

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245028	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/20/2026
NAME OF PROVIDER OR SUPPLIER Highland Chateau Health and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2319 West Seventh Street Saint Paul, MN 55116	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to assess and implement individualized interventions to ensure safe independent community access for 1 of 3 residents (R1) who had expressive aphasia and cognitive impairment and went on community outings independently placing R1 at risk for inability to effectively communicate needs or obtain assistance while unsupervised in the community. Findings include: A vulnerable adult maltreatment report dated 2/14/26 indicated R1 had been out in the community independently without staff or family escort. R1 was unable to articulate clear responses to questions or needs, and information could not be obtained easily. R1's diagnoses list dated 2/20/26 included stroke, bipolar disorder, aphasia (a communication disorder resulting from brain damage), diabetes type II, anxiety disorder, other symptoms and signs involving cognitive functions and awareness, and encephalopathy. R1's admission Minimum Data Set, dated [DATE] indicated R1 had moderate cognitive impairment, had no speech but could be understood by others (verbally and non-verbal). R1 did not have functional range of motion deficits and did not use assistive devices to ambulate. The MDS identified R1's ability to ambulate functional community distances, navigate uneven surfaces, manage curbs/steps, or perform car transfers were marked Not assessed/no information. R1's care plan dated 12/19/25 indicated R1 was independent with all activities of daily living, transfers, and ambulation. R1's care plan included a focus of resident is a vulnerable adult due to communication impairment with an intervention of provide clear, simple instructions and a focus of risk for impaired communication evidenced by aphasia with intervention of incorporate visual prompting, cues or gestures. R1's nursing note dated 2/12/26 at 11:22 a.m., informed R1 had left for an outing at 10:45 a.m. to be back at 12:30 per R1. R1's nursing note dated 2/14/26 at 9:54 a.m. informed R1 had left for an outing and had received breakfast and morning medications. R1's nursing note dated 2/19/26 at 9:54 a.m. informed R1 had left the facility at 9:00 a.m. and was expected to return at 1:00 p.m. In review of R1's record between 12/19/25 through 2/19/26, there was no documentation of a completed assessment determining R1's ability to safely navigate community environments, manage emergencies, or obtain assistance while outside the facility. During an observation and interview on 2/19/2026 at 1:42 p.m., R1 was observed walking independently in his room. During interview, R1 was slow to respond with words. He used arm gestures to assist with communication. R1 indicated through hand gestures he had left the facility (pointed to himself in place of the word me and stated, I can do everything. R1 would use his cell phone to call family if he needed help and demonstrated how to call two family members. R1's contact list did not contain a phone number and address for the facility. (R1 ended the interview before any other questions could be asked.) During an interview on 2/19/2026 at 4:13 p.m., nursing assistant (NA)-A stated if a resident could walk, was independent and did not wear a Wander guard (a device used to alert staff when a resident attempted leave the facility) the resident could leave the facility independently if they signed out. NA-A would alert the nurse if a resident</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: Facility ID: 245028	If continuation sheet Page 1 of 3

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>wanted to leave the facility. NA-A did not know if there was a list of residents who were safe to go into the community independently. During an interview on 2/20/2026 at 10:30 a.m. NA-B stated he would look in a resident's care plan to learn if the resident was safe to leave the facility independently. NA-B did not find any information about leaving the facility in R1's care plan. NA-B would ask a nurse if R1 wanted to go out of the facility. During an interview on 2/19/2026 at 4:00 p.m. registered nurse (RN)-A stated a resident could leave the facility with a responsible person. RN-A did not know if there was an assessment used to determine if a resident was safe to go into the community independently. RN-A indicated R1 would be vulnerable in the community because R1 was difficult to understand and could get agitated quickly when other people did not understand what he was trying to say. If R1 wanted to go into the community, RN-A would ask him where he wanted to go, try to convince him to stay at the facility, and call R1's son. During an interview on 2/20/2026 at 9:11 a.m., RN-B stated she would look to see if a resident had a provider order to leave the facility. RN-B confirmed R1 did not have a provider order instructing R1 could leave the facility independently nor was there any information in his care plan. When a resident wanted to leave the facility, they needed to tell a nurse and sign out. R1 went out of the facility frequently. He was good at caring for himself but had trouble with speaking. R1 would get angry with staff when staff did not understand what R1 was saying. RN-B stated to assist with communication an information sheet could be created for R1 to take with him when he leaves the facility with R1's name, basic information like he has trouble speaking, family phone numbers and facility name and phone number. During an interview on 2/19/2026 at 4:21 p.m., speech therapist (ST-A) stated R1 had a form of expressive aphasia where the brain knew which word to say but the processing was not occurring in the brain to tell the mouth how to say the word. When provided with a short, written list of possible answers, R1 would point to the correct answer after thinking for a short time. ST-A had not been consulted regarding R1's ability to go into the community independently but ST-A would have concerns related to communication. ST-A stated a written list of words to point to might assist R1 with communication while in the community. During an interview on 2/20/2026 at 12:12 p.m., occupational therapist (OT-A) stated she had never been asked to assess a resident for safety in the community. During an interview on 2/20/2026 at 2:42 p.m. vice president of clinical services (VP) stated she looked at a resident's hospital history and physical, the elopement assessment and a resident's cognition to assess if a resident was safe to go into the community safely. VP would document in a resident's care plan if they were not safe to leave the facility safely by themselves. During an interview on 2/20/2026 at 3:50 p.m. nurse practitioner stated she would expect the facility to do an assessment including cognition, mobility, and ability to do things for themselves like cross the street, get on a bus or use money before a resident goes out into the community independently. Facility policies did not address protocols and criteria for residents to leave the facility independently. The Resident Leave of Absence policy dated 1/13/2026 instructed a resident can choose to leave the facility for limited periods for therapeutic reasons. Residents leaving the facility must sign the designated leave of absence book with time leaving the facility, expected return time and purpose for the pass. Residents who have responsible parties will be contacted for approval. The Care Plans, Comprehensive Person-Centered policy dated 11/13/25 instructed a comprehensive, person-centered care plan that includes measurable objectives and timetables to meet the resident's physical, psychosocial and functional needs must be developed and implemented for each resident. Care plan interventions are chosen only after data gathering, proper sequencing of events, careful consideration of the relationship between the resident's problem areas and their causes, and relevant clinical decision making. Assessments of residents are ongoing and care plans are revised</p> <p>(continued on next page)</p>		

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