

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235488	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/17/2024
NAME OF PROVIDER OR SUPPLIER West Bloomfield Health and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 6445 W Maple West Bloomfield, MI 48322	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49083</p> <p>This citation pertains to Intake MI00146824</p> <p>Based on interview and record review, the facility failed to report an allegation of abuse (from R902) to the State Agency within the required timeframe for one (R905) of one residents reviewed for abuse, resulting in the potential for unidentified or continued abuse.</p> <p>Findings include:</p> <p>A complaint was filed with the State Agency alleging R902 was permitted to sign themself out of the facility after being evaluated as a threat to themself and others.</p> <p>Clinical record review revealed R902 was admitted to the facility on [DATE] with the medical diagnoses: Multiple Sclerosis (nerve damage to the spinal cord and brain), generalized muscle weakness, hypertension, atrial fibrillation (abnormal heart rate). R902 has a self-care deficit related to their musculoskeletal impairment and right hemiplegia (weakness) and uses a motorized wheelchair. R902 Psychological diagnoses include schizoaffective disorder, (a mix of schizophrenia symptoms includes hallucinations, delusions, and mania), personality disorder, anxiety, and depression.</p> <p>A careplan revised on 2/20/2024 documented R902 presents as cognitively intact and current BIMS (Brief Interview for Mental Status) score is 15/15 indicating cognitively intact, however, R902 had an active court appointed Guardian.</p> <p>On 9/17/24 at 9:05 AM, an interview was conducted with R902's assigned Certified Nurse Assistant (CNA) E who acknowledged R902 is easily triggered to become angry and leaves the facility. CNA E mentioned an incident when R902 came out of their room and threw a metal bar directly at CNA D and R905.</p> <p>On 9/17/24 at 9:10 AM, an interview was conducted with CNA D regarding the statement and confirmed not too long ago, R902 came out on their motorized wheelchair, started coming down the hall towards room [ROOM NUMBER] where themself and R905 were positioned. R902 had a metal bar in their hand, pulled it up into the air and threw it towards CNA D and R905. CNA D said it did not hit either of them, but was very close to hitting R905. CNA D confirmed a statement was taken by a charge nurse regarding the incident, but no further interviews were conducted afterwards by the facility.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>CNA D was inquired if R905 was interviewable, and stated they were not cognitively intact and would not have remembered the incident. CNA D had no recollection if the facility notified R905's family of the incident.</p> <p>On 9/17/24 at 2:30 PM, An interview was conducted with Nursing Home Administrator (NHA) and informed of the incident as told by CNA D and CNA E. The NHA acknowledged the incident was not reported by the staff and was not aware. The NHA was informed that CNA D claimed a statement was taken by their charge nurse, but the NHA had no knowledge of the incident.</p> <p>Review of the facilities policy title; Abuse dated 6/2021 documented: Staff shall immediately report abuse/suspected abuse to their supervisor. The supervisor will immediately assess the situation and report the abuse/suspected abuse to the Director of Nursing and/or Administrator .</p>		

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<p>F 0742</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide the appropriate treatment and services to a resident who displays or is diagnosed with mental disorder or psychosocial adjustment difficulty, or who has a history of trauma and/or post-traumatic stress disorder.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49083</p> <p>This citation pertains to Intake MI00146824.</p> <p>Based on interview and record review, the facility failed to ensure additional and revised interventions were in place for one (R902) of one reviewed for behavior, resulting in the potential to exacerbate and further disrupt other residents (including R903, R904).</p> <p>Findings include:</p> <p>A complaint was filed with the State Agency alleging R902 was permitted to sign themselves out of the facility after being evaluated as a threat to themselves and others.</p> <p>Clinical record review revealed R902 was admitted to the facility on [DATE] with the medical diagnoses: Multiple Sclerosis (nerve damage to the spinal cord and brain), generalized muscle weakness, hypertension, atrial fibrillation (abnormal heart rate). R902 has a self-care deficit related to their musculoskeletal impairment and right hemiplegia (weakness) and uses a motorized wheelchair. R902 Psychological diagnoses include schizoaffective disorder, (a mix of schizophrenia symptoms includes hallucinations, delusions, and mania), personality disorder, anxiety, and depression.</p> <p>A careplan revised on 2/20/2024 documented R902 presents as cognitively intact and current BIMS (Brief Interview for Mental Status) score is 15/15 indicating cognitively intact, however R902 had an active court appointed Guardian.</p> <p>On 9/17/24 at 9:25 AM, an interview was conducted with R904 who resides in the room next to R902. R904 acknowledged R902 is aggressively loud, daily hits the wall they share and at times hits the wall so hard and loud, that their personal items fall (off the wall on) to the floor. R904 stated, I was so scared, I would shake . Who knows what is coming next</p> <p>R904 mentioned while visiting with their daughter F, R902 was so hostile hitting the wall and slamming the door it was scary for them both.</p> <p>On 9/17/24 at 10:05 AM, A telephone interview with R904's family member F confirmed approximately five weeks ago on a Sunday afternoon while visiting with R904, R902 was banging on the wall and slamming the door so forcefully, it was terrifying. Family member F went out into the hallway where they observed the staff were ignoring the behaviors from R902. F said they asked the staff if they were going to do anything about what R902 was doing, and the staff commented R902 does this all the time. A charge nurse came over and commented that the facility was trying to evict him, and further acknowledged the aggressive behaviors happens a lot. Family member F commented that the situation was so frightening they (F and R904) were visibly shook up and angry. Family member F remarked that the place where their parent resides should never be that frightening.</p> <p>(continued on next page)</p>		

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<p>F 0742</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 9/17/24 at 10:55 AM, R903 (resident on the side of R902) confirmed R902 drives the motorized wheelchair into the walls, bangs on the walls, slams the door, it is frightening. R902 replied, Scares the hell out me and they (R902) should not be living in this place.</p> <p>On 9/17/24 at 2:30 PM, the Nursing Home Administrator (NHA) was informed of the interviews and commented that they were unaware of these reports from R904's Family member F and R903.</p> <p>Record review of R902's Careplan last revised on 2/20/2024 identifies having .verbally aggressive behaviors . physical aggression episodes such as hitting/banging doors/walls .ineffective coping skills, poor impulse control. All listed interventions for this Focus were created on 10/19/2020 and do not identify any revised interventions for these behaviors.</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49083</p> <p>This citation pertains to Intake MI00146824</p> <p>Based on interview and record review, the facility failed to maintain and provide complete clinical records for one (R902) reviewed of one, resulting in the facility staff and providers not having access to all pertinent information to care for the resident.</p> <p>Findings include:</p> <p>A complaint was filed with the State Agency alleging R902 was permitted to sign themselves out of the facility after being evaluated as a threat to themselves and others.</p> <p>Clinical record review revealed R902 was admitted to the facility on [DATE] with the medical diagnoses: Multiple Sclerosis (nerve damage to the spinal cord and brain), generalized muscle weakness, hypertension, atrial fibrillation (abnormal heart rate). R902 has a self-care deficit related to their musculoskeletal impairment and right hemiplegia (weakness) and uses a motorized wheelchair.</p> <p>R902's Psychological diagnoses include schizoaffective disorder, (a mix of schizophrenia symptoms includes hallucinations, delusions, and mania), personality disorder, anxiety, and depression.</p> <p>A careplan revised on 2/20/2024 documented R902 presents as cognitively intact and current BIMS (Brief Interview for Mental Status) score is 15/15 indicating cognitively intact, however had an active court appointed Guardian.</p> <p>On 9/17/24 at 2:30 PM, an interview was conducted with the Nursing Home Administrator (NHA) and Social Work Director A. When questioned if there was consent from R902's Guardian for Leave of Absences (LOA) both confirmed there was no consent. Social Worker A acknowledged there is documentation of conversations with R902's Guardian, but they are not available in the electronic medical record. Social Worker A stated there is soft file that has R902's clinical records and documentation, however, it is currently not accessible for other staff to read.</p> <p>A record review of the soft file for R902 was requested and was not provided by the end of the survey.</p>		