

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235471	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/29/2025
NAME OF PROVIDER OR SUPPLIER Life Care Center of Plainwell		STREET ADDRESS, CITY, STATE, ZIP CODE 320 Brigham St Plainwell, MI 49080	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0585</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48637</p> <p>This citation pertains to MI00149054.</p> <p>Based on interview and record review, the facility failed to thoroughly investigate and resolve grievances for 1 resident (Resident #3) of 3 residents reviewed for missing items, resulting in the resident missing property and the potential for further unresolved grievances to occur.</p> <p>Findings include:</p> <p>Resident #3(R3)</p> <p>Review of the Admission Record and Minimum Data Set (MDS) dated [DATE] revealed R3's original admitted to the facility was 3/22/2023 with diagnoses including dementia (impairment in brain function such as memory loss and judgement) and chronic kidney disease (long term condition that occurs when the kidneys are damaged and can't filter blood properly). Brief Interview for Mental Status (BIMS) reflected a score of 14 out of 15 which indicated R3 was cognitively intact (13 to 15 cognitively intact).</p> <p>During an interview on 1/27/2025 at 10:58 AM, R3 reported that he lost his wedding ring several months ago. He stated that he was married for [AGE] years and now it was gone and he was sad about it.</p> <p>Review of R3's Concern and Comment Form dated 10/24/2025 revealed Person Reporting Concern: {Social Services Director (SSD) AA} Report Date: 10/24/2024 Resident Name: (R3) Please describe in detail your concern, comment or commendation: (R3's) wedding ring is missing .Were you able to report this concern/comment to a staff member: Yes .Please provide staff member name: (SSD AA). Facility Investigation and Response: Person designated to investigate and follow-up with concern: {Central Supply Director (CSD) U} . Date/Time of initial contact with concerned party: 10/25/2024 .Investigation steps: looked in nightstand, under bed and in closet. Investigation findings: didn't find ring. Actions taken to resolve/respond to concern, Date/Time of findings/action plan shared with concerned party, concerned party's response to the action plan/outcome and Executive Director (ED) A's signature and date were all blank.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 235471
		If continuation sheet Page 1 of 2

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<p>F 0585</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 1/29/2025 at 8:34 AM, Social Services Director (SSD) AA stated that R3 told her about his missing wedding ring and he said he had it and then it wasn't there anymore. She said the staff did a thorough search and didn't find it but they don't suspect theft. SSD AA stated that the facility will replace his ring. SSD AA said that concern forms come to her initially then she gives it to the appropriate department, the department head takes care of it and then it goes to ED A who makes sure it is resolved, signs it and returns it to SSD AA. SSD AA stated that she didn't get the completed concern form back from ED A.</p> <p>During an interview on 1/28/2025 at 4:20 PM, ED A stated that she was aware that there wasn't any follow-up completed on R3's missing ring which she realized when she gave a copy of the concern form to this surveyor.</p>		