

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235599	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/04/2025
NAME OF PROVIDER OR SUPPLIER Carriage House Nursing and Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE 2394 Midland Rd Bay City, MI 48706	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>39059</p> <p>Based on observation, interview and record review, the facility failed to document pain medication administration and complaints of ankle pain for one resident (Resident #1) of three residents reviewed for falls, resulting in a lack of documented left ankle assessments and Tylenol administration.</p> <p>Findings include:</p> <p>Resident #1:</p> <p>On 2/4/25, at 9:30 AM, Resident #1 was resting in their bed. Resident #1 was asked how they hurt their ankle and Resident #1 offered, I was trying to get in my chair and my foot got caught in the bed. I heard a pop. Resident #1 offered that no staff were helping her at the time she got her leg caught but then one nurse came in to assist her.</p> <p>On 2/4/25, at 9:40 AM, Nurse B was interviewed regarding Resident #1's left ankle fracture. Nurse B offered that Nurse C reported that she gave her some Tylenol. Nurse B offered that they assessed Resident #1's toe nails, didn't see any ankle swelling and Resident #1 did not complain of pain. Nurse B was asked if they placed a progress note regarding the ankle assessment and Nurse B stated, no.</p> <p>On 2/4/25, at 10:10 AM, the Director of Nursing (DON) was interviewed regarding Resident #1's ankle injury. The DON explained they did an investigation and concluded a hypothesis as to the cause of the injury. The DON offered the complete investigation for review.</p> <p>On 2/4/25, at 10:30 AM, a record review of the injury investigation summary revealed:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>12-21-24 . At approximately 1120 AM on 12-31-24 (Resident #1) c/o (complained of) left ankle pain. Some swelling was noted. X-ray left ankle ordered by NP. Bio-freeze and Tylenol ordered as directed. Resident tells NP it started couple days ago, it feels broken . After querying multiple staff members from the unit (Resident #1) resides on the following can be Gleaned: The night of 29th of December when (CNA E) was here for 2nd shift (Resident #1) told her My ankle hurts, I got it caught in the bed. It hurts. (CNA E) says no one was around nor did (Resident #1) blame anyone for her injury. The CENA immediately told the Nurse and had her come and look at (Resident #1's) ankle. The Nurse did see discoloration but did not think it was swollen. She gave her Tylenol and (Resident #1) had no further complaints to the Nurse. Later that night (Resident #1) told another CENA (CENA F) that she was getting in her chair and got her foot stuck. She told CENA F I am not going to do that anymore . (Nurse C) . Did anyone report to you an injury of (Resident #1) left ankle? Yes, Sunday night (CENA E) reported to me that (Resident #1) said her left ankle hurt. I went in to assess her and she had no swelling or bruising so I though it was some arthritis pain. I asked if she would take some Tylenol and she said yes. I brought back two Tylenol and she was only going to take one but I encouraged in to taking the two if it was bothering her. She usually does not take her meds so I reported to (Nurse B) the next morning to continue to monitor her because she normally does not ask for meds or complain. She did have a dark area by her ankle but I thought it was just discolored skin but now I wonder if it was a bruise starting . I worked Monday night and she did not complain of pain at all. I thought it was just that one night it bothered her. She never said anything about it on Monday .</p> <p>A review of Resident #1's electronic medical record revealed an admission on 12/30/2021 with diagnoses that included Dementia, disorders of bone density and nondisplaced Trimalleolar fracture of left lower leg. Resident #1 required assistance with Activities of Daily Living and had impaired cognition.</p> <p>A review of the progress notes revealed an entry on 12/5/2024 and not again until 12/31/2024 11:19 . c/o pain left ankle Observed some swelling to ankle NP examined N.O. (new order) X-ray left ankle Biofreeze to ankle BID (twice a day) Notify NP of results and possible further orders.</p> <p>A review of the MEDICATION ADMINISTRATION RECORD 12/1/2024 -12/31/2024 revealed Acetaminophen Tablet 325 MG Give 2 tablet by mouth every 6 hours as needed for general discomfort -Start Date-12/31/2024 There was no documented Tylenol administration for the Tylenol administered on 12/29/24 by Nurse C.</p> <p>On 2/4/25, at 11:30 AM, a record review of the investigation report and Resident #1's electronic medical record along with the DON was conducted. The DON offered, that after talking to numerous staff on the night of the 29th, she told CENA E that she hurt her leg and that it got caught in the bed and that (Nurse C) assessed her and gave her Tylenol. A review of the progress notes revealed no documentation of Resident #1 complaints of pain on 12/29/24 or of any Tylenol administration on that night. The DON offered, oh, she didn't put in a note. The DON was alerted there was no progress notes of Resident #1's complaints of ankle pain or that they hurt their leg until 12/31/2024.</p>		