

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235706	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/03/2025
NAME OF PROVIDER OR SUPPLIER Regency at Lansing West		STREET ADDRESS, CITY, STATE, ZIP CODE 12200 Broadbent Lansing, MI 48917	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49272</p> <p>This citation pertains to Intake MI00149066.</p> <p>Based on observation, interview, and record review, the facility failed to immediately report an allegation of abuse to the State Agency for one (Resident 200) of three reviewed, resulting in a sexual abuse allegation to go unreported to the State Agency.</p> <p>Findings include:</p> <p>Review of the medical record revealed Resident 200 (R200) was admitted to the facility on [DATE] with diagnoses that included: generalized anxiety disorder, major depressive disorder (recurrent, moderate), and dementia. The Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 10/1/24 revealed R200 scored 8 out of 15 (moderate cognitive impairment) on the Brief Interview for Mental Status (BIMS-a cognitive screening tool).</p> <p>Review of the complaint filed with the State Agency revealed Complainant states that on 12/18/24, she was informed by R200 that a CNA (certified nursing assistant) named (CNA A) sexually assaulted R200. Complainant states that CNA A gave R200 a bed bath on 11/28/24. Complainant states that CNA A took a washcloth, and she was moving it around on R200's genitals, and then R200 had an orgasm. Complainant states that staff in the facility said that they did not believe that this incident was reported to the state. Complainant states that the director of nursing said that the sexual assault did not occur, so there was no need to do an incident report.</p> <p>On 1/2/25 at 9:22 AM, R200 was observed sitting up in bed. When asked about an incident involving a CNA in the facility, R200 stated they believed the incident had occurred a couple months ago and the details are coming out in pieces. R200 stated CNA A had sexually molested her and she was too afraid to tell anyone initially. R200 stated that she had discussed the incident with the director of nursing (DON), LPN B. director of social work C and Unit Manager E.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>In a telephone interview on 1/2/25 at 4:48 PM, CNA A stated that the incident alleged by R200 never occurred. CNA A stated that on 11/28/24 when R200 alleged the abuse, R200 had asked her to clear off her power wheelchair. CNA A explained to R200 that they had not used their power wheelchair in a while and CNA A was not comfortable clearing it off for her to use until it had been determined she was safe to use it. R200 became upset, CNA A reported this interaction to LPN B, and a few minutes later R200 came out to the nurses station using her power wheelchair and alleged CNA A had been inappropriate while providing care. CNA A further stated that R200 had been making allegations against other staff over the past two to three months and that she had not provided R200 any peri-care that shift.</p> <p>In a telephone interview on 1/3/25 at 9:57 AM, LPN B reported that on the night of the allegation CNA A had reported to her that R200 was upset with her because she wouldn't remove her personal belongings from her power wheelchair which made R200 upset. LPN B further reported that approximately fifteen minutes later R200 came out of her room using her power wheelchair and approximately ten minutes after that R200 reported that she was having issues with CNA A. R200 reported to her that she didn't want to tell her why she was upset with CNA A because she believed CNA A and LPN B were in a relationship together. LPN B informed R200 that CNA A was married. R200 argued about whether CNA A was married or divorced, then reported that CNA A had sexually touched her. LPN B asked R200 what she meant and she kept repeating when you climax, you know when you climax. LPN B said that she reported this information to the DON, including that R200 said she was being sexually touched by CNA A when she was giving her care and that she climaxed. DON instructed her to remove CNA A from being the assigned CNA for R200.</p> <p>In an interview on 1/3/25 at 1:25 PM, DON stated that LPN B reported to her that R200 stated she had an orgasm while CNA A was providing care, CNA A had not been providing care when R200 made the allegation but she had been asked by R200 if she would clear off her power chair. DON reported that LPN B had told her that R200 did not want CNA A to care for her so CNA A was removed from that hall. DON stated that an orgasm is a normal bodily function, and when she interviewed her R200 was not tearful or in anguish and all residents interviewed reported no concerns with abuse or any observations of abuse. Additionally, DON asked like residents if they felt safe in the building and specifically if they had any concerns with care provided by CNA A. DON reported that she investigated the concern to protect the resident and staff. When asked why the allegation was not reported to the State Agency, DON reported that they didn't see it as a sexual assault allegation or an allegation of abuse and it was handled as a concern/grievance. DON reported she would have reported it if the resident had said anything more specific like staff had inserted fingers into her vagina during patient care and the way it was presented to her it was not an allegation of abuse and the resident denied allegations.</p> <p>The facility administrator, NHA (Nursing Home Administrator) was not available during the time of the survey and is the designated abuse coordinator. DON reported that the incident was discussed with the NHA/abuse coordinator and he was in agreement that it did not need to be reported to the State.</p> <p>(continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of the facilities policy titled Abuse Prohibition Policy updated 9/9/22, documented in part Allegations of guest/resident abuse, exploitation, neglect, misappropriation of property, adverse event, or mistreatment shall be thoroughly investigated and documented by the Administrator, and reported to the appropriate state agencies, physician, families, and/or representative .Allegations by anyone who becomes aware of verbal, physical, mental, sexual or emotional abuse and mistreatment, neglect, exploitation, involuntary seclusion or misappropriation of property must be immediately report it to his/her Administrator .</p>		