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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION              | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>235632 | (X2) MULTIPLE CONSTRUCTION<br>A. Building<br>B. Wing   | (X3) DATE SURVEY COMPLETED<br><br>07/08/2025 |
| NAME OF PROVIDER OR SUPPLIER<br><br>The Orchards at Samaritan |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br>5555 Conner Avenue, Suite 4000<br>Detroit, MI 48213 |  |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES<br>(Each deficiency must be preceded by full regulatory or LSC identifying information)  |
| <p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> This citation pertains to intakes MI00152529 and MI00153381.</p> <p>Based on interview and record review the facility failed to prevent verbal abuse for two residents (R901 and R909) out of five residents reviewed for abuse.</p> <p>Findings include:</p> <p>Record review of Facility Reported Incident dated 5/21/25 revealed an allegation of a staff to resident verbal altercation.</p> <p>Record review of R901's electronic medical record revealed admission into the facility on 7/29/24 with a malignant neoplasm (cancer) of ovary. The Electronic Medical Record (EMR) further revealed R901 had scored 15 out of 15 (intact cognition) on a Brief Interview for Mental Status (BIMS) dated 5/5/25.</p> <p>Record review of R908's EMR revealed admission into the facility on 6/15/23 with a pertinent diagnosis of unspecified dementia. EMR further revealed resident had scored 3 out of 15 (severe impairment) on a Brief Interview for Mental Status (BIMS) dated 6/27/25.</p> <p>Review of a signed written statement from R901 dated 5/21/25, it was documented by R901 that Certified Nursing Assistant (CNA) D was witnessed talking loud to R909 on 5/20/25. During their conversation CNA D said to R908, Fuck this (R909) you not going to talk to me like that. It was then documented that after CNA D removed R909 from area, CNA D returned and got in R901's face and said, Don't be checking me bitch your (sic) dying from cancer anyway. I told (CNA D) to back up off me and (CNA B) got between us. It was then documented that R901 reported the incident to Licensed Practical Nurse (LPN) C. It was further documented that CNA D came back and said, Nigga, bitch what's up, go in your mother fuckin room. R901 was not available for interview due to a recent discharge to the hospital.</p> <p>An interview was conducted on 7/8/25 at 11:30 AM with R909. The resident was observed to be confused and did not remember the incident that happened on 5/20/25.</p> <p>A phone interview was conducted on 7/9/25 at 3:01 PM with CNA B, who verified she had witnessed CNA D cursing at R901 and R909 on 5/20/25.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>                     | <p>Review of a signed written statement dated 5/21/25 by Registered Nurse (RN) E, documented the following, The Burgundy Nurse (LPNC) called me for altercation between CNA D and the resident in room [ROOM NUMBER] (R901). When I came to the unit the CNA was verbally abusive to R901 and the nurse. CNA was using B words to the resident. It was further documented that CNA continued to be more aggressive and was sent home. RN E was not available for an interview.</p> <p>An interview was conducted on 7/8/25 at 10:58 AM with the Director of Nursing, it was reported that the behavior by the staff member was not appropriate and does not adhere to our standards of practice.</p> <p>An interview was conducted on 7/8/25 at 1:00 PM with Social Worker (SW) A, it was reported that follow up interviews were conducted with R901, and a psychology interview was conducted and the resident had no concerns and felt safe in facility. It was further reported that residents in the facility should not be disrespected and spoken to in that manner.</p> <p>An interview was conducted on 7/8/25 at 3:10 PM with the Nursing Home Administrator, it was reported that staff members should not behave in this manner, and it was against the facility's policy and procedures. It was further reported that CNA D was terminated from her position.</p> <p>An interview was conducted on 7/9/25 at 4:05 PM with the Medical Director, it was reported that this should be a Never Event, meaning residents should never be spoken to in a disrespectful manner.</p> <p>Record review of facility's policy Abuse and Neglect Prohibition it was documented, Each resident has the right to be free from abuse, mistreatment, neglect, exploitation, involuntary seclusion, misappropriation of property and mental abuse facilitated or enabled using technology. Each resident will be free from chemical or physical restraints imposed for purposes of discipline or convenience that are not required to treat resident symptoms. Verbal abuse is defined as the use of oral, written, or gestured language that willfully includes disparaging and derogatory terms to residents or their families, or within their hearing distance regardless of their age, ability to comprehend, or disability.</p> |  |  |