

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235588	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Maple Valley Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE 1086 W. Burdickville Road Maple Valley, MI 49664	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from the wrongful use of the resident's belongings or money. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** This deficiency pertains to Intake #2792749. Based on interview and record review, the facility failed to protect a resident from misappropriation of resident property for one Resident (#21) of one resident reviewed for misappropriation of property. Findings include: Resident #21 (R21) An admission Minimum Data Set (MDS) assessment dated [DATE] indicated R21 was admitted to the facility on [DATE]. The MDS coded R21 with a Brief Interview for Mental Status (BIMS) score of 15 indicating R15 had intact cognition. The MDS documented R21 had intact short-term memory and long-term memory and had no mood or behavioral conditions. During an interview on 5/4/26 at 10:47 AM, R21 said Certified Nurse Aide (CNA) stole over \$500.00 from his cash app account (a mobile app money transfer service that allows users to send and receive money) in February 2026. The alleged perpetrator was identified by R21 as CNA F, who worked the night shift. R21 said he wanted to transfer funds from a credit card but did not know the process to do it, so R21 said CNA F told him she could assist him if he provided her with his Cash App sign-in information. R21 said he provided CNA F with his Cash App sign-in information so she could help him with the money transfer. According to R21, he was reviewing his Cash App transactions shortly after Valentine's Day (2/14/26) and noted two suspicious transactions he had not authorized. R21 said the two transactions reflected CNA F had accessed his account and withdrew funds totaling over \$500.00. R21 said he notified the facility social worker (SW) E and the Director of Nursing (DON) who notified the police of the theft. R21 said a police officer visited him, but he was unaware of the current status of the investigation. When asked how he felt about the theft of his funds, R21 said the facility had reimbursed the money, but at the time it occurred he was upset and angry. R21 said, I was upset - I was mad and hurt. That's what I get for letting my guard down and being friendly. The electronic medical record (EMR) of R21 contained a progress note dated 2/19/26 at 7:10 PM. The progress note was authored by SW E and read: Resident reported that he had \$520.49 [sic] taken from his account from the cash app and that it was [name of CNA F redacted] that completed two transactions taking this money from him. SW reviewed the transactions with resident on his cash app and made copies of them in the team office with resident present. SW also phoned [name of DON] and the [name of police department redacted]. Deputy [name of deputy redacted] interviewed resident in my presence in the team office. Resident is pressing charges against [name of CNA F redacted]. The deputy is calling [name of CNA F redacted], APS [Adult Protective Services] and will turn the case over to the prosecuting attorney for charges to be pressed. [Name of CNA F redacted] was a CENA [Competency Evaluated Nursing Assistant] with [name of staffing agency redacted]. [name of DON redacted] is reporting this to the state today. Copies of the deputy report number and cash app transactions scanned into resident's chart. Plan to follow. A progress note dated 2/28/26 at 12:49 PM documented, in part: Collaborated with [name of DON redacted], and she reports that [name of nursing facility redacted] will reimburse resident the \$520.49 [sic] that was stolen from him by the [name of staffing agency redacted] CENA. During an interview with SW E on 5/5/26 at 3:04 PM, SW E was asked about the allegation of misappropriation of R21's money. SW E said on 2/19/26, R21 showed her his Cash App interactions from his cell phone and told her CNA F had stolen his money. SW E said the transactions to which R21 (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	were referring documented the initials of CNA F. SW E said she contacted the police and the DON, and the DON reported the theft and CNA F to the state agency. SW E said, [R21] was upset she [CNA F] took his money. SW E said the facility had not received a police report because the investigation was still open. The DON was interviewed on 5/6/26 at 1:10 PM. The DON provided an investigation file of the misappropriation. The file included a photo of a cell phone displaying Cash App transactions. The cell phone reflected two transactions: one occurring on 2/1/26 for \$500.26 and one occurring on 2/5/26 for \$20.23, totaling \$520.49. The first four letters of the recipient of the funds were the same first four letters of the first name of CNA F. The DON said she was contacted by SW E on 2/19/26 and made aware CNA F had stolen money from R21. The DON said she spoke with R21 who said he shared his Cash App information with CNA F. The DON said she contacted the contracted agency who suspended CNA F. The DON confirmed she notified the state agency to report the allegation against CNA F and report the misappropriation of money from R21 by CNA F. Attempts to contact CNA F via telephone were made on 5/5/26 and 5/6/26, but the attempts were futile. The policy Missing Items dated as reviewed and updated 3/21/16 read, in part: .It is the policy and responsibility of the facility to safeguard resident property to the extent possible to assure there is no misappropriation of resident property.		