emphatically expressed the feeling of being stripped of my rights, I felt imprisoned, and was depressed R210 explained. I was told I had been deemed incompetent. They had put me in a lockdown dementia unit and when you are in a lockdown dementia unit they don't hear you. They don't listen. R210 explained that she had asked for two days to go home and many times in the past as well. During the final two-day period she had repeatedly and persistently requested to be discharged and had made physical attempts to discharge and had been refused.</p> <p>Review of the electronic medical record (EMR) revealed R210's admission into the facility on [DATE] with pertinent admission diagnoses of Encephalitis, unspecified, (an inflammation of the brain), Inhalant Abuse with other Inhalant-Induced Disorder, Cognitive Communication Deficit, Other Schizophrenia (a mental disorder), Bipolar Disorder Unspecified (a mental disorder characterized by mood swings), Major Depressive Disorder, Recurrent, Moderate, and Anxiety Disorder Unspecified. Further record review revealed that upon admission resident had a Brief Interview for Mental Status (BIMS) score of 11/15 indicating moderate cognitive impairment. Upon admission R210 signed a Consent for Treatment and signed the Admission Packet form which is subtitled Admission Agreement - Michigan. The form contains, among other items, resident rights information, financial agreement, and advance directive information. The form is 109 pages in length.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Record review of the EMR disclosed a note entered by Psychiatric Mental Health Nurse Practitioner (NP) D on 6/3/24 which documented the following in part, that resident was alert and orientated to person, place, time, situation. Speech: coherent, rapid, pressured. and further documented the following in part, Capacity Evaluation completed for multi-disciplinary review and input. At this time PT (patient) has signs of cognitive decline, poor judgement, poor insight into medical conditions.</p> <p>On 6/17/24 a Social Worker (SW) note was entered by A which read It was explained to resident she was deemed incompetent after capacity (which a copy was shown and given to resident) was done by psych and she was in need of a guardian.</p> <p>Record review disclosed a nursing note entered on 6/21/24 by Licensed Practical Nurse C Resident deemed incapable of making own decision by both hospital and facility psych.</p> <p>Further review of the EMR notes disclosed the following note made by the Social Worker (SW) A on 6/26/24: Resident at this time deemed incompetent to make own decisions by psych hospital and facility psych and cannot go AMA on own at this time.</p> <p>Further record review disclosed a nursing note entered on 6/26/24 by Licensed Practical Nurse B, Resident was informed that she could not leave AMA because she was deem in competent to make her own decisions. The facility could not let her go.</p> <p>Review of the EMR disclosed the following note made by the DON on 6/27/24 documenting the meeting with the Ombudsman during which time the DON was informed R210 had the right to leave the facility . even though she has been deemed incapacitated to make decisions by physicians; due to the fact the guardianship hearing has not taken place yet.</p> <p>On 7/3/24 at 10:36 AM, Psychiatric Mental Health Nurse Practitioner (NP) D was interviewed and stated, I can only evaluate capacity. It takes a Judge to deem someone incompetent.</p> <p>There was no documented evidence R210 was deemed incompetent by a judge.</p> <p>On 7/3/24 at 2:36 PM during interview with the Administrator it was confirmed that upon admission R210 had signed the admission paperwork. Review of the Nursing Evaluation dated 5/2/24 by LPN E on day of R210's admission reads, Resident is alert . Resident speech is clear. Hand grasp is equal bilaterally. A Daily Skilled Nursing Note on 5/22/24 entered by LPN E read Resident orientation, person, situation. Makes self understood without concern.</p> <p>Review of the facility policy titled Resident Rights with an effective date of 11/28/17 states in part, Our residents have certain rights and protections under Federal law that help ensure appropriate care and services are provided. Our facility will provide residents with a written description of their legal rights. The document further states, Our facility will treat each resident with respect and dignity and care for each resident in a manner and in an environment that promotes maintenance or enhancement of his or her quality of life, recognizing each resident's individuality. The document further states, Residents have the right to exercise rights as a resident of the facility without fear of interference, coercion, discrimination or reprisal.</p>		