

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235374	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/08/2025
NAME OF PROVIDER OR SUPPLIER West Oaks Senior Care & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 22355 W Eight Mile Rd Detroit, MI 48219	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 38208</p> <p>This citation pertains to intakes MI00151575 and MI00151833.</p> <p>Based on interview and record review the facility failed to ensure proper positioning during care for one resident (R902) out of three residents reviewed for falls, resulting in R902 falling from bed and obtaining a large hematoma (blood filled bruise) with extensive bruising of the face.</p> <p>Findings include:</p> <p>The State Agency received an allegation that R902 had fell out of bed during care resulting in injuries.</p> <p>Review of R902's electronic medical records (EMR) revealed admission into the facility on [DATE] with a pertinent diagnosis of hemiplegia (paralysis) and hemiparesis (paralysis) following a cerebral infarction (stroke) affecting left non-dominant side.</p> <p>Review of R902's Minimum Data Set (MDS) dated [DATE], it was documented resident required partial/minimal assist with bed mobility.</p> <p>Review of R902's Brief Interview for Mental Status (BIMS) dated 2/20/25, R902 scored 12 out of 15 (moderate cognitive impairment).</p> <p>Review of ADL Care Plan dated 2/18/23, revealed Bed Mobility: 1 PA (person assist).</p> <p>Review of Progress Notes dated 3/24/25 at 3:53 AM, it was noted, Informed by nurse assistant that resident rolled out of bed while given care. Upon entering room, resident noted on the floor laying on her left side. Tennis ball size hematoma noted on residents left side of her forehead. No broken skin or lacerations noted. After getting resident back in bed resident stated, she told me to roll over and I fell .</p> <p>Review of hospital Discharge Summary dated 3/24/25 at 3:59 AM, it was noted ED (emergency department) Diagnoses- Fall and Traumatic hematoma of forehead.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Interview conducted on 4/7/25 at 11:45 AM with Certified Nursing Assistant (CNA) A, it was reported that while changing the sheets on R902's bed the resident fell out of bed. CNA A was asked how R902 was able to fall out of the bed, CNA A reported standing on the side of the resident's bed and pulling on the fitted sheet toward herself so the resident would turn away from her, and when the sheet was pulled to turn the resident, the resident jumped and fell out of the bed.</p> <p>Interview conducted on 4/7/25 at 12:19 PM with Director of Nursing (DON), it was reported that if CNA A had followed proper procedures the fall with injury could have been prevented.</p> <p>Review of facility policy Turning a Resident on His/her Side Away from You (no date), documented the following:</p> <ol style="list-style-type: none"> 2. Unless otherwise instructed, lower the head and footrest of the bed. 3. Lower the side rails on the side of the bed you are working, if up. 4. Loosen the covers as necessary. Avoid unnecessary exposure of the resident's body. 5. Slide both your arms under the resident's back to his/her far shoulder. 6. Slide the resident's shoulders toward you on your arms. (Note: Keep your knees bent and your back straight as you slide the resident toward you.) 7. Slide both your arms (as far as you can) under the resident's buttocks. 8. Slide the resident's buttocks toward you. (Note: Keep your knees bent and your back straight as you slide the resident's buttocks toward you.) 9. Slide both arms under the resident's feet and ankles. 10. Slide the resident's feet toward you. (Note: Keep your knees bent and your back straight as you slide the resident's feet toward you.) 11. Cross the resident's arms over his/her chest. 12. Cross the resident's leg nearest you over the leg farthest from you. 13. Stand with your weight evenly distributed on both feet. (Note: Your feet should be approximately 12 inches apart.) 14. Keep your back straight. 15. Place one hand on the resident's shoulder nearest you. 16. Place your second hand under the resident's buttocks. 17. Gently turn the resident away from you. <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During the onsite survey, past noncompliance (PNC) was cited after the facility implemented actions to correct the noncompliance which included: Staff education on proper repositioning during care, audit of residents that could be affected from improper positioning, Director of Nursing randomly audited 10 residents per week, 1 on 1 education provided to staff present during incident, QAPI and IDT meeting held to discuss plan of correction. The facility was able to demonstrate monitoring of the corrective action and maintained compliance.</p>		