

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235664	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/18/2026
NAME OF PROVIDER OR SUPPLIER Harmony Village of Beverly Hills		STREET ADDRESS, CITY, STATE, ZIP CODE 18200 W 13 Mile Road Beverly Hills, MI 48025	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** This citation pertains to intakes 2738135 and 2738724. Based on interview and record review, the facility failed to provide supervision for one (R603) of five residents reviewed for accidents, resulting in R603, with a history of severe mental illness, homelessness and frost bite, exiting the facility. This resulted in an Immediate Jeopardy when R603 exited the facility unbeknown to the facility staff, was picked up by Police on 2/8/26 at 1:33 AM and not identified as missing by facility staff until 2/8/26 at approximately 2:50 PM (approximately 13 hours later). Due to the deficient practice, R603 and additional residents at risk for elopement had the increased likelihood for serious harm, serious injury, and/or death including hypothermia, frost bite, hand other health hazards related to being outside in extreme cold weather unsupervised. Findings include: The Immediate Jeopardy (IJ) started on 2/8/26 when it R603 exited the building without the facility's knowledge. The IJ was identified on 2/17/26. The Administrator was notified of the Immediate Jeopardy on 2/17/26 at 2:46 PM, and a plan to remove the immediacy was requested. The Surveyor confirmed the immediacy was removed on 2/18/26 following acceptance of the facility's removal plan via record review and interviews. Review of the facility's documentation of the Facility Reported Incident (FRI) included: On 2/7/2026 at 7:28 PM, [R603] consumed 100% of his HS (evening) snack. At approximately 10:15 PM, scheduled bedtime medications were administered. At approximately 12:30 AM on 2/8/2026, [R603] was observed by multiple staff members within the facility. He had been in the dining room, sitting alone as he routinely chooses to do during these hours, and was later seen ambulating toward his room. At that time, based on interviews, staff reported no observable distress, agitation, behavioral escalation, verbalization of dissatisfaction, or desire to leave. Based on police documentation, the resident had exited the building on 2/8/26 prior to 1:33 AM. [Local] Police Department documentation confirms that [R603] was encountered walking down the road. He communicated an intention to go to a local casino and was transported by a police officer to an enclosed heated bus shelter to await transportation. Law enforcement documentation indicates the resident was left at the bus shelter shortly after 1:33 AM. At approximately 2:00 PM on 2/8/2026, staff were unable to locate [R603] during a routine attempt to escort him for his customary smoke break. A house-wide sweep and full census head count were completed, confirming all other residents were accounted for. The facility Missing Resident Procedure was activated. The Administrator, law enforcement, the guardian, Medical Director, corporate support and attending provider were notified. Facility staff searched facility grounds and traveled to local vendors, gas stations, and stores questioning the resident's presence and providing contact information to be reached at if they happen to see him. Local hospitals were contacted, [County] Search & Rescue was engaged, and [NAME] (Licensing and Regulatory Affairs) was notified of the event. Local news assisted in broadcasting the resident's description to support search efforts. On 2/9/26 09:57 AM, the Administrator was notified by the police that [R603] was located again outside a [Local Fast Food] a couple miles</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 235664	Facility ID: 235664 If continuation sheet Page 1 of 6

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235664	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/18/2026
NAME OF PROVIDER OR SUPPLIER Harmony Village of Beverly Hills		STREET ADDRESS, CITY, STATE, ZIP CODE 18200 W 13 Mile Road Beverly Hills, MI 48025	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>from the facility, very near the bus shelter where he had initially been dropped off by the police and was being transported to the hospital for evaluation. Resident was wearing tennis shoes, pants, a grey sweatshirt and a grey hoodie. The facility NHA (Nursing Home Administrator), DON (Director of Nursing) and MDS (Minimum Data Set) Coordinator met [R603] at the hospital when he arrived. During the interview, [R603] stated that he left the facility because he was upset about his shoes and reported exiting through a window in the dining room. The resident stated that he was able to manipulate the window to open and reported closing it behind him. During this hospital interview, the resident was alert, able to articulate reasons for leaving, and demonstrated understanding of his actions. Review of the closed clinical record revealed R603 was initially admitted into the facility on 7/14/23 and had a stop billing date of 2/9/26. According to the facility staff, R603 has remained hospitalized since 2/9/26. Diagnoses included: unspecified disorder of psychological development, adjustment disorder with mixed anxiety and depressed mood, paranoid schizophrenia, unspecified protein-calorie malnutrition, insomnia, unsheltered homelessness, other hyperlipidemia, and acquired absence of left and right toes. According to the Minimum Data Set (MDS) assessment dated [DATE], R603 had moderate cognitive impairment and was independent with mobility without an assistive device. Review of R603's care plans included several for identified behaviors towards staff which included physical behaviors (hitting self in face, tearing up items, urinating in garbage cans, removing sheets on bed, screaming at staff, and throwing water on floor). A new care plan was initiated on 2/8/26 that included, I am at elopement risk r/t (related to) history of attempts to leave facility unattended, I am independent with mobility with/without device, I have impaired safety awareness, mental illness and choose not to take my ordered medications. Review of the elopement risk assessments identified that R603 had been an elopement risk from 2/14/24 - 1/25/25. Since 1/25/25, R603 was not assessed as being an elopement risk. Review of a community mental health assessment dated [DATE] documented, in part: .Guardian reports that (R603) has a history of homelessness, which caused him to have his toes amputated on both feet due to frostbite and gangrene. She said that his mental illness is severe and interferes with his ability to take care of himself. In the winter of 2021, he experienced frostbite and gangrene, resulting in amputation of all of his toes on both feet. Due to the severity of his mental illness and chronic homelessness he needs to remain in the nursing facility for long-term care. According to the website www.timeanddate.com, the weather at the time and location when R603 was found by police on 2/8/26 High:19 Low:18 (Fahrenheit). On 2/17/26 at 8:40 AM, an interview was conducted with the Administrator. When asked about the details of R603's elopement and when they first became aware the resident was missing, the Administrator reported staff discovered he was missing when getting the residents ready for smoking and he wasn't present. When asked if any door alarms had been identified as activated and shut off, the Administrator reported no staff reported hearing or responding to alarms. When asked if the facility utilized any video surveillance, the Administrator reported they did not. When asked how it was determined the resident left the facility unsupervised, the Administrator reported the resident reported they went through the window in the center dining room, and they also had picture of a set of footprints in the snow just outside the window. The Administrator further reported allegations that staff were asleep but that was unable to be confirmed. When asked about what care was given to the resident, including any medications, the Administrator reported they were able to confirm R603 received their evening medication on 2/7/26 but that was another issue they were investigating with the Nurse (Registered Nurse/RN 'A') who on day shift for 2/8 documented the resident had refused medications that morning and reported they had last seen the resident at 2:00 AM. The Administrator further reported that was determined to not be truthful since local police picked</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235664	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/18/2026
NAME OF PROVIDER OR SUPPLIER Harmony Village of Beverly Hills		STREET ADDRESS, CITY, STATE, ZIP CODE 18200 W 13 Mile Road Beverly Hills, MI 48025	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>up the resident at 1:33 AM and when RN 'A' was further questioned by the Police, they acknowledged they didn't actually see the resident as initially reported to Administrator and Police. When asked about what care the direct care staff should've provided and how they didn't identify the resident was missing until approximately 13 hours later, the Administrator reported there were concerns about the Certified Nursing Assistants (CNAs) as well and they were able to verify that the day shift CNA (CNA 'D') had delivered R603's meal trays for breakfast and lunch and did not identify the resident was missing. On 2/17/26 at 2:00 PM, an observation was made with the Administrator of the alleged window R603 had exited from. There were three large windows in the dining room, with each window having two smaller windows on the right and left sides that could be slide open horizontally. Two of these large windows were observed to directly exit into an external cement stairwell that led to the basement. It should be noted that the smaller side windows that could be slid open contained a screw that prevented the windows from opening beyond approximately four to five inches. When asked how it was possible an adult body (R603 was documented in the FRI as 73 inches tall and approximately 150 pounds) could fit through the window opening that was only four to five inches, the Administrator reported they weren't sure, but the resident reported that and there were footprints. It should be noted that the area outside this window was also a courtyard that was utilized during the facility's smoking activity which included multiple residents. The Administrator acknowledged although they weren't sure how the resident exited the facility, the concern was ultimately with the lack of supervision by facility staff in which R603 left unsupervised without staff's knowledge and not identified until many hours later. On 2/17/26 at approximately 3:25 PM, RN 'B' was queried regarding R603's elopement. RN 'B' reported the last time they had seen R603 was early in the morning at around 12:30 AM, and they were in their room. RN 'B' indicated they did not check on them again for the rest of their shift which ended at approximately 7:00AM that morning (2/8/26). RN 'B' was asked what the standard of care was for monitoring residents and they stated they check on residents every two hours. RN 'B' reported they did not check on R603 due to the resident having a history of becoming physically aggressive of anyone going go into their room. On 2/17/26 at 3:35 PM, a phone interview was conducted with RN 'A'. They confirmed they were the Nurse assigned to R603 on the day shift on 2/8/26 which started at 7:00 AM. When asked if they had conducted any rounds with the nurse going off-shift from midnights, RN 'A' reported they had with RN 'B'. RN 'A' further reported when they got to R603's room that resident is aggressive and a psych patient and doesn't let you open his door, so his door was closed and they thought he was in his room. RN 'A' further reported they finished passing the morning medications around 12:00 PM to 1:00 PM and R603 was a smoker so when it was time to go smoke they started looking for the resident and couldn't find him. RN 'A' further reported they had asked another resident if they had seen R603 and that resident said they had and RN 'A' thought they recalled seeing the resident in the hallway earlier. RN 'A' further reported they searched everywhere and couldn't find him so around 2:30 PM they called the Administrator and DON. We drove to gas stations, stores to search around and then called 911. RN 'A' reported the only thing R603 talks about is going out to smoke and he was independent with everything else. Additionally, RN 'A' reported the Police called them the next day around 10:00 AM and said they found the resident and was taken to the hospital. On 2/17/26 at 3:48 PM, a phone interview was conducted with CNA 'D' who confirmed they were assigned to R603 on the night shift (2/7/26 into 2/8/26). When asked if they had provided any care to R603 or observed them while working, CNA 'D' reported they had seen R603 in their room about 12:00 or 12:30 AM to pull the garbage and saw him seated up on the bed. They further reported that was the only thing the resident would let them do and doesn't allow them to go into the room other than to pull out</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235664	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/18/2026
NAME OF PROVIDER OR SUPPLIER Harmony Village of Beverly Hills		STREET ADDRESS, CITY, STATE, ZIP CODE 18200 W 13 Mile Road Beverly Hills, MI 48025	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>the garbage and they didn't go back into the room for the remainder of their shift which ended at 7:30 AM. On 2/18/26, an attempt to reach CNA 'C' was not successful by the end of the survey. Past noncompliance: The Immediate Jeopardy that began on 2/8/26 was removed on 2/8/26 when the facility completed the following to remove the immediacy: Completed full-house head count confirming all other residents were accounted for and safe. Implemented immediate one-to-one monitoring at the primary exit. This monitoring remained in place until door codes were changed and the door push-button (behind nursing station) was disabled. Completed elopement risk assessments on all residents and updated care plans as indicated. Suspended involved staff pending investigation. Implemented mandatory purposeful rounding with Nurses and CNAs. Implemented CNA walking rounds / shift-to-shift handoff documentation reviewed by charge nurses. Completed facility-wide education on elopement prevention, supervision expectations, abuse and neglect prevention, shift to shift reporting and rounding in a timely fashion, purposeful rounding, and documentation of integrity. Any staff who did not receive the education on 2/8/26 received the education on their next scheduled workday. The deficient practice was corrected on 2/8/26 after the facility completed the following: [Facility] Elopement - Past Non-Compliance (PNC) Implementation Date: 02/08/2026 Applicable F-Tags: F689 - Free of Accident Hazards / Adequate Supervision F600 - Freedom from Abuse, Neglect, and Exploitation F658 - Services Provided Meet Professional Standards of Quality F842 - Medical Records: Complete, Accurate, Accessible How the Facility Identified Those Residents Affected or Likely to Be Affected: Immediately upon identification of the event, facility leadership activated the elopement response per policy. The resident's legal guardian was notified in accordance with facility policy. Local law enforcement was notified and responded to the facility to assist with an interior and exterior search. Local businesses and surrounding hospitals were alerted to the search. All exit doors, alarms, and window securements were inspected and validated, with no system failures identified. The resident directly involved in the elopement had their care plan reviewed and updated by the Director of Nursing (DON) or designee to reflect current elopement risk and individualized interventions. The Elopement binders were reviewed to ensure they were current and complete. What Corrective Action Was Taken for Those Residents Found to Have Been Affected by the Deficient Practice: The facility reviewed staff assignments and performed staff interviews to identify the last observed interaction with the resident prior to elopement to evaluate supervision expectations and response timeliness. On 02/08/2026, four (4) staff members identified as potentially involved based on shift assignments were suspended pending investigation, and associated HR (Human Resource) files were reviewed and validated. All residents identified as at risk for elopement during reassessment had their care plans reviewed and updated by the DON or designee to ensure appropriate supervision and safety interventions were implemented. Interviewable residents were interviewed regarding unmet needs, missed medications, or care concerns. Residents with a BIMS (Brief Interview for Mental Status) score of 10 or below received a head-to-toe skin assessment to evaluate for any signs of neglect or injury. No trends related to elopement, supervision, or unmet needs were identified, and any individual concerns expressed were addressed through the facility grievance process. A secondary inspection of doors, windows, and alarm systems was completed on 02/09/2026. Additional reinforcement was added to select windows as a precautionary measure. The facility completed a review of resident council meeting minutes and grievance logs for the previous three (3) months to evaluate for concerns related to elopement risk, supervision, or unmet resident needs. No trends, patterns, or related concerns were identified. The facility reviewed the most recent quarterly elopement drill (performed January 2026) to assess staff response, timeliness, communication, and adherence to established procedures. No missed opportunities or performance concerns were identified during the drill</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235664	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/18/2026
NAME OF PROVIDER OR SUPPLIER Harmony Village of Beverly Hills		STREET ADDRESS, CITY, STATE, ZIP CODE 18200 W 13 Mile Road Beverly Hills, MI 48025	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>review.The facility completed a review of routine door and window inspection logs for the previous twelve (12) months to evaluate consistency and completeness. All required checks were completed as scheduled, with no missing or undocumented inspections identified.The Medical Director and the affected resident's attending physician were notified of the event and the determination of past non-compliance.Documentation Review and Findings:As part of the investigation, a focused review of documentation identified that one licensed nurse inaccurately documented medication refusals on 02/08/2026 (AM), later acknowledging the resident was not asked if medications were desired. Additionally, a day-shift CNA failed to document required Plan of Care (POC) interventions for the same assigned shift.An expanded documentation review for both staff members did not identify patterns or trends. The RN documented no additional refusals during the 3-day lookback period, and the CNA demonstrated substantial completion of required documentation for other assigned residents during the same and surrounding shifts.An additional concern related to medical record integrity was identified when the RN accessed the electronic medical record after suspension pending investigation via company Wi-Fi using a personal device and modified prior documentation (striking out previously entered documentation in the MAR (Medication Administration Record) and progress note). This activity was identified through system Page 3 of 4 access review and addressed through administrative reeducation regarding the need to disable EHR (Electronic Health Record) access upon suspension.During the investigation, it was also identified that the assigned CNA delivered both breakfast and lunch trays to the resident's room on 02/08/2026 without removing the untouched breakfast tray prior to placement of the lunch tray. This observation was addressed through education regarding purposeful rounding expectations and timely observation of resident needs. This finding was not determined to be a contributing factor to the elopement event.Interdisciplinary Team Root Cause Analysis (RCA):As part of the interdisciplinary team (IDT) review, a root cause analysis was conducted to evaluate the circumstances surrounding the elopement event.The IDT reviewed the resident's recent clinical status, behaviors, and medication profile and did not identify acute changes that would have altered the resident's baseline elopement risk.The IDT determined that the elopement was not related to equipment malfunction, environmental failure, or inadequate staffing levels, as all doors, alarms, and securements were functioning as designed and staffing was appropriate for the shift. Night shift staffing consisted of two (2) nurses, three (3) CNAs, and two (2) additional 1:1 staff members, for a total of seven (7) staff supporting a census of forty-five (45) residents. Staffing assignments and workload were reviewed and were determined to be appropriate for the census and acuity of the shift.The primary root cause was identified as a breakdown in consistent resident supervision, specifically the failure to complete purposeful rounding and timely checks on the involved resident, which delayed recognition of the resident's absence from the unit.During the course of the investigation, additional concerns unrelated to the cause of the elopement were identified, including documentation inaccuracies and medical record access issues. These findings were addressed through targeted education, administrative controls, and leadership oversight but were not determined to be contributing factors to the elopement itself.What Measures Were Put Into Place or Systemic Changes Made to Ensure the Deficient Practice Will Not Recur: The Nursing Home Administrator (NHA) reviewed the Elopement and Wandering Residents Policy and the Abuse, Neglect, and Exploitation Policy and determined both policies remain appropriate and consistent with regulatory requirements.CNAs are now required to turn in a signed walking rounds shift report sheet to their assigned Charge Nurse with shift changes.Facility-wide education was provided by the DON or designee to all staff on all shifts addressing wandering and elopement prevention, resident supervision expectations, shift/shift report, purposeful rounding, abuse and neglect prevention,</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235664	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/18/2026
NAME OF PROVIDER OR SUPPLIER Harmony Village of Beverly Hills		STREET ADDRESS, CITY, STATE, ZIP CODE 18200 W 13 Mile Road Beverly Hills, MI 48025	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>professional standards of practice, and documentation accuracy and integrity. Staff not present received education upon return to work prior to their next assigned shift.How the Facility Will Monitor Its Corrective Actions to Ensure the Deficient Practice Is Being Corrected and Will Not Recur:The facility initiated this Quality Assurance Performance Improvement (QAPI) Past NonCompliance to monitor compliance related to elopement risk identification, resident supervision, professional standards, and medical record documentation practices. The facility will monitor EHR (Electronic Health Record) documentation compliance through daily EHR Dashboard review during morning stand-up meetings. Identified discrepancies will be investigated and addressed with the applicable staff members. The Administrator or designee will audit all suspended or terminated employees weekly to ensure the employee's EHR access was disabled. The facility will continue utilizing their Guardian Angel Program to perform weekly resident interviews to offer routine opportunities for residents to disclose concerns with any of the above noted situations or care concerns. Any identified concerns will be addressed through the facility grievance process. The DON or designee will retain the signed CNA walking rounds documents to validate compliance. Employees identified to not comply with this expectation may be subject to disciplinary action. The facility will complete a minimum of five purposeful rounding observations across various shifts weekly for four weeks, followed by monthly monitoring for two additional months. Employees identified to not comply with this expectation may be subject to disciplinary action.Results will be reviewed at monthly QAPI meetings. Monitoring will continue for a minimum of three months or until sustained compliance is achieved.The Administrator is responsible for sustained compliance with this PNC.Ad Hoc QAPI Meeting: 02/09/2026.</p>		