

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245295	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/23/2025
NAME OF PROVIDER OR SUPPLIER The Emeralds at St Paul LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 420 Marshall Avenue Saint Paul, MN 55102	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and document review, the facility failed to report an allegation of abuse and chemical ingestion for 1 of 3 residents (R1) reviewed for incidents and abuse allegations.</p> <p>Findings include:</p> <p>Gentell Dermal Wound Cleanser is a skin cleanser for all types of wounds. According to the gentell product information website, the ingredients include purified water, laurel glucoside, cocamidopropyl betaine, sorbitol, sodium laureth sulfate, polysorbate-80 lactic acid, triethanolamine, imidazolidinyl urea, disodium EDTA and methylparaben. The bottle indicates to seek medical attention or contact the poison control center if swallowed.</p> <p>R1's quarterly Minimum Data Set (MDS) assessment dated [DATE], indicated R1 was severely cognitively impaired and was independent in activities of daily living besides toileting.</p> <p>R1's face sheet dated 4/21/25, indicated R1 had diagnoses of chronic respiratory failure, paranoid schizophrenia, tracheostomy status, and dependence on ventilator status.</p> <p>R1's care plan dated 4/21/25, indicated R1 would benefit from having all cares done by a female staff to include bathing, showering, grooming and dressing due to past trauma history of sexual assault from a male.</p> <p>R1's progress notes lacked any documentation about staff-to-resident abuse allegations or investigation. There were no notes documenting R1 spray wound cleanser into her mouth, if the physician was notified of the event or if poison control was contacted for further instruction.</p> <p>R1's physician order dated 3/27/25, indicated to cleanse the wound on the top of the left foot with wound cleanser.</p> <p>Video footage from the camera in R1's room, dated 3/29/25 at 8:53 p.m., showed R1 in bed, family member (FM)-A, sitting in the room and registered nurse (RN)-A standing by the door and looking towards R1. R1 raised her right arm, FM-A pointed to R1's arm and said What happened there? Ouch look at the back of your arm. There is a good size bruise. Is that from a fall? RN-A asked, Did you bump your arm somewhere? RN-A walked to R1 and looked closely at the bruise and touched R1's arm. R1 stated If men just leave me alone at night. FM-A asked, who is bothering you at night? R1 states some guy. RN-A did not say anything, began walking away from R1, exited the room and closed the door.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Video footage from the camera in R1's room, dated 4/3/25 unknown time, showed R1 in bed with a psychologist sitting in a chair next to her. There was a bedside table in between R1 and the psychologist. There was a spray bottle and a water bottle on the bedside table. R1 pointed to the spray bottle and the psychologist handed the bottle to her. R1 proceeded to put her mouth around the nozzle and spray it into her mouth. R1 grimaces and says ick. The psychologist gave R1 the water bottle.</p> <p>Video footage from the camera in R1's room, dated 4/3/25 at 9:54 p.m., showed R1 lying in bed, FM-A and FM-B standing by the bed and RN-B standing by the door. FM-A stated I've seen her take a drink of this [wound cleanser spray] and we have that on camera. I was reading it, and it says if swallowed seek medical attention and call the poison control center. Did anyone report today that she sprayed some in her mouth? RN-B said, I was not aware that she drank that, do you still have that on camera? RN-B asks to see the camera footage. FM-A says she wants to get her mother's consent before sharing the video and she would rather report the concern to the nurse manager first.</p> <p>On 4/22/25 at 3:04 p.m., the nurse practitioner was interviewed. She could not remember if the facility updated her about the wound spray ingestion and she was not able to look in her (R1's) electronic health record for any related notes. The nurse practitioner stated she would potentially call poison control if a resident swallowed wound spray.</p> <p>On 4/22/25 at 3:16 p.m., the psychologist was interviewed. She could not remember if she reported the wound spray ingestion incident to facility staff or not.</p> <p>On 4/23/25 at 8:35 a.m., RN-A was interviewed. She stated she was not aware that R1 sprayed wound cleanser in her mouth. RN-A stated she was not aware that R1 claimed a man gave her a bruise.</p> <p>On 4/23/25 at 10:00 a.m., the assistant director of nursing (ADON) was interviewed. The ADON said he was not aware of R1 ingesting wound spray. He would expect staff to call the provider and monitor vital signs. He did not know if poison control was called. The ADON stated R1 does have a history of delusions, but the nurse should not have made any assumptions, and staff should have looked into it further and reported .</p> <p>On 4/23/25 at 10:14 a.m., the administrator was able to verify R1 was using Gentell Dermal Wound Cleanser on 4/3/25 camera footage.</p> <p>On 4/23/25 at 10:26 a.m., the director of nursing (DON) was interviewed. In response to the wound spray incident, the DON stated there should have been follow up, the provider and poison control should have been notified to provide further direction. In response to the abuse allegation, the DON stated staff are in an environment with vulnerable adults, when they hear something, we must investigate it and find the cause of the statement. The nurse should have asked more about it and she may have gotten an answer right away. The nurse should have reported incidents.</p> <p>RN-B was contacted for an interview but did not return the call.</p> <p>The facility Abuse Prohibition/Vulnerable Adult Policy dated 2/25, directed all staff are responsible for reporting any situation that is considered abuse or neglect along with injuries of unknown origin. A supervisor will be notified immediately and will assess the situation to determine if any emergency treatment or action is required. Staff will take steps to protect residents from subsequent incidents while the matter is being investigated.</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Respond appropriately to all alleged violations.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and document review, the facility failed to investigate an allegation of abuse and chemical ingestion for 1 of 3 residents (R1) reviewed for incidents and abuse allegations.</p> <p>Findings include:</p> <p>Gentell Dermal Wound Cleanser is a skin cleanser for all types of wounds. According to the gentell product information website, the ingredients include purified water, laurel glucoside, cocamidopropyl betaine, sorbitol, sodium laureth sulfate, polysorbate-80 lactic acid, triethanolamine, imidazolindinyl urea, disodium EDTA and methylparaben. The bottle indicates to seek medical attention or contact the poison control center if swallowed.</p> <p>R1's quarterly Minimum Data Set (MDS) assessment dated [DATE], indicated R1 was severely cognitively impaired and was independent in activities of daily living besides toileting.</p> <p>R1's face sheet dated 4/21/25, indicated R1 had diagnoses of chronic respiratory failure, paranoid schizophrenia, tracheostomy status, and dependence on ventilator status.</p> <p>R1's care plan dated 4/21/25, indicated R1 would benefit from having all cares done by a female staff to include bathing, showering, grooming and dressing due to past trauma history of sexual assault from a male.</p> <p>R1's progress notes lacked any documentation about staff-to-resident abuse allegations or investigation. There were no notes documenting R1 spray wound cleanser into her mouth, if the physician was notified of the event or if poison control was contacted for further instruction.</p> <p>R1's physician order dated 3/27/25, indicated to cleanse the wound on the top of the left foot with wound cleanser.</p> <p>Video footage from the camera in R1's room, dated 3/29/25 at 8:53 p.m., showed R1 in bed, family member (FM)-A, sitting in the room and registered nurse (RN)-A standing by the door and looking towards R1. R1 raised her right arm, FM-A pointed to R1's arm and said What happened there? Ouch look at the back of your arm. There is a good size bruise. Is that from a fall? RN-A asked, Did you bump your arm somewhere? RN-A walked to R1 and looked closely at the bruise and touched R1's arm. R1 stated If men just leave me alone at night. FM-A asked, who is bothering you at night? R1 states some guy. RN-A did not say anything, began walking away from R1, exited the room and closed the door.</p> <p>Video footage from the camera in R1's room, dated 4/3/25 unknown time, showed R1 in bed with a psychologist sitting in a chair next to her. There was a bedside table in between R1 and the psychologist. There was a spray bottle and a water bottle on the bedside table. R1 pointed to the spray bottle and the psychologist handed the bottle to her. R1 proceeded to put her mouth around the nozzle and spray it into her mouth. R1 grimaces and says ick. The psychologist gave R1 the water bottle.</p> <p>(continued on next page)</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Video footage from the camera in R1's room, dated 4/3/25 at 9:54 p.m., showed R1 lying in bed, FM-A and FM-B standing by the bed and RN-B standing by the door. FM-A stated I've seen her take a drink of this [wound cleanser spray] and we have that on camera. I was reading it, and it says if swallowed seek medical attention and call the poison control center. Did anyone report today that she sprayed some in her mouth? RN-B said, I was not aware that she drank that, do you still have that on camera? RN-B asks to see the camera footage. FM-A says she wants to get her mother's consent before sharing the video and she would rather report the concern to the nurse manager first.</p> <p>On 4/22/25 at 3:04 p.m., the nurse practitioner was interviewed. She could not remember if the facility updated her about the wound spray ingestion and she was not able to look in her (R1's) electronic health record for any related notes. The nurse practitioner stated she would potentially call poison control if a resident swallowed wound spray.</p> <p>On 4/22/25 at 3:16 p.m., the psychologist was interviewed. She could not remember if she reported the wound spray ingestion incident to facility staff or not.</p> <p>On 4/23/25 at 8:35 a.m., RN-A was interviewed. She stated she was not aware that R1 sprayed wound cleanser in her mouth. RN-A stated she was not aware that R1 claimed a man gave her a bruise.</p> <p>On 4/23/25 at 10:00 a.m., the assistant director of nursing (ADON) was interviewed. The ADON said he was not aware of R1 ingesting wound spray. He would expect staff to call the provider and monitor vital signs. He did not know if poison control was called. The ADON stated R1 does have a history of delusions, but the nurse should not have made any assumptions, and staff should have looked into it further and reported.</p> <p>On 4/23/25 at 10:14 a.m., the administrator was able to verify R1 was using Gentell Dermal Wound Cleanser on 4/3/25 camera footage.</p> <p>On 4/23/25 at 10:26 a.m., the director of nursing (DON) was interviewed. In response to the wound spray incident, the DON stated there should have been follow up, the provider and poison control should have been notified to provide further direction. In response to the abuse allegation, the DON stated staff are in an environment with vulnerable adults, when they hear something, we must investigate it and find the cause of the statement. The nurse should have asked more about it and she may have gotten an answer right away. The nurse should have reported incidents.</p> <p>RN-B was contacted for an interview but did not return the call.</p> <p>Facility Abuse Prohibition/Vulnerable Adult Policy dated 02/25, directs all staff are responsible for reporting any situation that is considered abuse or neglect along with injuries of unknown origin. A supervisor will be notified immediately and will assess the situation to determine if any emergency treatment or action is required. Staff will take steps to protect residents from subsequent incidents while the matter is being investigated.</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and document review, the facility failed to assess and monitor a resident for bruises, pulse oximeter alarms and after ingesting wound spray for 1 of 3 residents (R1) reviewed for assessment and monitoring.</p> <p>Findings include:</p> <p>Gentell Dermal Wound Cleanser is a skin cleanser for all types of wounds. According to the gentell product information website, the ingredients include purified water, laurel glucoside, cocamidopropyl betaine, sorbitol, sodium laureth sulfate, polysorbate-80 lactic acid, triethanolamine, imidazolindinyl urea, disodium EDTA and methylparaben. The bottle indicates to seek medical attention or contact the poison control center if swallowed.</p> <p>R1's quarterly Minimum Data Set (MDS) assessment dated [DATE], indicated R1 was severely cognitively impaired and was independent in activities of daily living besides toileting.</p> <p>R1's face sheet dated 4/21/25, indicated R1 had diagnoses of chronic respiratory failure, paranoid schizophrenia, tracheostomy (procedure to help air and oxygen reach the lungs by creating an opening into the trachea (windpipe) from outside the neck) status and dependence on ventilator (medical device used to help a person breathe when they are unable to do so on their own or when their breathing is inadequate) status.</p> <p>R1's care plan dated 4/21/25, indicated R1 would benefit from having all cares done by a female staff to include bathing, showering, grooming and dressing due to past trauma history of sexual assault from a male.</p> <p>R1's progress notes lacked any documentation about a bruise on R1's right upper arm. The progress notes lacked documentation about staff-to-resident abuse allegations or investigation. There were no notes documenting R1 sprayed wound cleanser into her mouth, if the physician was notified of the event or if poison control was contacted for further instruction.</p> <p>R1's weekly skin assessments dated 3/28/25 and 4/4/25, lacked documentation about a bruise on R1's right upper arm.</p> <p>R1's respiratory therapy order dated 11/22/24, indicated R1's ventilator settings and to have the continuous oximeter on while using the ventilator to keep oxygen saturations at 92% or higher.</p> <p>R1's physician order dated 3/27/25, indicated to cleanse the wound on the top of the left foot with wound cleanser.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Video footage from the camera in R1's room, dated 3/29/25 at 8:53 p.m., showed R1 in bed, family member (FM)-A, sitting in the room and registered nurse (RN)-A standing by the door and looking towards R1. R1 raised her right arm, FM-A pointed to R1's arm and said What happened there? Ouch look at the back of your arm. There is a good size bruise. Is that from a fall? RN-A asked, Did you bump your arm somewhere? RN-A walked to R1 and looked closely at the bruise and touched R1's arm. R1 stated If men just leave me alone at night. FM-A asked, who is bothering you at night? R1 states some guy. RN-A did not say anything, began walking away from R1, exited the room and closed the door.</p> <p>A photo from FM-A dated 3/29/25 at 8:55 p.m., showed R1's right upper arm. The dark purple bruise was circular and measured at least one inch by one inch.</p> <p>Video footage from the camera in R1's room, dated 4/3/25 at unknown time, showed R1 in bed with a psychologist sitting in a chair next to her. There was a bedside table in between R1 and the psychologist. There was a spray bottle and a water bottle on the bedside table. R1 pointed to the spray bottle and the psychologist handed the bottle to her. R1 proceeded to put her mouth around the nozzle and spray it into her mouth. R1 grimaces and says ick. The psychologist gave R1 the water bottle.</p> <p>Video footage from the camera in R1's room, dated 4/3/25 at 9:54 p.m., showed R1 lying in bed, FM-A and FM-B standing by the bed and RN-B standing by the door. FM-A stated I've seen her take a drink of this [wound cleanser spray] and we have that on camera. I was reading it, and it says if swallowed seek medical attention and call the poison control center. Did anyone report today that she sprayed some in her mouth? RN-B said, I was not aware that she drank that, do you still have that on camera? RN-B asked to see the camera footage. FM-A says she wants to get her mother's consent before sharing the video and she would rather report the concern to the nurse manager first.</p> <p>Video footage from the camera in R1's room, dated 3/30/25 at 12:28 a.m., showed R1 lying in bed and sleeping. The pulse oximeter alarmed 32 times in the 5 minute and 22 second video. No staff responded to the alarm. The vitals on the pulse oximeter were unable to be read due to the glare of the camera.</p> <p>Video footage from the camera in R1's room, dated 3/30/25 at 12:58 a.m., showed R1 lying in bed and sleeping. The pulse oximeter alarmed 36 times in the 6 minutes and 3 second video. No staff responded to the alarm. The vitals on the pulse oximeter were unable to be read due to the glare of the camera.</p> <p>On 4/22/25 at 3:04 p.m., the nurse practitioner was interviewed. She could not remember if the facility updated her about the wound spray ingestion and she was not able to look in her (R1's) electronic health record for any related notes. The nurse practitioner stated she would potentially call poison control if a resident swallowed wound spray.</p> <p>On 4/22/25 at 3:16 p.m., the psychologist was interviewed. She could not remember if she reported the wound spray ingestion incident to facility staff or not.</p> <p>On 4/23/25 at 8:35 a.m., RN-A was interviewed. She stated she was not aware that R1 sprayed wound cleanser in her mouth. RN-A stated R1 may have had a bruise that could have been from a fall or her insulin injections, but she was unsure of the cause. She stated the bruise was not new and she notified the nurse manager of the bruise. The nurse manager would decide if the bruise needed to be monitored or documented. RN-A stated she was not aware that R1 claimed a man gave her the bruise.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/23/25 at 10:00 a.m., the assistant director of nursing (ADON) was interviewed. The ADON stated there was no documentation for the bruise. The ADON stated since R1 has a history of bruises, she prefers to have her insulin injections on her arms and the bruise went away. The ADON said he was not aware of R1 ingesting wound spray but he would expect staff to call the provider and monitor vital signs. The ADON did not know if poison control was called. The ADON stated R1 does have a history of delusions, but the nurse should not have made any assumptions, and staff should have looked into it further. The ADON verified the alarm in the videos was the pulse oximeter alarm. The ADON stated probe may have needed readjustment, and staff should have gone in to check on her.</p> <p>On 4/23/25 at 10:14 a.m., the administrator was able to verify R1 was using Gentell Dermal Wound Cleanser on 4/3/25, (date of video footage).</p> <p>On 4/23/25 at 10:26 a.m., the director of nursing (DON) was interviewed. The DON stated he would advocate for more documentation. In response to the wound spray incident, the DON stated there should have been follow up, the provider and poison control should have been notified to provide further direction. In response to the abuse allegation, the DON stated staff are in an environment with vulnerable adults, when they hear something, must investigate it and find the cause of the statement. The DON stated nurse should have asked more about it and she may have gotten an answer right away. For the pulse oximeter alarms, the DON stated it is always better to respond immediately, assess and fix the issue and find out if it is a pattern.</p> <p>RN-B was contacted for an interview but did not return the call.</p> <p>The Skin Assessment and Wound Management policy last revised 2/2025, directs when a significant alteration in skin integrity is noted such as large or multiple bruises, the following actions will be taken: notify provider, initiate skin and wound evaluation, notify nurse manager, update care plan.</p> <p>A policy or procedure pertaining to ingesting chemicals and pulse oximeter alarms was requested but not provided.</p>		