

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  235354	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/05/2026
NAME OF PROVIDER OR SUPPLIER  The Orchards at Three Rivers		STREET ADDRESS, CITY, STATE, ZIP CODE  55378 Wilbur Rd Three Rivers, MI 49093	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.</p> <p>This citation pertains to Intake # 2749154. Based on interview, and record review, the facility failed to notify the responsible party of a change in resident condition in 1 of 1 resident (Resident #41) reviewed for notification of changes, resulting in the family/responsible party being unaware of a newly identified urinary tract infection and initiation of antibiotic treatment. Findings include: Resident #41 Review of an admission Record revealed Resident #41 was a female, with pertinent diagnoses which included dementia, need for assistance with personal care, depression, cognitive communication deficit (impaired communication due to underlying cognitive issues), and muscle weakness. Noted Family Member U was Resident #41's Power of Attorney (POA) for care, first emergency contact, and responsible party. Review of a Minimum Data Set (MDS) assessment for Resident #41, with a reference date of 12/4/25, revealed a Brief Interview for Mental Status (BIMS) of 4, out of a total possible score of 15, which indicated severe cognitive impairment. In an interview on 3/3/26 at 8:00 AM, Family Member U reported she was Resident #41's responsible party/POA, however, the facility has not been notifying her consistently with changes in Resident #41's condition. Family Member U reported during a recent visit with Resident #41, she discovered Resident #41 was being treated for a urinary tract infection (UTI) when the resident mentioned staff were giving her shots. Review of a Physician Note for Resident #41, dated 2/12/26, revealed .REASON FOR EVALUATION: I am asked by the nursing staff to evaluate the patient's urine .LABS: The patient has pyuria (elevated number of white blood cells or pus in the urine indicating inflammation or infection in the urinary tract), bacteriuria (presence of bacteria in the urine), growth of greater than 100,000 organisms of proteus mirabilis (a type of bacteria), sensitive to Rocephin (a type of antibiotic) .ASSESSMENT: Pyuria, bacteriuria .PLAN: Rocephin 1 gram IM (intramuscular injection) with lidocaine one time a day. No documentation noted to indicate if the responsible party was notified of these lab findings or the new antibiotic orders. Review of an Order Summary Report for Resident #41 revealed the physician order .cefTRIAxone (Rocephin) Sodium Injection Solution Reconstituted 1 GM (gram) (Ceftriaxone Sodium) Inject 1 gram intramuscularly one time a day for (UTI) for 5 Days. with a start date of 2/13/26 and an end date of 2/18/26. Review of a Nurses Note for Resident #41, dated 2/14/26 at 11:07 AM, revealed .Resident on (IM) injection abx (antibiotics) r/t (related to) (UTI) gave in left trochanter (hip) no s/s (signs/symptoms) of adverse reaction to abx. Review of a Nurses Note for Resident #41, dated 2/16/26 at 10:55 AM, revealed .Resident on (IM) injection Rocephin, gave abx injection in right trochanter, no adverse reaction to abx therapy r/t (UTI). Review of Resident #41's medical record revealed no documentation that Family Member U was notified of Resident #41's confirmed UTI on 2/12/26, or initiation of antibiotic therapy on 2/13/26. In an interview on 3/5/26 at 1:11 PM, Administrator A reported the facility was unable to locate documentation that Family Member U was notified of Resident #41's confirmed UTI and new antibiotic orders on 2/12/26. In an interview on 3/5/26 at 1:14 PM, Licensed Practical Nurse (LPN) RR reported when a resident is not their own responsible party, the resident representative should be notified for any newly identified infection. In an interview on 3/5/26 at 1:19 PM, Registered Nurse (RN) M reported for a cognitively impaired resident, the resident representative should be notified whenever there is a change in condition, with new physician orders, and with any abnormal lab results.</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on observation, interview, and record review the facility failed to ensure an orderly and clean living environment was maintained for 8 (Residents #30, 74, 87, 50, 70, 40, 41, and 2) of 8 residents reviewed for environment resulting in a dirty living environment and being dissatisfied with the level of cleanliness and order. Findings include:</p> <p>Resident #30:</p> <p>Review of Resident #30's Minimum Data Set, dated [DATE], indicated Resident #30 was admitted on [DATE] and her brief interview for mental status score was 13 which indicated she was cognitively intact.</p> <p>During an observation and interview on 03/03/2026 at 10:40 AM, Resident #30 reported that she thought her window glass was cracked and covered in tape. The window glass had an approximately 55-inch-long streak of old dried-up tape and tape residue extending from the top of the window down towards the bottom. Resident #30 reported the tape had been on the window since she was admitted. The window was not shattered but was partially covered in old tape and tape residue. During an observation on 03/04/2026 at 9:29 AM, Resident #30's window presented the same as it did on 3/3/26 at 10:40 AM.</p> <p>Resident #74:</p> <p>During an observation and interview on 03/03/2026 at 10:45 AM, Resident #74's room had a visibly soiled floor. There was paper debris, an unknown dime sized clear plastic lid, what appeared to be food debris of various colors and sizes, and lots of dust and debris heavily located under the bed and on the floor surrounding the bed. The bedside table had white debris across the top left side. Resident #74 appeared somewhat confused and was unable to report the last time the facility had cleaned her room and/or how it made her feel.</p> <p>During an observation on 03/03/2026 at 12:44 PM, Resident #74 was asleep in her room, and the room presented the same as it had on 3/3/26 at 10:45 AM.</p> <p>Resident #87:</p> <p>During an observation and interview on 03/03/2026 at 11:17 AM, Resident #87 was lying in bed in her room. Resident #87 appeared slightly confused and was unable to answer questions about the cleanliness of her room. There was trash/debris on the floor in various areas throughout the room that included in front of dressers, the television, and under the bed. Under Resident #87's bed was a large white crumpled up tissue/wipe along with white and brown debris accumulation. The floor mat next to the bed was visibly soiled with dried stains. There was a large, approximately 10 inches by 5 inches dried-up spill/stain on the floor in front and under the rack holding Resident #87's dialysis (filter blood when the kidneys are no longer able to function properly) equipment. There were trash, dust, and debris under the bed next to hers, but no other resident resided in the room at that time. There was a large gouge on the wall next to Resident #87's bed which measured approximately 5 inches tall and 1 inch wide.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an observation on 03/04/2026 at 9:05 AM, Resident #87's room presented the same as it had on 3/3/26 at 11:17 AM with each dirty and/or unorderly area unchanged.</p> <p>During an observation on 03/05/2026 at 9:16 AM, Resident #87's room still had the dried stain on the floor near the dialysis machine, there was debris on the floor, and the floor mat next to the bed was still soiled.</p> <p>Resident #50:Review of Resident #50's brief interview for mental status, dated 2/6/26, was scored 15 which reflected she was cognitively intact.During an observation and interview on 03/03/2026 at 11:54 AM, between Resident #50's window and the bed were three clear plastic bags tied up and on the floor. Resident #50 reported one contained soiled linens and the other two contained trash. Resident #50 reported it bothered her that the trash was still near her bed. On the floor near the trash bags and under the wall vent there was an old paper meal ticket with the date 3/1/2026 on it. There was trash on the floor under the bed, the area surrounding the bed, and in various areas throughout her half of the room. Resident #50 reported the staff would visit her room once a day for cleaning, but felt it required more attention. Resident #50 reported she wished they'd give her a broom so she could take care of it herself. Under Resident #50's roommate's bed there was trash that included a crumpled up used tissue/wipe and other miscellaneous trash and debris.</p> <p>During an interview on 03/04/2026 at 9:32 AM, Resident #50 was in her bed. Resident #50 reported last night staff removed the bagged trash and linens but didn't clean her floors until this morning.</p> <p>Resident #70:</p> <p>During an observation on 03/03/2026 at 12:29 PM, Resident #70's room had trash on the floor in various areas throughout the room. There were broken pieces of grey plastic between the door and his bed. There was white and grey debris on the floor next to the bed, in the middle of the room, and along the walls on the floor. When exiting Resident #70's room, in the hallway outside the room, there was trash on the floor which included brown debris, a hard grey plastic piece approximately the size of a dime, and various other debris. Proceeding down the 200s hall there was a large bundle of dust and debris built up to the size of approximately a golf ball outside of room [ROOM NUMBER]. Further down the hall, at the double doors just past room [ROOM NUMBER] were pieces of shattered grey plastic, small pieces of trash, dust, and debris of various sizes and colors, and a two-inch-long ball of dust/debris.</p> <p>Resident #40:During an observation on 03/04/2026 at 9:41 AM, Resident #40's floor in her room was soiled with spills, trash, and debris. The bedside floor mat was soiled with dried up material and white/brown debris accumulation. One dried up spill on the mat was approximately 3 inches in diameter. Under the bed there was an accumulation of dust and debris, a small disposable plastic medication cup, and what appeared to be a plastic cap. There were trash and debris on the floor in areas along the wall in various areas of the room.</p> <p>During an observation on 03/05/2026 at 9:27 AM, Resident #40 was asleep in bed with the floor mat next to the bed. The floor mat presented the same as it did on 3/4/2026 and remained dirty. The dust, debris and trash remained on the floor mat and under the bed with the exception that the medication cup was no longer present under the bed.</p> <p>Memory Care Unit: (continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an observation on 03/04/2026 at 9:39 AM, in the locked memory care unit at the double doors just before the dining room there was a heavy accumulation of dust and debris on the floor with one dust and debris ball measuring approximately 3 inches long and 1 inch wide.</p> <p>During an observation on 03/05/2026 at 9:24 AM, in the locked memory care unit at the double doors just before the dining room dust and debris accumulation remained as it had on 3/4/2026 at 9:39 AM.</p> <p>During an observation on 03/04/2026 at 9:47 AM, the dining room of the memory care unit had a heavy accumulation of dust, trash and debris in the corner behind the decorative tree. In various areas, along the floor and wall, there were areas of debris accumulation.</p> <p>During an observation on 03/05/2026 at 9:26 AM, the dining room of the memory care unit had a heavy accumulation of dust, trash and debris in the corner behind the decorative tree. In various areas, along the floor and wall, there were areas of debris accumulation.</p> <p>During an observation on 03/04/2026 at 9:54 AM, the two wall mounted fans in the hallway of the memory care unit with the resident's rooms had built up grey dust/debris on the fans' blade guards. In various areas of the hallway there was dust and debris accumulation on the floor in the areas closest to the walls.</p> <p>During an observation on 03/05/2026 at 9:29 AM, the wall mounted fans in the hallways of the memory care unit still had heavy accumulation of grey dust/debris on the fans' blade guards.</p> <p>During a confidential resident council meeting on 03/04/2026 at 1:10 PM, 3 out of 5 residents in attendance voiced their rooms and shared spaces weren't consistently kept clean. 2 out of 5 residents reported their bedding wasn't changed frequently enough.</p> <p>During an interview on 3/5/2026 at 10:56 AM, Ombudsman V reported facility cleanliness has been an ongoing concern that she has received complaints on. Ombudsman V reported in September 2025, October 2025, December 2025, and February 2026 she had received concerns submitted by both residents and families about facility cleanliness.</p> <p>Review of the facility's Daily Cleaning Procedures policy, undated, stated, Routine cleaning for each housekeeper and included a map which indicated one housekeeper was responsible for approximately half the building and the other housekeeper was responsible for the other half. Applying the reasonable person concept, an individual living at the nursing home would not want to live in a dirty environment. Many residents due to medical condition and/or impaired cognition were unable to respond with how the facility's state of uncleanliness impacted them.</p> <p>Resident #41</p> <p>Review of an admission Record revealed Resident #41 was a female, with pertinent diagnoses which included dementia, need for assistance with personal care, depression, cognitive communication deficit (impaired communication due to underlying cognitive issues), and muscle weakness. Noted Family Member U was Resident #41's Power of Attorney (POA) for care, first emergency contact, and responsible party.</p> <p>In an interview on 3/3/26 at 8:00 AM, Family Member U reported concerns with housekeeping services at the facility and dirty resident rooms. (continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>In an observation on 3/3/26 at 2:07 PM, Resident #41 was sitting on the edge of her bed, in her room. Noted a padded floor mat along the right side of Resident #41's bed, with visible crumbs/debris in the cracks/seams of the mat. Noted a trash can nearby with several pieces of trash on the floor (including a plastic beverage cup and two empty medication cups).</p> <p>In an observation on 3/4/26 at 1:03 PM, Resident #41 was lying in her bed in her room. Noted a padded floor mat along the right side of Resident #41's bed, with visible crumbs/debris in the cracks/seams of the mat.</p> <p>Resident #2</p> <p>Review of an admission Record revealed Resident #2 was a female, with pertinent diagnoses which included neurocognitive disorder (a brain condition involving a decline in cognitive function), anxiety, depression, aphasia (impaired ability to understand or produce speech), dementia, cognitive communication deficit (impaired communication due to underlying cognitive issues), and muscle weakness.</p> <p>In an observation on 3/4/26 at 12:26 PM, Resident #2 was noted in her bed in her room, with her head of bed elevated, eating her lunch meal. Noted that the right side of Resident #2's bed was positioned along the wall. Observed several small, brown stains/spots on the wall alongside Resident #2's bed.</p> <p>In an observation on 3/4/26 at 12:19 PM, observed the shared bathroom between room [ROOM NUMBER] and room [ROOM NUMBER]. Noted urine in the toilet bowl (unflushed). Observed a splattered brown substance on the back surface of the toilet bowl and the backside of the toilet seat. Observed dust/debris around the perimeter of the bathroom and noted that the bathroom floors appeared sticky/tacky when walked on. Observed grip strips on the floor in front of the toilet in poor condition, with sections torn and peeling off of the floor. Noted the caulk around the base of the toilet was in poor condition, with some sections of caulk peeling up and some missing altogether. No staff or residents present at this time.</p> <p>In an observation on 3/4/26 at 12:22 PM, observed room [ROOM NUMBER]. Noted grip strips along the side of bed two (near the window) which were in poor condition with sections visibly torn and peeling away from the floor. Observed a dried spill on the floor in front of the dresser near the foot of bed two. Noted visible dust/debris around the perimeter of the room and under bed two, along with multiple small pieces of trash/paper. No staff or residents present at this time.</p> <p>In an observation on 3/4/26 at 12:23 PM, observed the shared bathroom between room [ROOM NUMBER] and room [ROOM NUMBER]. Noted urine and some toilet paper in the toilet bowl (unflushed). Observed a brown smear on the front of the toilet seat, with additional brown splatter visible within the toilet bowl. Observed dust/debris around the perimeter of the bathroom and noted that the bathroom floors appeared sticky/tacky when walked on. Observed grip strips on the floor in front of the toilet in poor condition, with sections torn and peeling off of the floor. Noted darkened buildup around the base of the toilet. No staff or residents present in bathroom at this time.</p> <p>During an observation on 3/03/2026 at 11:30 AM, the resident shared bathroom between rooms [ROOM NUMBERS] had splatters of brown substances resembling fecal matter on toilet seat, floor, and toilet bowl.</p> <p>During an observation on 3/03/2026 at 11:35 AM, the resident shared bathroom for rooms [ROOM (continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>NUMBERS] had dried and partially wet brown substance resembling fecal matter on toilet bowl.</p> <p>During an interview on 3/03/2026 11:41 AM, Certified Nursing Assistant (CNA) Z reported the resident in room [ROOM NUMBER] had to be supervised to use the bathroom. CNA Z reported earlier that morning she had walked the resident in room [ROOM NUMBER] into the bathroom and helped him sit down on toilet then left him there to give him privacy. CNA Z further reported she did not go back in to help him clean up, pull his pants up, or walk out of bathroom, stating, He did that on his own.</p> <p>During an interview on 3/3/26 at 11:50 AM, Housekeeping MM stated, Me and my coworker (Housekeeping LL) work for an environmental cleaning agency The two of us clean all the rooms here at the facility daily (census 3/3/26 97 residents). The two of us clean all the rooms then go to Meadows (locked unit) to clean. We split that unit. Neither one of us have been to the locked unit yet today. I don't know when we will get there today or if we will. When a resident has a bowel movement or urine that goes on the floor or all over the toilet, the CNAs are to clean it and then housekeeping is to disinfect it. If the toilet has bowel movement on it or urine on the floor, we tell the CNAs and wait for them to wipe it up then we go behind them to disinfect the area.</p> <p>During an observation on 3/5/26 at 10:16 AM, the shared bathroom serving rooms [ROOM NUMBERS] revealed dirt and debris around the base of the toilet and along the baseboard of the room. The room smelled of stale urine and the floor was sticky. On the outside of the toilet seat, on the wall behind the toilet and immediately next to the toilet was a splattering of dried brown substances resembling fecal matter.</p> <p>During an observation on 3/25/26 at 10:19 AM, the shared bathroom serving rooms 121-123 revealed dirt and debris around the base of the toilet and along the baseboard of the room. The room smelled of stale urine and the floor was sticky. On the inside of the toilet bowl, on the wall behind the toilet and immediately next to the toilet was a splattering of dried brown substances resembling fecal matter. Two of the three grip strips on the floor immediately to the front of the toilet were peeled off leaving a residue and no grip. The toilet tank was cracked and the substance used to repair it was dirty and peeling. The nightlight that was recessed in the wall had flakes of rust and paint along with dirt and debris.</p> <p>On 3/3/26 at 2:32 PM, observation of the View Court Spa room found dust and dead bugs in the bottom the spa tub and an accumulation of brown crusted debris on the seat of the shower chair. Further review of the room found dozens of small slab ants on the floor of the spa room coming from behind the toilet and the floor juncture near the shower.</p> <p>On 3/3/26 at 2:46 PM, observation of the Meadow Lane shower room found an accumulation of white wet debris on the top of the shower chair resembling toilet paper.</p> <p>On 3/5/26 at 9:07 AM, an interview with Environmental Services and Dietary Manger R found that housekeeping does a deep clean of the spa rooms daily, while nursing staff should keep the spa rooms tidy between residents.</p>		