

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 235719	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/19/2024
NAME OF PROVIDER OR SUPPLIER Lakeside Manor Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 13990 Lakeside Circle Sterling Heights, MI 48313	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0625</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Notify the resident or the resident's representative in writing how long the nursing home will hold the resident's bed in cases of transfer to a hospital or therapeutic leave.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44750</p> <p>This citation pertains to MI00146809.</p> <p>Based on interview and record review, the facility failed to provide a bed hold policy notification for three residents (R902, R904, R905) out of three residents reviewed for hospitalization s. Findings include:</p> <p>A review of an Intake called into the State Agency noted the following, .does not provide bed old notice so they can refuse return.</p> <p>R902</p> <p>A review of the medical record revealed R902 admitted into the facility on [DATE] with the following diagnoses, Altered Mental Status and Metabolic Encephalopathy. A review of the Minimum Data Set assessment revealed a Brief Interview for Mental status score of 99, indicating R902 was unable to complete the assessment. R902 also required assistance with bed mobility and transfers.</p> <p>Further review of the medical record revealed R902 was transferred to the hospital on 7/31/2024.</p> <p>On 9/19/2024 at 3:20PM, an interview was conducted with the Director of Nursing (DON). The DON stated they do not have anything to do with bed holds. The DON stated Business Office and Social Work are responsible for residents getting bed holds to the residents.</p> <p>On 9/19/2024 at 3:43 PM, an interview was conducted with the Nursing Home Administrator (NHA). The NHA stated the nurses should be sending the bed hold policy when they are leaving the facility, unless it's emergent then they call the next day to give it over the phone.</p> <p>On 9/19/2024 at 3:52 PM, an interview was conducted with Social Service Director (SSD) A. SSD A stated they just stepped into the role of calling families for bed holds within the last month. SSD A confirmed they are unable to locate R902's bed hold.</p> <p>32220</p> <p>R904</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0625</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A review of the record for R904 revealed R904 readmitted on [DATE] after an hospital admission for a wound infection on 08/27/24. Diagnoses included Muscular Dystrophy, Chronic Kidney Disease, and High Blood Pressure. R904 had a Brief Interview for Mental Status (BIMS) score of 15/15 indicating intact cognition. R904 is dependent for bathing, dressing, transfers, pressure relief and bed mobility.</p> <p>A bed hold notification for when R904 went out to the hospital was requested from the Administrator on 09/19/24 at 3:27 PM, but not received prior to survey exit.</p> <p>R905</p> <p>A review of the record for R905 revealed R905 was admitted into the facility on [DATE] and discharged to the hospital on 09/13/24 and returned on 09/16/24. Diagnoses included Diabetes and High Blood Pressure. A Minimum Data Set (MDS) assessment dated [DATE] indicated intact cognition with a 15/15 BIMS score and dependence on staff for bathing, dressing and toileting hygiene.</p> <p>On 09/19/24 at 3:24 PM, R903 was queried about their discharge to the hospital and reported that it happened in a hurry. R903 said emergency staff arrived to transfer them out to the hospital. R903 was asked if they received a bed hold notice and with a puzzled look on their face reported they had not.</p> <p>A bed hold notification for R905 was requested from the Administrator on 09/19/24 at 3:27 PM, but not received prior to survey exit.</p> <p>A review of a facility policy titled, Bed Hold Notice Upon Transfer noted the following, Policy: At the time of transfer for hospitalization or therapeutic leave, the facility will provide to the resident and/or the resident representative written notice which specifies the duration of the bed-hold policy and addresses information explaining the return of the resident to the next available bed.</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49699</p> <p>This citation pertains to Intake MI00146837.</p> <p>Based on observation, interview and record review, the facility failed to notify the physician of vital signs and medication refusals for one resident (R904) of seven residents reviewed for care standards. Findings include:</p> <p>On 9/19/24 at 8:52 AM, R904 was observed to be in bed with blankets up around their neck. The resident was lying on his back, a knitted hat on his head with over in the ear headphones. R904 was pleasant and conversant. R904 did not appear to be distressed.</p> <p>A review of the record for R904 revealed R904 was admitted into the facility prior to 07/8/23 and readmitted on [DATE] after an admission for wound infection on 08/27/24. Diagnoses included Muscular dystrophy, Chronic Kidney Disease, Anemia, Vitamin D deficiency, Anxiety Disorder, High Blood Pressure, Heart Disease, Diabetes mellitus, contracture of muscle of right hand, and obesity. R904 had a Brief Interview for Mental Status (BIMS) score of 15/15 which indicated intact cognition. R904 was dependent for bathing, dressing, transfers, pressure relief and bed mobility.</p> <p>Further review of the facility record revealed R904 had refused all medications since readmitted (9/3/24). R904 also frequently refused all care, medications, and treatments from 07/8/23. The medications with active orders included: , (amoxicillin=pot clavulanate [antibiotic], atorvastatin [anticholesterol], doxycycline [antibiotic], furosemide [diuretic], losartan-hydrochlorothiazide [hypertension + diuretic], potassium chloride, Pro-Stat [nutritional protein supplement], [NAME] Original [topical anti-itch], Trulicity [antidiabetic]) since the current admission. R904 also has wound care orders which are frequently refused.</p> <p>Review of the facility record for R904's vital signs revealed there have been no vital signs recorded and or taken by the facility since 08/17/2023. No vital signs were taken upon R904's readmission on 09/03/2024. Vital signs include blood pressure, pulse, temperature, or respirations and oxygen saturation The facilities vital sign record reveals R904's last recorded vital sign was recorded on August 17, 2023.</p> <p>A review of the physician progress notes revealed no physician acknowledgement of R904's refusal of vital signs and medication. The most recent progress note by R904's attending Physician I dated 08/20/2024 at 11:41 AM, documented, Vital signs stable, no fever.</p> <p>On 9/19/2024 at 2:04 PM, Physician I was queried about their knowledge of R904's refusal to take any medication other than narcotics for pain and refusal to have vital signs taken. The physician revealed they were not aware of R904's refusal of medication or vital signs.</p> <p>On 9/19/2024 at 12:17 PM, the care of R904 was reviewed with the Director of Nursing (DON). The DON was queried regarding the expectations regarding documenting refusal of care (vital signs, medications, treatment) and reported the physician should be notified of any refusals and the refusal should be documented.</p> <p>(continued on next page)</p>

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of the facility policy titled, Residents' Rights Regarding Treatment and Advance Directives, with a date implemented of 03/13/2024 revealed the following: .11. Should the resident refuse treatment of any kind, the facility will document the following in the resident's chart: a. What the resident refused; b. The reason for the refusal; c. How the resident was educated regarding the consequences of refusal; d. The offering of alternative treatments; e. The continuation of providing all other services; f. That the physician was notified of refusal and the resident's response to education/offering of alternatives .</p>		