

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235618	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/19/2024
NAME OF PROVIDER OR SUPPLIER Optalis Health and Rehabilitation of Canton		STREET ADDRESS, CITY, STATE, ZIP CODE 7025 Lilley Road Canton, MI 48187	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 22349</p> <p>This citation pertains to intake MI00146875.</p> <p>Based on interview and record review the facility failed to follow a physician's order in a timely manner to insert an indwelling urinary catheter for one (R805) of three residents reviewed for quality of care resulting in the potential for the resident to develop a urinary tract infection.</p> <p>Findings include:</p> <p>The State Agency received a complaint that the facility failed to assess a resident (R805) for a change in condition in a timely manner resulting in the resident being hospitalized for Urinary Tract Infection in less than 24 hours after discharge from the facility.</p> <p>According to R805's Electronic Health Record (EHR) the resident admitted to the facility on 8/7/24 with multiple diagnoses that included fractured left tibia (top shin bone), fractured left fibula (lateral/outer shin bone), fractured left foot, and fractured lower end of right femur (above knee). R805 had a history of urinary retention, obstructive and reflux uropathy. According to the Minimum Data Set (MDS) dated [DATE] the resident had intact cognition and required maximum assistance for bed mobility, transferring from surface to surface, and toileting.</p> <p>On 8/16/24 at 8:37 AM the Physician Team progress note documented; Patient reports still not being able to void (urinate) independently. Output from intermittent cath (flexible tube inserted into the urethra to drain the bladder then remove the tube) during the night Foley (indwelling urinary catheter) ordered to be reinserted Case discussed with nursing.</p> <p>A review of the order summary is as follows:</p> <ul style="list-style-type: none"> - 8/16/24 at 9:38 AM an order for Please place foley (indwelling urinary catheter) was created in R805's EHR. - 8/16/24 at 6:29 PM (approximately 9 hours later) the order was confirmed by Registered Nurse (RN) C. <p>On 8/17/24 at 5:23 AM a progress note written by Licensed Practical Nurse (LPN) D reads as follows: Patient had foley placed in by writer per doctor orders at 2:30 AM on 8/17/24 (Approximately 17 hours after the order was created). Patient expressed relief and denied any pain. Output of 2100 mls.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 9/18/24 at 12:45 PM, LPN D was asked about R805's order for a foley catheter and replied, Yes, we put it (foley catheter) in on midnight shift. I don't know why it wasn't done on day shift. The order was given sometime during day shift. When we put the catheter in, the resident's urine filled up the bag almost immediately. We had to empty the collection bag. The resident said they were uncomfortable and felt relief after we placed the catheter. The resident denied having any pain.</p> <p>On 9/18/24 at approximately 12:55 PM, RN C was interviewed about the physician's order to insert a foley catheter for R805. RN C said he received the order late in his shift and had to pass it on to the next shift. RN C reviewed the resident's EHR and acknowledged they had processed the order for R805's foley catheter on 8/16/24 at 9:38 AM.</p> <p>On 9/18/24 at approximately 1:10 PM, the Medical Director, Physician E reviewed R805's EHR and said, I would expect the nursing staff to process and complete a doctor's orders as soon as possible after receiving them (the orders).</p> <p>On 9/18/24 at approximately 1:15 PM the Director of Nursing (DON) said, It is a standard of practice that nurses carry out a doctor's orders as soon as possible. I can't explain why the nurse didn't do it (insert the foley) earlier in the day.</p> <p>According to the facility's policy Physician and Practitioner Orders last revised on 9/21/23 in part reads: The purpose of this policy is to provide guidelines for the proper and consistent provision of physician ordered services according to professional standards of quality.</p>