

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  235356	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  05/29/2024
NAME OF PROVIDER OR SUPPLIER  Medilodge at the Shore		STREET ADDRESS, CITY, STATE, ZIP CODE  900 S Beacon Blvd Grand Haven, MI 49417	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 39056</p> <p>This citation pertains to intake: MI00144606</p> <p>Based on interview and record review, the facility failed to 1.) assess and monitor pressure injuries/wounds, 2.) ensure pressure injury/wound assessments were complete, accurate, and documented in the resident record, 3.) notify the provider and the DPOA (Durable Power of Attorney) of new and deteriorating pressure injuries/wounds, and 4.) provide ordered wound treatments and ensure treatments were in place for pressure injuries/wounds for 1 of 3 residents (Resident #2) reviewed for alterations in skin integrity/pressure ulcers, resulting in incomplete and inaccurate wound assessment and a delay in wound treatment.</p> <p>Findings:</p> <p>Resident #2 (R2)</p> <p>Review of an Admission Record revealed R2 was a [AGE] year-old male, admitted to the facility on [DATE], with pertinent diagnoses which included: stroke with</p> <p>Review of R2's hospital documentation Wounds-Active Wounds Moisture Associated Skin Damage Gluteal dated 4/10/24 and Toe Right Anterior dated 4/13/24 .Unclear wound on his abdomen, appears chronic. Wound care to see him .</p> <p>During an interview on 05/29/2024 10:37 AM, Family Member (FM) C stated R2's abdominal wound was due to an abscess they had to drain by his peg tube site. FM C reported there were no other wounds or pressure injuries other than the ones documented by the hospital at the time of R2's admission to the facility.</p> <p>Review of R2's Minimum Data Set (MDS) Section M-Skin Conditions dated 4/23/24 revealed, A. Resident has a pressure ulcer/injury, a scar over bony prominence, or a non-removable dressing/devise-YES .Does the resident have one or more unhealed pressure ulcers/injuries? NO .Surgical wound care-YES .Other open Lesion(s) on the foot-YES .Moisture Associated Skin Damage (MASD)-NO Confirming there was no pressure injury identified during the admission assessment.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of R2's Care Plan revealed, Resident has an ADL (activities of daily living) self-care performance deficit related to hx. (history) of CVA (stroke), encephalopathy (change in brain function), non-verbal, mostly unresponsive, impaired mobility, B&amp;B (bowel and bladder) incontinence .Date Initiated: 04/18/2024 Revision on: 04/30/2024 . AMBULATION: N/A .BATHING: 2 person assist in bed .BED MOBILITY: 2 person assist . TRANSFERS: with 2 person assist AND use of mechanical hooyer lift. Indicating R2 was fully dependent on staff assistance for all care including repositioning.</p> <p>During an interview on 05/29/2024 10:00 AM, Minimum Data Set Nurse (MDSN) A reported that A. Resident has a pressure ulcer/injury, a scar over bony prominence, or a non-removable dressing/devise was documented as YES because R2 had scar tissue present over a bony prominence but did not have an active pressure injury.</p> <p>Review of R2's Nursing Admission Evaluation-Part 1 Section V-Skin dated 4/17/24 revealed excoriation on the sacrum and scrotum and a pink blanchable area on right outer ankle (no measurements), Right toe(s) unstageable (no specific toe identified), bilateral legs scars, open area on abdomen, and soft heels. There was no treatment ordered for the reddened area on the right outer ankle or bilateral heels to prevent the worsening of the skin injuries. (Only an intervention to wear heel boots while in bed was initiated).</p> <p>Review of R2's Skin &amp; Wound Evaluation dated 4/17/24 (with a lock date of 5/10/24) revealed a wound on the coccyx measuring 6.5cm x 0.7 cm (no depth). Type (pressure, abrasion, etc) was blank. In house or present on admission was blank, length of time the wound had been present was blank, all wound descriptions were blank, and there was no treatment plan documented.</p> <p>Review of R2's Skin &amp; Wound Evaluation dated 4/17/24 (with a lock date of 5/9/24) revealed a stage II pressure injury to R2's scrotum documented as Present on Admission measuring 5.5 x 3.7 cm (no depth).</p> <p>Review of R2's Electronic Health Record revealed no documentation that the physician and DPOA (Durable Power of Attorney) were notified of the skin injuries/wounds.</p> <p>Review of R2's Order Summary with a start date of 4/18/24 revealed, Cleanse bottom and scrotum with soap and water and apply Triad cream. every shift for excoriation. This was to be done three times a day.</p> <p>Review of R2's April Treatment Administration Record revealed the above order was not completed 2 times on 4/19/24, 1 time on 4/20/24, 1 time on 4/22/24, 1 time on 4/28/24, and 1 time on 4/29/24. (There was no documentation that R2 would refuse treatment.)</p> <p>Review of R2's Electronic Health Record revealed no documentation for a rationale for the lack of wound care.</p> <p>Review of R2's Provider Note dated 4/19/24 revealed Erythema (superficial reddening of the skin) on his buttocks was present. No other skin concerns were identified.</p> <p>Review of R2's Skin &amp; Wound Evaluations revealed no evaluation was completed on 4/24/24.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of R2's Skin assessment dated [DATE] revealed, Left iliac crest (front) dressing intact .right toe(s) great toe .Sacrum red . There were no measurements or descriptions of the pressure/skin injuries. There was no documentation that the physician or DPOA were notified of the skin injury. There was no treatment in place regarding dressing intact and no new treatments were initiated at that time.</p> <p>Review of R2's Provider Note dated 4/29/24 revealed no documentation that they were aware of and/or assessed R2's wounds.</p> <p>Review of R2's Skin Assessments revealed no skin assessment was completed on 5/1/24.</p> <p>Review of R2's Skin &amp; Wound Evaluation dated 5/1/24 revealed that R2 had a Stage III pressure injury on his coccyx that was in house acquired with the Exact Date: 5/1/24. The wound measured 8.1 x 5.9 cm with no depth measured with the progress of the wound New. A pain score of 3/10 was documented and grimaces with cleansing and care. The treatment documented was to cleanse the wound with normal saline/generic wound cleanser and cover with a foam dressing.</p> <p>Review of R2's Electronic Health Record revealed no documentation that the physician and DPOA were notified of the deterioration of the wound (increased pain) or that the DPOA was notified of a treatment change.</p> <p>Review of R2's Transfer Form dated 5/2/24 section G. Skin/Wound Care 1. Pressure ulcers (stage, location, appearance, treatments) revealed, sacral stage 2. There was no additional documentation related to the sacral pressure injury. There were no other pressure injuries/wounds documented.</p> <p>R2 was admitted to the hospital on 5/2/24-5/6/24.</p> <p>Review of R2's Hospital Wound Consult dated 5/3/24 revealed, WOC (wound, ostomy, and continence) nurse consulted for multiple pressure injuries and other wounds present on admission to hospital. Patient nonverbal, dependent for care. Incontinent of bowel and bladder. He was assessed with the assistance of another WOC nurse.</p> <p>*Over the coccyx there is a large wound with a necrotic (death of tissue) base. The edges are purple and non attached. Surrounding skin non blanchable. Wound measures approximately 10x10 cm but has poorly defined borders. Triad paste applied. Impression: Evolving deep tissue injury, already full thickness with necrosis.</p> <p>*On the left hip there is an open wound with a pink smooth base. Wound edge purple and non attached. Minimal drainage. Wound measures 4.2x2.7 cm. Wound dressed with xeroform and a foam dressing. Impression: Evolving deep tissue injury, currently appears partial thickness .</p> <p>*BLE (bilateral lower extremities) with multiple areas of pressure injury and a wound on the right great toe with eschar present. Pressure injuries include:</p> <p>Right anterior ankle evolving deep tissue injury (identified on the admission assessment with no treatment ordered at that time).</p> <p>Left lateral pretibial area deep tissue injury</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 05/29/2024 at 11:26 AM, Corporate Clinical Nurse (CCN) B confirmed the Left Hip and Left Lateral thigh were the same pressure injury documented by the wound consultant and facility staff.</p> <p>Review of R2's Provider Note dated 5/8/24 revealed, .Skin .Perineum small pelvic partial-thickness wound. Right great toe with dry eschar dorsal aspect. Bilateral lower extremities multiple areas of pressure injury. Right anterior ankle involving deep tissue injury. Left lateral foot and left lateral ankle deep tissue injury. Right Achilles deep tissue injury. Right medial foot deep tissue injury .</p> <p>Review of R2's Skin &amp; Wound Evaluation dated 5/10/24 revealed R2 had a Stage II pressure injury to his scrotum documented as Present on Admission and had been present for 1 week. The wound measured 3.7 x 2.6 cm with no depth documented. (Note: no other Skin &amp; Wound Evaluations for his scrotum since 4/17/24). There were no locations, measurements, or descriptions of the pressure injuries/wounds.</p> <p>Review of R2's Electronic Health Record revealed no documentation that the DPOA was notified of scrotal wound or of any new treatments ordered.</p> <p>Review of R2's Skin assessment dated [DATE] revealed there were no new areas of breakdown identified.</p> <p>Review of R2's Wound Consultant Evaluation dated 5/15/24 revealed:</p> <p>(Wound) Location: left hip, right foot, scrotum, coccyx, abdomen</p> <p>Duration: since admission</p> <p>Context: pressure</p> <p>Associated Signs and Symptoms: Complaints of increased pain</p> <p>*Wound #4 Posterior Scrotum is a Stage 2 Pressure Injury Pressure Ulcer and has received a status of Not Healed. Subsequent wound encounter measurements are 0.9cm length x 0.9cm width x 0.1 cm depth .The wound is improving</p> <p>*Wound #5 Sacral is a Stage 3 Pressure Injury Pressure Ulcer and has received a status of Not Healed. Subsequent wound encounter measurements are 8.5 length x 9cm width x 0.1 cm depth .The wound is deteriorating .(A debridement-removal of dead tissue-was completed at the bedside at that time. Post Debridement Measurements: 8.5cm length x 9cm width x 0.2cm depth .)</p> <p>*Wound #6 Left Hip is a Stage 3 Pressure Injury Pressure Ulcer and has received a status of Not Healed. Subsequent wound encounter measurements are 1.1cm length x 1.5 cm width with no measurable depth . the wound is improving .</p> <p>*Wound #7 Right, lateral Calf is a Stage 2 Pressure injury Pressure Ulcer and has received a status of Not Healed. Subsequent wound encounter measurements are 11.5cm length x 2.5cm width with no measurable depth .The wound is improving .</p> <p>(continued on next page)</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p><b>NEW WOUNDS</b></p> <p>*Wound #8 Right, Lateral Ankle is a Stage 2 Pressure Injury Pressure Ulcer and has received a status of Not Healed. Initial wound encounter measurements are 3.7cm length x 3cm width x 0.1 cm depth .(This area was documented on admission as a pink blanchable area. No wound treatment was initiated when first identified. A treatment order was not initiated until 5/16/24.)</p> <p>*Wound #9 Right, Distal, Anterior Calf is a Stage 2 Pressure Injury Pressure Ulcer and has received a status of Not Healed. Initial wound encounter measurements are 0.4cm length x 0.5cm width x 0.1ccm depth .</p> <p>Review of R2's Electronic Health Record revealed no documentation that the physician and DPOA were notified of the new wounds. There was no documentation that the DPOA was notified of any new treatments ordered.</p> <p>Review of R2's Electronic Health Record revealed there were no Skin &amp; Wound Evaluations completed on R2's coccyx or left lateral thigh on 5/15/24 or on 5/17/24 on R2's scrotum (1 week from previous assessment per the facility policy). There was no documentation and/or pictures of the newly identified wounds on R2's Right, Lateral Ankle or Right, Distal, Anterior Calf.</p> <p>Review of R2's IDT-Interdisciplinary Progress Note dated 5/16/24 revealed, IDT meeting- readmission 5/6/24 for a Cerebral Infarction and is LTC - He does not have any new wounds . Confirming the lack of communication from the licensed nurses to management and providers.</p> <p>Review of R2's May Medication Administration Record revealed:</p> <p>*Cleanse sacrum with normal saline or wound cleanser. Apply honey and Ca/Alginate and cover with Silicone Bordered foam. Change daily and as needed. This treatment was not completed on 5/13/24 or 5/16/24. (R2 was sent out of the facility for a procedure on 5/16/24 but the wound treatment was not completed upon his return).</p> <p>* Left Hip: cleanse with Normal saline or Wound Cleanser Apply collagen sheet to promote autolytic debridement; cover with Silicone Bordered Foam and change daily and as needed . This treatment was not completed on 5/13/24 or 5/16/24.</p> <p>*Posterior Scrotum: Cleanse with Normal Saline or Wound Cleanser, apply DermSeptin Ointment to scrotum and inner creases daily and as needed . This treatment was not completed on 5/13/24, 5/16/24, or 5/17/24.</p> <p>*Right, lateral Calf: Cleanse with Normal Saline or Wound Cleanser, Apply skin prep daily and as needed . This treatment was not completed on 5/13/24, 5/16/24, or 5/17/24.</p> <p>Review of R2's Electronic Health Record revealed no documentation that the provider was notified the treatments were not completed or a rationale for the lack of wound care.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 05/29/2024 at 11:26 AM, CCN B reported that facility management team had identified concerns with the wound management program which included late Skin Assessments and Skin &amp; Wound Assessments, wound assessments being incomplete (no depth measurements and pictures) and/or late, wound assessments inconsistent with the wound consultant's assessment/measurements, and orders not implemented. CCN B reported that beginning on 5/7/24 facility licensed nurses and unit managers were educated on the skin and wound policies and procedures of the facility and systemic changes to the wound management program were initiated.</p> <p>Review of the facility policy Pressure Injury Prevention and Management last reviewed/revised 1/1/22 revealed, .2. The facility shall establish and utilize a systematic approach for pressure injury prevention and management, including prompt assessment and treatment; intervening to stabilize, reduce or remove underlying risk factors; monitoring the impact of the interventions; and modifying the interventions as appropriate. 3.Assessment of Pressure Injury Risk a. Licensed nurses will conduct a pressure injury risk assessment, using the [NAME] or Braden tool on all residents upon admission/re-admission, weekly x four weeks, then quarterly or whenever the resident's condition changes significantly. b. Licensed nurses will conduct a full body skin assessment on all residents upon admission/re-admission, weekly, and after any newly identified pressure injury. Findings will be documented in the medical record. c. Assessments of pressure injuries will be performed by a licensed nurse and documented in the medical record .4. Interventions for Prevention and to Promote Healing a. After completing a thorough assessment/evaluation, the interdisciplinary team shall develop a relevant care plan that includes measurable goals for prevention and management of pressure injuries with appropriate interventions .e. The goals and preferences of the resident and/or authorized representative will be included in the plan of care. f. Interventions will be documented in the care plan and communicated to all relevant staff. 5. Monitoring a. The attending physician will be notified of i. The presence of a new pressure injury upon identification. ii. The progression towards healing, or lack of healing, of any pressure injuries weekly. iii. Any complications (such as infection, development of a sinus tract, etc.) as needed. b. The effectiveness of current preventative and treatment modalities and processes will be discussed in accordance with the QAA Committee Schedule, and as needed when actual or potential problems are identified. 6. Modifications of Interventions .b. Interventions on a resident's plan of care will be modified as needed. Considerations for needed modifications include: i. Changes in resident's degree of risk for developing a pressure injury. ii. New onset or recurrent pressure injury development. iii. Lack of progression towards healing .</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  235356	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  05/29/2024
NAME OF PROVIDER OR SUPPLIER  Medilodge at the Shore		STREET ADDRESS, CITY, STATE, ZIP CODE  900 S Beacon Blvd Grand Haven, MI 49417	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of the facility policy Wound Treatment Management last reviewed/ revised 10/26/23 revealed, .1. Wound treatments will be provided in accordance with physician orders, including the cleansing method, type of dressing, and frequency of dressing change. 2. In the absence of treatment orders, the licensed nurse will notify physician to obtain treatment orders. This may be the treatment nurse, or the assigned licensed nurse in the absence of the treatment nurse. 3. Dressing changes may be provided outside the frequency parameters in certain situations: a. Feces has seeped underneath the dressing. b. The dressing has dislodged. c. The dressing is soiled otherwise, or is wet. 4. Dressings will be applied in accordance with manufacturer recommendations. 5. Treatment decisions will be based on: a. Etiology of the wound: i. Pressure injuries will be differentiated from non-pressure ulcers, such as arterial, venous, diabetic, moisture or incontinence related skin damage .b. Characteristics of the wound: i. Pressure injury stage (or level of tissue destruction if not a pressure injury). ii. Size - including shape, depth, and presence of tunneling and/or undermining. iii. Volume and characteristics of exudate. iv. Presence of pain. v. Presence of infection or need to address bacterial bioburden. vi. Condition of the tissue in the wound bed. vii. Condition of peri-wound skin. c. Location of the wound. d. Goals and preferences of the resident/representative. 6. The effectiveness of treatments will be monitored through ongoing assessment of the wound.</p>		