

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235375	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/12/2026
NAME OF PROVIDER OR SUPPLIER Applewood Nursing Center, Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 18500 Van Horn Rd Woodhaven, MI 48183	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** This citation pertains to Intake 3034845. Based on observation, interview, and record review, the facility failed to provide a homelike environment by not ensuring an adequate supply of clean washcloths and towels were available for nine residents (R2, R4, R14, R15, R24, R30, R77, R91, and R57) reviewed for care, resulting in resident feelings of frustration and unmet care needs. This deficient practice has the potential to affect all 138 residents who resided in the facility during the time of survey. Findings include: A review of an anonymous complainant revealed the following: . Staff members have reported ongoing shortages of basic hygiene supplies, including washcloths, towels, and clean linens. Due to these shortages, staff have been forced to use pillowcases to clean residents who have soiled themselves. In some cases, bed baths are reportedly being given using hospital gowns, and residents are not receiving proper showers because there is not enough clean linen available. R91 On 6/09/26 at 7:40 AM, R91 was observed in bed writing in a notebook. R91 was receiving enteral nutrition via a Gastrostomy Tube (G-tube- into the Stomach). R91 was asked about their care at the facility. R91 said, They run out of towels and washcloths all the time. Sometimes I hold on to my towels and washcloths so I can use them again. A review of R91's electronic medical record (EMR) revealed an admission to the facility on 2/04/2026 with the diagnoses of Chronic Obstructive Pulmonary Disease, Chronic Heart Failure, Cardiac Pacemaker, G-Tube, and Weakness. R91 has a Brief Interview for Mental Status score of 15/15 (cognitively intact with normal thinking, learning, and memory skills) dated 5/14/2026. A review of R91's care plan revealed the following: Self care deficit, require assist with ADL (activities of daily living) r/t (related to) limited mobility, debility, and impaired balance Date initiated 2/03/2026). I prefer a shower twice weekly, if I cannot tolerate a shower offer me a bed bath instead dated 3/05/2026. On 6/10/2026 at 9:12 AM, an observation of Station One's linen cart revealed three towels and two washcloths. (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	On 6/10/2026 at 9:31AM, an observation of Station Two's linen cart revealed zero towels and zero washcloths. On 6/10/2026 at 9:48 AM, an observation of Station Three's linen cart revealed zero towels and zero washcloths. On 6/10/2026 at 11:15 AM, an interview was conducted with four Certified Nurse Assistants (CNA) who requested to remain anonymous secondary to fear of retaliation. The CNAs were asked if they have sufficient towels and washcloths to perform daily resident care. The CNAs said they do not regularly have enough linen. The CNAs said they usually have to go look for washcloths and towels or cut up towels, sheets, and pillowcases to perform resident care. On 6/10/2026 at 11:40 AM, Laundry Supervisor D was interviewed and asked to view their soiled linen bin, clean linen, and new linen. The soiled linen bins were empty; there was a load of towels and washcloths in the dryer. In the storage room, there was a total of 480 new washcloths and 240 new towels. The residents census on 6/10/2026 was 139. Laundry Supervisor D was asked who was responsible for ordering the facility's linen. Laundry Supervisor D said the previous NHA (Nursing Home Administrator) ordered the linen but no longer works at the facility. Laundry Supervisor D added that she did not have computer access to order linen. Laundry Supervisor D said they've been in the supervisor role for about six months. Laundry Supervisor D was asked how often they check linen inventory on each unit and if the facility had a ratio to determine the number of bath linens needed per resident. Laundry Supervisor D acknowledged to not conducting inventories of linens and being unaware of the exact number of linens needed for the current resident census. In nursing homes, the linen ratio refers to the target par levels needed to maintain operations. On 6/11/2026 at 8:38 AM, an observation of Station One's linen cart revealed five towels and four washcloths. On 6/11/2026 at 8:45 AM, an observation of Station Two's linen cart revealed five towels and six washcloths. On 6/11/2026 at 8:54 AM, an observation of Station Three's linen cart revealed zero towels and zero washcloth. On 6/11/2026 at 09:15 AM, Laundry Supervisor D was queried about the shortage of bath linens on the units. Laundry Supervisor D stated, I just opened my last two boxes of towels to place on the units. Now I have none and will have to order two boxes (240 total) of towels. On 6/11/2026 at 10:04 AM, a License Practical Nurse (LPN) was interviewed and asked if they have enough linen on the unit for care. The LPN (did not want to be identified) said that they usually don't have enough washcloths. R24 On 6/11/2026 at 11:10 AM, R24 was observed sitting on the side of the bed watching TV. R24 was interviewed and asked if they had enough linen for care. R24 stated, They never have enough washcloths. I sometimes have to use the same face towel for 2-3 days. The therapist gave me about five washcloths back in May to keep in my drawer for emergencies. I feel like they don't care. linens are simple stuff to have. (continued on next page)		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	A review of R24's EMR revealed an admission to the facility on 3/19/2026 with the diagnoses of Chronic Obstructive Pulmonary Disease, Peripheral Vascular Disease, and Anemia. R24 has a Brief Interview for Mental Status score of 14/15 (cognitively intact) dated 3/23/2026. A review of R24's Care plan revealed the following: Self care deficit, require assist with ADLs r/t limited mobility dated 3/16/2026.I need limited assist with 1 person to help me. Dated 3/16/2026. R15 On 6/11/2026 at 11:15 AM, R15 was observed in bed looking at a magazine. R15 was interviewed and asked if they had enough linen for care. R15 stated, We don't have enough towels and washcloths .I sometimes hide washcloths so I can take my shower.I'm mad.we pay a lot of money to live here and it's not right. A review of R15's EMR revealed an admission to the facility on 8/29/2017 with the diagnoses of Functional Quadriplegia, Anxiety, and Multiple Sclerosis. R15 has a Brief Interview for Mental Status score of 15/15 (cognitively intact) dated 5/17/2026. A review of R15's Care plan revealed the following: Self-care deficit, require assist with ADLs r/t limited mobility dated 3/16/2026.I need extensive assist with 1 person to help me. Dated 2/27/2025. On 6/11/2026 at 11:40 AM, the NHA (Nursing Home Administrator) was interviewed and queried about the status of linen, including towels and washcloths for resident care and if there was a laundry procedure manual available. The NHA stated, I just started working here.(Laundry Supervisor D) did not know there was a budget for linens. The NHA was asked if there was a linen ratio per resident. The NHA was unaware of the number of linens needed for the current resident census. The NHA added that he had never heard of a linen ratio and would search the internet for answers. On 6/11/2026 at 12:47 PM, the Director of Nursing (DON) was interviewed and queried about the availability of towels and washcloths. The DON said, Staff are throwing washcloths in the trash and cutting-up linens. The previous administrator left in April (2026) .We ordered 240 washcloths in May (2026) and 480 towels in the month of May (2026).(Laundry Supervisor D) was new to the position, having been moved from the role of CNA to Laundry Supervisor . (Laundry Supervisor D) is doing their best. A review of the facility's policy Laundry Staff (undated) revealed the following: Duties: Maintain a monthly housekeeping/laundry purchase log and weekly reports.Develop and maintain a housekeeping and laundry procedure manual.quarterly linen inventory. A review of the facility's policy Linen, Reviewed: 3/22; 4/26, revealed the following: POLICY: Guests will have clean linen available.A clean washcloth and towel will be provided daily to each guest. (continued on next page)		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	A review of the Accreditation Standards for Processing Reusable Textiles for Use in Healthcare Facilities 2023 Edition, Implementation Date: January 1, 2023, revealed the following: 1.3. Provider Inventory Management 1.3.1. The provider shall jointly determine the par level for the facility, whereupon the provider shall use an inventory management system that ensures an adequate supply of clean textiles to meet the customer's needs. 1.3.2. Methods to ensure that an adequate supply of textiles is available to the provider and customer shall include documentation of historical fill rates for rental operations and/or 1.3.3. The provider and customer shall document in writing the provision of inventory for situations where increased need (e.g., surge capacity in response to a disaster) is anticipated and what adjustments are acceptable. R57 On 6/10/2026 at 9:14 AM, R57 was interviewed about care at the facility and stated, They don't always have enough linens. I didn't have a facecloth last night to wash my face before bed. R57 was alert and oriented to person, place, and time at the time of the interview. Record review of R57's EMR revealed admission to the facility on [DATE] with diagnoses which included Muscle Weakness, and Paraplegia. Review of the MDS dated [DATE] for R57 revealed moderate cognitive impairment and max assist for transfers and wheelchair bound. R2 On 06/11/2026 at 2:34 PM, R2 was interviewed and reported the facility does not have enough linen. It was further reported witnessing staff cut sheets and pillowcases up to make wash clothes. Record reviews of electronic medical records revealed R2 was admitted into the facility on 3/28/23 with a pertinent diagnosis of diabetes. According to Brief Interview of Mental Status (BIMS) dated 3/23/26, R2 scored 15 out of 15 (intact cognition). R4 On 06/11/2026 at 12:08 PM, R4 reported that facility is constantly out of towels and linens. Record reviews of electronic medical records revealed R4 was admitted into the facility on [DATE] with a pertinent diagnosis of diabetes. According to Brief Interview of Mental Status (BIMS) dated 4/3/26, R4 scored 15 out of 15 (intact cognition). R14 On 06/11/2026 at 9:41 AM, R14 reported that the facility is constantly out of linens, towels, and (continued on next page)		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	washcloths. R14 added, it was brought up in resident council last month. Record review of R14's electronic medical record (EMR) revealed admission into facility on 10/11/24 with a pertinent diagnosis of Rheumatoid Arthritis of right and left hands. According to the Brief Interview for Mental Status (BIMS) dated 5/4/26, R14 scored a 14 out of 15 (intact cognition). R77 On 06/10/2026 at 12:27 PM, R77 was interviewed and said that he receives a shower twice a week. R77 stated, I didn't receive a shower two weeks ago because staff told me they didn't have any linen available. Record review revealed an admittance date of 10/28/2024 and a Brief Interview of Mental Status score of 15/15 signifying cognitively intact. Record review of Care Plan revealed: Personal hygiene: I need set up assistanceDate Initiated: 04/08/2025 R30 On 06/11/2026 at 12:10 PM, R30 was interviewed in his room. Queried R30 about activities of daily living skills, needs, services and concerns. R30 stated, They tell me they are out of linen all the time. R30 further stated, I don't see too good. I have cataracts, my eyes water and they get crust around them. I need clean wash cloths to wash my face and they never have them available, so I just stopped asking! Record review revealed R30 was admitted to this facility on 05/20/2026, has a Brief Interview of Mental Status score of 15/15 indicating intact cognition. Record review of Care Plan revealed: The resident has impaired visual function r/t CataractsDate Initiated: 05/22/2026 On 06/11/2026 at 12:20 PM, Nurse I was interviewed and stated, I used a pillowcase to wash up a resident when washcloths were unavailable. Nurse I said that the facility runs out of linen quite often and sometimes there's a 1-2 hour wait for clean wash cloths and towels especially during the night shift. Nurse I also stated, Some CNA's (Certified Nursing Assistants) have started buying wipes themselves to use a backup when linen isn't available. Queried about expectations of available linen. Nurse I stated, We need access to supplies in order to do our job. Review of the facility policy entitled, Linen revised on 3/22 and reviewed 4/26 read in part: Policy: Guests will have clean linen available . Procedure: 5. A clean washcloth and towel will be provided daily to each guest. According to the facility policy, one face cloth and one towel should have been available for 138 residents for each day. Moreover, the policy did not address dependent residents who are checked and changed every two hours by staff (who may require additional bath linens) nor did the facility policy address fresh towels or the preferred number of towels to use when washing per resident preference (which may also require additional bath linens).		