

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  235463	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  11/06/2024
NAME OF PROVIDER OR SUPPLIER  The Villa at the Park		STREET ADDRESS, CITY, STATE, ZIP CODE  111 Ford Ave Highland Park, MI 48203	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 40330</p> <p>This citation relates to Intake #MI00147451.</p> <p>Based on observation, interview, and record review, the facility failed to provide adequate pest control with the potential to affect all 102 facility residents. Findings include:</p> <p>Observations of random rooms adjacent to room [ROOM NUMBER] revealed the following: (In pest glue traps):</p> <p>115: Two adult cockroaches and several nymphs. (2:22 p.m.)</p> <p>111: Three adult cockroaches and one nymph. (2:23 p.m.)</p> <p>On 11/06/24 at 2:00 p.m., Licensed Practical Nurse (LPN) B, was asked about the cockroaches in the room. LPN B acknowledged the concern and said they had told facility administration.</p> <p>On 11/06/24 at 2:10 p.m., Housekeeping Staff C was observed cleaning on the 100 hall East unit. Staff C was asked about the cockroaches on the unit and in room [ROOM NUMBER] and responded they had seen dead cockroaches when they cleaned but had not seen any live cockroaches.</p> <p>On 11/06/24 at 2:29 p.m., anonymous resident in room [ROOM NUMBER] was asked if they had any bugs in their room and responded, I have seen five bugs this week.</p> <p>On 11/06/24 at approximately 2:35 p.m., the Nursing Home Administrator (NHA), the Director of Nursing (DON), the the Maintenance Director, Staff D, were asked about the cockroaches observed on the 100 hall on the East side of the building. All acknowledged the cockroaches in the building, and the NHA and Staff D reported the pest control company had increased their visits to every two weeks in the past month. The NHA and Staff D were shown the concerns in R113's room, and on the unit, and reported they understood the concerns with the cockroaches, food and clothing/clutter.</p> <p>On 11/06/24 at 3:38 p.m., Observation of the outer doors to the building was completed with the Maintenance Director, Staff D. The [NAME] South door revealed a crack about the size of a half dollar on the right side of the lower door, where the outdoors could be visualized. Staff D reported one of the [NAME] doors had been replaced, and they had received approval for this door to be replaced this week and recognized the concern.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 11/06/24 at 3:45 p.m., Staff D was asked about the cause of the cockroaches found on the 100 hall. Staff D reported the cockroaches were worse on the East side of the building. Staff D explained they believed the cause was residents' personal food (snacks) and some hoarding behaviors (of food/clutter).</p> <p>Review of the facility pest control invoice, dated 10/17/24, obtained from Staff D, reviewed with Staff D and the NHA, revealed an extensive cockroach infestation in the facility in the past month. The logs revealed there were at least 18 resident rooms with cockroaches found in the pest bait traps (zone monitors), primarily on the second floor. The NHA confirmed these rooms were resident occupied.</p> <p>Review of the 10/17/24 pest control invoice revealed room [ROOM NUMBER] had 15 cockroaches, mostly adults, room [ROOM NUMBER] had heavy cockroach activity, and room [ROOM NUMBER] had moderate cockroach activity. The rooms were treated and the zone monitors were replaced. Further review of the invoice revealed several rooms on the second floor were found with many cockroaches.</p> <p>On 11/06/24 at approximately 4:30 p.m., the Regional Environmental Director, Manager E, and Regional Housekeeping Supervisor, Manager G, with the NHA and Staff D present, were asked during a phone interview about the cockroach infestation. Manager E and Manager G shared they would continue their efforts related to increased pest control visits and treatment, increased deep cleaning, onsite visits, weekly audits, and other prevention measures. Manager D reported they understood cockroaches were attracted to food and would address any concerns along with Manager E and the facility staff. Environmental audits were requested and not received by survey exit.</p> <p>On 11/06/24, beginning at approximately 5:50 p.m., observations were completed of three random second floor rooms with heavy or medium pests found, with the NHA. rooms [ROOM NUMBERS] showed the pest glue traps were full of cockroaches, with two live cockroaches on the heat vent in room [ROOM NUMBER].</p> <p>On 11/06/24 at 6:00 p.m., the residents in both rooms were asked about the cockroaches saying, They [the pesticide company] have been spraying. I do see a roach once in a while. I see the bugs on the wall. I'm afraid to wear my clothes as they lay eggs on them, and pointed to clothing on their dresser.</p> <p>Review of the (Provider) Pest Control Contract, labeled, General Pest Control Proposal, dated 5/29/20, unsigned, revealed, [Vendor] agrees to provide professional pest control service for the control of covered pests listed in Services section below .We will correct pest concerns as quickly and efficiently as possible and implement a successful preventative maintenance program. Essential to the success of your overall program is your cooperation with repair and sanitation recommendations we may make you aware of . Crawling Insects .Interior services [to be provided] twice per month. 24 [times] per year .</p> <p>Review of the policy, Infection Prevention and Control .Pest Control, dated 2017, revealed, .1. Ongoing measures are taken to prevent, contain, and eradicate common household pests, such as roaches .3. Monitor for breaks in screens and doors on a routine basis .5. All food items kept in residents' rooms [will be] stored in covered containers .7. A contract with a pest control company may be elected to assure regular inspection and application of pesticides .12. Environmental services .will maintain records of pest control services and applicable contracts with pest control services.</p>		