

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235588	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/13/2024
NAME OF PROVIDER OR SUPPLIER Maple Valley Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE 1086 W. Burdickville Road Maple City, MI 49664	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0600 Level of Harm - Actual harm Residents Affected - Few	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>49397</p> <p>Intake # M100143193</p> <p>Based on interview and record review, the facility failed to protect one Resident (#1) of three residents reviewed for the right to be free from mental and/or potential sexual exploitation resulting in the potential for mental anguish and pain.</p> <p>Findings include:</p> <p>Resident #1(R1)</p> <p>Review of the quarterly MDS for R1 dated 2/28/24 revealed a Brief Interview for Mental Status (BIMS) score of 15, indicative of intact cognition. Diagnoses included quadriplegia, bipolar depression and traumatic brain injury.</p> <p>On 3/13/24 at 9:10 AM, a phone interview was conducted with the Guardian (A) for R1, who indicated there was concern for possible sexual exploitation. Guardian A stated he observed an ongoing messaging stream on (social media messenger service), between R1 and a facility staff member, who at the time of the interview, Guardian A believed to be a nurse.</p> <p>On 3/13/24 at 9:30 AM, a staff list received from the facility, identified the staff member named by Guardian A, as a member of the housekeeping staff (Housekeeper I).</p> <p>On 3/13/24 at 10:47 AM, a follow-up phone interview was conducted with Guardian A, at which time picture evidence was requested of the alleged sexual/mental exploitation of R1 by Housekeeper I.</p> <p>On 3/13/24 at 11:00 AM, an interview was conducted with RN C who stated R1 fluctuated with his wanting to come out of his room because of a bipolar diagnosis.</p> <p>On 3/13/24 at 11:15 AM, an interview was conducted with R1, who denied having a girlfriend or anyone trying to initiate anything of a sexual nature with him since admission to the facility.</p> <p>On 3/13/24 at 11:45 AM a phone interview was attempted with Housekeeper I, but the number provided on the staff listing was disconnected.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 3/13/24 at 12:10 PM, an interview was conducted with Housekeeping Supervisor E, who was asked if the facility had a current phone number for Housekeeper I. Supervisor E stated she did have the current phone number for Housekeeper I and provided the number.</p> <p>On 3/13/24 at 12:30 PM, a text message was received from Guardian A with several screen shots of messages between R1 and Housekeeper I. The screen shot messages started with R1 initiating a conversation with Housekeeper I as follows:</p> <p>2:03 PM on 2/24/24</p> <p>R1- hello.</p> <p>3:09 PM</p> <p>Housekeeper I- Helloooo (sic) lol (laugh out loud).</p> <p>3:22 PM</p> <p>R1- No sending pics (pictures) now your BF (boyfriend) wouldn't like that lol. (Screen Name) is my (another social media messaging service) name.</p> <p>3:46 PM</p> <p>Housekeeper I- I think I added the right one lol and wat (sic) bf lol and I swear I won't send any lol. Less you ask joking lol</p> <p>R1 Don't say that last part.</p> <p>Housekeeper I- ? The whole last message lol I apologize.</p> <p>R1 No need to. Just know I wanna ask.</p> <p>Housekeeper I- lol oh you want to ask to see pics lol good to know lol.</p> <p>R1 Yes I do</p> <p>Housekeeper I- Lol to be honest I could tell you wanted to ask lol.</p> <p>R1 **** yes</p> <p>February 29 approximately 7:00 AM</p> <p>Housekeeper I- Good morning.</p> <p>R1- Morning. What you wearing?</p> <p>Housekeeper I- Tank top and shorts wby (what about you)</p> <p>(continued on next page)</p>		

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F 0600 Level of Harm - Actual harm Residents Affected - Few	<p>R1- A sweatshirt, getting turned on because of your pics. (Implied private explicit/revealing pictures had already been shared via social media messaging services.)</p> <p>Housekeeper I- Awe and mmmmm I like them don't u (you).</p> <p>R1- Yes</p> <p>Housekeeper I- Oooo so wat (sic) u gonna do now lol.</p> <p>R1- Thinking of (sexual act) if I can.</p> <p>Housekeeper I- Oooo to bad I'm not there to help.</p> <p>R1- Wished you were. R1 then sent a picture of his private parts to this message.</p> <p>On 3/13/24 at 12:39 PM, a phone interview was attempted with Housekeeper I and there was no answer. A voicemail could not be left as the mailbox was full.</p> <p>On 3/13/24 at 1:28 PM, an interview was conducted with the Nursing Home Administrator (NHA) and Director of Nursing (DON). Both the NHA and DON indicated staff are not permitted to have relationships with residents.</p> <p>On 3/13/24 at 2:42 PM, an interview was conducted with Financial Officer F, who confirmed the picture on the messages was Housekeeper I. Financial Officer F proceeded to pull Housekeeper I's (social media profile) account up and confirmed the identity of Housekeeper I.</p>		