

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245320	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/26/2024
NAME OF PROVIDER OR SUPPLIER Woodlyn Heights Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2060 Upper 55th Street East Inver Grove Heights, MN 55077	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>49034</p> <p>Based on observation, interview and document review, the facility failed to ensure narcotic and controlled substance reconciliation was completed in accordance with established policies and procedures to reduce the risk of diversion and/or theft on 2 of 3 medication carts reviewed. This had the potential to affect 6 residents identified to have controlled substances in these carts which were reviewed during a facility-reported incident investigation for possible drug diversion.</p> <p>Findings include:</p> <p>The facility's Controlled Substances policy dated 10/19/22, indicated the narcotic records would be reconciled by a physical count of the remaining narcotic supply at the change of each shift by the oncoming and outgoing licensed nurse/designee. The policy indicated after the supply was counted and justified, each nurse would record the date and his/her signature verifying the count was correct.</p> <p>During an interview and observation on 11/26/24 at 9:25 a.m., the 500-hall medication cart was reviewed with registered nurse (RN)-B. The mobile cart was locked with a physical key, along with a separately attached metal narcotic box, which was also locked. The narcotic box was opened and inspected which contained numerous controlled substances. RN-B explained the narcotics and controlled substances were counted at each shift exchange and recorded in a binder. RN-B provided the binder to the surveyor for review and inside were flow sheets used to track the documented count(s).</p> <p>The provided 500-hall Controlled Drug Count Record dated 10/2024, identified spacing to record each nurse's signature on a space that corresponded with their shift. A total of six signatures per day would be required to satisfy the record and demonstrate counting had been completed according to the provided policy. However, the flow sheet had multiple open, un-signed spaces as follows:</p> <p>10/1/24- four of six spaces left blank.</p> <p>10/2/24- four of six spaces left blank.</p> <p>10/3/24- five of six spaces left blank.</p> <p>10/4/24- two of six spaces left blank.</p> <p>10/5/24- six of six spaces left blank.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>10/6/24- six of six spaces left blank.</p> <p>10/7/24- one of six spaces left blank.</p> <p>10/8/24- five of six spaces left blank.</p> <p>10/9/24- one of six spaces left blank.</p> <p>10/10/24- six of six spaces left blank.</p> <p>10/21/24- four of six spaces left blank.</p> <p>10/22/24- five of six spaces left blank.</p> <p>10/23/24- two of six spaces left blank.</p> <p>10/24/24- six of six spaces left blank.</p> <p>10/25/24- two of six spaces left blank.</p> <p>10/26/24- six of six spaces left blank.</p> <p>10/27/24- one of six spaces left blank.</p> <p>10/28/24- one of six spaces left blank.</p> <p>10/29/24- six of six spaces left blank.</p> <p>10/30/24- six of six spaces left blank.</p> <p>10/31/24- six of six spaces left blank.</p> <p>The provided 500-hall Controlled Drug Count Record dated 11/2024, identified several open, un-signed spaces as follows:</p> <p>11/20/24- four of six spaces left blank.</p> <p>11/22/24- two of six spaces left blank.</p> <p>11/23/24- three of six spaces left blank.</p> <p>(continued on next page)</p>

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview and observation on 11/26/24 at 11:13 a.m., the hall one medication cart was reviewed with RN-A. The mobile cart was locked with a physical key, along with a separately attached metal narcotic box, which was also locked. The narcotic box was opened and inspected which contained numerous controlled substances. RN-A provided the binder to the surveyor for review, and inside were flow sheets used to track the documented count(s) with multiple blanks noted on the document. RN-A stated nursing staff were supposed to count the controlled substances with the oncoming shift before leaving and then sign the sheet to demonstrate this had been completed. RN-A stated the blanks on the flowsheets meant this had not occurred on the specific shifts.</p> <p>The provided hall one Controlled Drug Count Record dated 10/2024, identified multiple open, un-signed spaces as follows:</p> <p>10/3/24- two of six spaces left blank.</p> <p>10/4/24- four of six spaces left blank.</p> <p>10/6/24- three of six spaces left blank.</p> <p>10/7/24- two of six spaces left blank.</p> <p>10/8/24- one of six spaces left blank.</p> <p>10/10/24- four of six spaces left blank.</p> <p>10/11/24- five of six spaces left blank.</p> <p>10/12/24- two of six spaces left blank.</p> <p>10/13/24- one of six spaces left blank.</p> <p>10/16/24- one of six spaces left blank.</p> <p>10/17/24- five of six spaces left blank.</p> <p>10/20/24- two of six spaces left blank.</p> <p>10/22/24- one of six spaces left blank.</p> <p>10/24/24- three of six spaces left blank.</p> <p>10/25/24- one of six spaces left blank.</p> <p>10/30/24- three of six spaces left blank.</p> <p>10/31/24- five of six spaces left blank.</p> <p>The provided hall one Controlled Drug Count Record dated 11/2024, identified multiple open, un-signed spaces as follows:</p> <p>(continued on next page)</p>		

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