

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245289	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/27/2025
NAME OF PROVIDER OR SUPPLIER The Terrace at Crystal LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 3245 Vera Cruz Avenue North Crystal, MN 55422	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49618</p> <p>Based on observation, interview, and record review, the facility failed to establish an effective system of reconciliation and disposition to properly dispose of medications that were discontinued for 20 of 29 residents (R10, R11, R12, R13, R14, R15, R16, R17, R18, R19, R20, R21, R22, R23, R24, R25, R26, R27, R28, and R29) reviewed. During observations, there were two trash bags full of approximately 153 medication cards of non-narcotic medications that were discontinued. This deficient practice had the ability to affect all sixty residents.</p> <p>Findings include:</p> <p>During an observation on 3/24/25 at 2:05 p.m. on the third-floor locked medication room, there was a trash bag full of non-narcotic medications that were discontinued but had yet to be disposed of. In this trash bag were medications for R10, R11, R12, R13, R14, R15, R16, and R17.</p> <p>During an observation on 3/24/25 at 2:45 p.m., on the second-floor locked medication room, there was a trash bag and two basin bins full of non-narcotic medications that were discontinued but had yet to be disposed of. In the trash bag and basin bins were medications for R18, R19, R20, R21, R22, R23, R24, R25, R26, R27, R28, and R29.</p> <p>R10's admission record dated 3/25/25 indicated R10 admitted to the facility on [DATE] and currently resided in the facility.</p> <p>R11's admission record dated 3/26/25 indicated R11 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R12's admission record dated 3/26/25 indicated R12 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R13's admission record dated 3/27/25 indicated R13 admitted to the facility on [DATE] and currently resided in the facility.</p> <p>R14's admission record dated 3/24/25 indicated R14 admitted to the facility on [DATE] and currently resided in the facility.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>R15's admission record dated 3/27/25 indicated R15 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R16's admission record dated 3/27/25 indicated R16 admitted to the facility on [DATE] and currently resided in the facility.</p> <p>R17's admission record dated 3/27/25 indicated R17 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R18's admission record dated 3/27/25 indicated R18 admitted to the facility on [DATE] and currently resided in the facility.</p> <p>R19's admission record dated 3/27/25 indicated R19 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R20's admission record dated 3/27/25 indicated R20 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R21's admission record dated 3/27/25 indicated R21 admitted to the facility on [DATE] and currently resided in the facility.</p> <p>R22's admission record dated 3/27/25 indicated R22 admitted to the facility on [DATE] and currently resided in the facility.</p> <p>R23's admission record dated 3/27/25 indicated R23 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R24's admission record dated 3/27/25 indicated R24 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R25's admission record dated 3/27/25 indicated R25 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R26's admission record dated 3/27/25 indicated R26 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R27's admission record dated 3/27/25 indicated R27 admitted to the facility on [DATE] and discharged on [DATE].</p> <p>R28's admission record dated 3/27/25 indicated R28 admitted to the facility on [DATE] and currently resided in the facility.</p> <p>R29's admission record dated 3/27/25 indicated R29 admitted to the facility 12/13/24 and currently resided in the facility.</p> <p>(continued on next page)</p>

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 3/24/25 at 2:54 p.m., the director of nursing (DON) stated the trash bags and basin bins that were on the second and third floor were medications that needed to be disposed of. She started in February of 2025 and has not been in any of the medication rooms. The process was the medication were to be brought to her office to a medication safe or bring it to the drug buster. Medications were not picked up by an outside company, however; they would pick up the medication safe. Staff do bring narcotic medications to the office to the medication safe. The medication safe in the DON office was not full but once it was the DON would call the pharmacy then a mail company would pick up the medication.</p> <p>During an interview on 3/25/25 at 10:29 a.m., trained medication assistant (TMA)-B stated when a medication was discontinued, the staff member who is passing out medications on the medication cart will pull the medication that was discontinued and give them to the nurse. TMA-B was unsure of what happens to the medication after she gives them to a nurse.</p> <p>During an interview on 3/25/25 at 12:52 p.m., TMA-A stated she was unsure what happens to a medication when the medication was discontinued. TMA-A stated the nurse managers deal with the medications after the medication was discontinued.</p> <p>During an interview on 3/26/25 at 9:00 a.m., licensed practical nurse (LPN)-B stated when a resident's medication was discontinued, nurses would pull the medication card from the medication cart and put the medications in the medication room. The nurse manager will dispose of the medications. LPN-B stated if the medication is a narcotic, she will dispose of those medications, but if the medication is not a narcotic, she will put the medication cards in the medication room.</p> <p>During an interview on 3/26/25 at 10:29 a.m., registered nurse (RN)-A stated it is an expectation that when a medication is discontinued, the medication would be pulled from the medication cart immediately. The medications would be scanned into a system to be destroyed, but not all TMA's, LPN's, or RN's have access to the system. RN-A stated if the staff member does not have access to the system, the staff member would bring her the discontinued medications and she would dispose of those medications.</p> <p>During an interview on 3/26/25 at 2:28 p.m., DON stated it is the expectation that discontinued medications should be disposed of immediately or the next business day because when she is not in the facility, licensed staff do not have access to her office where the medication destruction box is.</p> <p>Policy Discarding and Destroying Medications dated 4/2019 indicated staff would dispose of medications immediately after discontinuation and no longer than three days after discontinuation.</p>		