

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  235539	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/23/2026
NAME OF PROVIDER OR SUPPLIER  The Orchards at Northwest		STREET ADDRESS, CITY, STATE, ZIP CODE  16181 Hubbell St Detroit, MI 48235	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> This citation pertains to intake number 2715345. Based on observation, interview, and record review, the facility failed to provide two staff during a shower and failed to reposition in a safe manner one dependent resident (R400) of three residents reviewed for accidents, resulting in a fall from the shower bed to the floor with subsequent pain and a facial laceration requiring sutures. Findings include: On 01/22/2026 at 09:12 AM, R400 was observed in bed on their back. R400's right knee was bent upwards and lying against the mattress. R400 was wearing glasses, a hospital style gown, and watching television. Observation of R400 revealed a right forehead/eyebrow scar. The sutures were removed. R400 was queried about the scar/laceration on their face. R400's speech was somewhat slurred, however, R400 was able to answer simple questions with incomplete, slow responses. R400 reported being on the bed (shower bed) and she rolled over and fell on to the shower floor. At that time, R400 pointed to their right side. R400 was asked how many staff were helping with the shower and R400 said one. R400 was asked if they were still having pain. R400, with the left hand) pointed to their right knee and the right knee fold. R400 exhibited a facial grimace and stated, Hurt. Hurt. A review of R400's electronic medical record (EMR) revealed an admission to the facility on 6/18/2019 with the diagnosis of Stroke Right-Side Hemiplegia (severe weakness of the right arm, leg, and sometimes face, resulting from damage to the left hemisphere of the brain), Diabetes mellitus, Diabetic retinopathy (a serious eye condition caused by high blood sugar damaging retinal blood vessels, potentially leading to blindness), Dysarthria (slurred, slow, or difficult-to-understand speech due to weakened or uncoordinated muscles), Aphasia (an acquired language disorder caused by damage to brain regions responsible for language), Vascular Dementia, and Seizure Disorder. A review of R400's Minimum Data Set (MDS) dated [DATE], noted a Brief Interview for Mental Status (BIMS) of 99 indicating the interview was unable to be completed. A review of R400's care plan dated 11/19/2025, revealed two people assist when showering. A review of R400's MDS section GG dated 10/13/2025, revealed R400 was totally dependent with shower/bath (MDS Dependent-Helper does ALL of the effort. Resident does none of the effort to complete the activity, the assistance of 2 or more helpers is required for the resident to complete the activity.)-A. Roll left and right: The ability to roll from lying on back to left and right side and return to lying on back on bed revealed R400 was Dependent (MDS Dependent-Helper does ALL of the effort. Resident does none of the effort to complete the activity, the assistance of 2 or more helpers is required for the resident to complete the activity.)-FF. Tub/shower transfer: The ability to get in and out of a tub/shower revealed R400 activity was not attempted due to medical condition or safety concerns. A review of R400's Kardex (a quick-reference guide that summarizes key resident information, resident care) revealed the following: 2 person assist when showering and using the shower bed. I am totally dependent on you for transferring. A review of R400's Order summary dated 1/08/2026 revealed the following: Lidocaine External Patch 4% Apply to right knee topically every 24 hours as</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>needed for pain for 30 days.A review of R400's hospital documents dated 1/07/2026 revealed a diagnosis of Right eyebrow laceration requiring 13 sutures and Contusion of right elbow.On 1/22/2026 at 09:28 am, Licensed Practical Nurse (LPN) A was interviewed and queried about the incident that occurred with R400 in the shower room on 1/07/2026. LPN A said R400 did not want to use the wheelchair for their shower. R400 was placed on the shower bed by two Certified Nurse Assistants (CNA B and CNA C) with a Hoyer lift. LPN A said one of the CNAs was in the shower with R400. LPN A said the resident tried to reposition while being showered and fell off the shower bed. LPN A denied being in the shower room during care. LPN A said she was called to the shower room and R400 was screaming and bleeding from their head. LPN A reported she called 911.An observation of the shower room on 1/22/2026 at approximately 9:40 am, revealed a narrow opening to the actual shower stall. The shower bed could only fit partial way into the actual shower stall opening. In addition, there was a low bump (raised threshold) to enter the shower stall area floor. On 1/22/2026 at 11:04 AM, CNA B was interviewed via phone call and queried about the shower incident with R400. CNA B said they assisted CNA C with moving R400 with the Hoyer lift. CNA B asked CNA C if help was needed with showering R400. CNA B said CNA C denied needing assistance with the shower. CNA B reiterated that they only helped with the Hoyer lift.On 1/22/2026 at 11:27 AM, CNA C was interviewed (in person) about the shower incident involving R400. CNA C stated, I got help from (CNA B) with transferring (R400) with a Hoyer lift. I took (R400) to the shower room and started showering (R400). CNA C was asked if CNA B was in the shower room/stall assisting with the shower. CNA C said, No. I was alone. I did not need help .I was washing (R400) and I asked (R400) to roll to their right side so that I could wash (R400's) bottom (CNA C demonstrated rolling the resident away from her body) . R400 then rolled and kept rolling and I tried to push the shower bed toward the wall to stop the fall but (R400) ended up falling to the floor. CNA C was asked if R400's backside was facing (CNA C). CNA C stated, Yes, (R400) was facing away from me. CNA C was asked how CNAs receive information about resident care. CNA C said they don't receive a verbal report. CNA C said CNAs read the Kardex at the beginning of the shift for resident care information. CNA C was asked if they received training on bed mobility and rolling the resident toward you, or away from you during care. CNA C said, It depends on what I'm doing. If I'm washing their (resident's bottom) I roll them away facing the other side.Why? Are you saying I should roll them toward me?On 1/23/2026 at 09:45 AM, Staff Development Coordinator D was interviewed and queried about CNA training. Staff Development Coordinator D presented videos and staff annual tracking log (check off list). Staff Development Coordinator D was asked if there was actual training for the use of shower beds. Staff Development Coordinator D said, Staff does not receive classroom training on how to use the shower beds. Staff Development Coordinator D was queried if CNAs receive training on referencing the Kardex. Staff Development Coordinator D said all staff are trained on giving morning report and reading the Kardex. Staff Development Coordinator D was asked how staff were trained on bed mobility and positioning residents during shower/bed bath. Staff Development Coordinator D stated, Staff should roll resident toward/facing them.they can roll out of bed if you roll residents away from you.I don't provide that type of training because it should be common sense.the CNAs should follow the Kardex.On 1/23/2026 at 11:40 AM, the Director of Nursing (DON) and Nursing Home Administrator (NHA) were interviewed and queried about R400's fall from the shower bed. The DON said they were told that two CNAs used the Hoyer lift and transferred R400 to the shower bed. The DON stated, (CNA C) told me that she was bathing R400 and ( CNA B) was waiting by the door. The DON was asked if there were one or two CNAs providing a shower for R400. The DON stated, There were two CNAs. One CNA was washing (R400) and the other CNA was at the door. The DON was informed that CNA C specified showering R400</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>alone and rolled R400 away to wash their bottom, then the resident rolled off the shower bed. The DON stated, (CNA C) did not tell me that the resident rolled over to be washed. (CNA C) should have rolled the resident (facing the CNA). The DON was queried about the number of staff required for R400 shower according to the MDS, Care Plan, and the Kardex. The DON stated, There should have been two staff assisting with bathing. I see that we need to do some additional training. On 1/23/2026 at 10:53 AM, the NHA said the facility does not have a specific policy for shower beds. A review of the facility's policy Bed Mobility (undated) revealed the following: Assisting Resident to Roll: 1. Instruct the resident to bring his or her arms over the stomach, bend the knees, and then roll toward the staff member. A review of the facility's policy Turning a Dependent Resident Toward you (undated) revealed the following: Reach over the resident, supporting the resident behind the shoulder with one hand and behind the hip with the other. Using good body mechanics roll the resident gently and smoothly toward you. A review of the facility's policy Unit Rounds (undated) revealed the following: The purpose of unit rounds is to monitor residents throughout the day, connect with residents to assure their needs are met, and provide 1:1 education to team members if issues are identified. Rounds are conducted during shift change and include oncoming and off going shifts walking the unit together to assure residents are accounted for and residents needs are met. Shift huddles should occur after rounds are conducted. A request was made regarding a policy or procedure for the Kardex. None was provided by the end of survey.</p>		

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<p>F 0726</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> This citation pertains to intake number 2715345. Based on observation, interview and record review, the facility failed to ensure Certified Nursing Assistants were trained on repositioning techniques and implementing appropriate care when providing resident showers, resulting in one resident (R400) rolling off of the shower bed to the floor sustaining injuries. Findings include: On 01/22/2026 at 09:12 AM, R400 was observed in bed, on their back. R400's right knee was bent upwards and lying against the mattress. R400 had a right forehead/eyebrow scar from a laceration. R400 was queried about the laceration on their face. R400's speech was somewhat slurred, however, R400 was able to answer simple questions with incomplete, slow responses. R400 said (they) were on the bed (shower bed) and rolled over (R400 pointing to their right side) and fell on the shower floor. R400 was asked how many staff were helping with the shower and R400 said one. R400 was asked if they were still having pain. R400 pointed (with left hand) to their right knee and the knee fold. R400 exhibited a facial grimace and said, Hurt. Hurt. A review of R400's hospital documents dated 1/07/2026 revealed a diagnosis of Right eyebrow laceration requiring 13 sutures and Contusion of right elbow. A review of R400's electronic medical record (EMR) revealed an admission to the facility on 6/18/2019 with the diagnosis of Stroke Right-Side Hemiplegia (severe weakness of the right arm, leg, and sometimes face, resulting from damage to the left hemisphere of the brain), Diabetes mellitus, Diabetic retinopathy (a serious eye condition caused by high blood sugar damaging retinal blood vessels, potentially leading to blindness), Dysarthria (slurred, slow, or difficult-to-understand speech due to weakened or uncoordinated muscles), Aphasia (an acquired language disorder caused by damage to brain regions responsible for language), Vascular Dementia, and Seizure Disorder. Review of the Minimum Data Set (MDS) dated [DATE], revealed R400's Brief Interview for Mental Status (BIMS) was 99 which indicated the interview was unable to be completed. A review of R400's care plan dated 11/19/2025 revealed two people assist when showering. A review of R400's Minimum Data Set (MDS) section GG dated 10/13/2025 revealed the resident was totally dependent with shower/bath (MDS Dependent-Helper does ALL of the effort. Resident does none of the effort to complete the activity, the assistance of 2 or more helpers is required for the resident to complete the activity.) A review of R400's Kardex (a quick-reference guide that summarizes key resident information, resident care) revealed the following: 2 persons assist when showering and using the shower bed. I am totally dependent on you for transferring. On 1/22/2026 at 09:40 AM, the Director of Nursing (DON) and the Nursing Home Administrator (NHA) were asked to provide the name of the two CNAs involved in the care of R400 on 1/07/2026 when R400 rolled off the shower bed to the floor and sustained a laceration to the eyebrow. The NHA paused and stated, I need to check the schedule to see who was working. The DON and NHA were unable to provide evidence that the CNAs were provided training regarding the use of the shower bed and proper positioning after the accident. On 1/22/2026 at 11:04 AM, CNA B was interviewed via phone call and queried about the shower incident with R400. CNA B said they assisted CNA C with moving R400 with the Hoyer lift. CNA B asked CNA C if help was needed with showering R400. CNA B said CNA C denied needing assistance with the shower. CNA B reiterated that they only helped with the Hoyer lift. On 1/22/2026 at 11:27 AM, CNA C was interviewed about the shower incident involving R400. CNA C said, I got help from (CNA B) with transferring (R400) with a Hoyer lift. I took (R400) to the shower room and started showering. CNA C was asked if CNA B was in the shower room/stall assisting with the shower. CNA C stated, No. I was alone. I did not need help. I was washing (R400) and I asked (R400) to roll to their right side so that I could wash (R400's) bottom (CNA C demonstrated rolling the resident away). R400</p> <p>(continued on next page)</p>		

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