

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245425	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/20/2024
NAME OF PROVIDER OR SUPPLIER Thorne Crest Retirement Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1201 Garfield Avenue Albert Lea, MN 56007	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 51379</p> <p>Based on observation, interview, and document review, the facility failed to ensure 1 of 1 resident (R31) had adequate hydration and hydration within reach.</p> <p>Findings include:</p> <p>R31's Minimum Data Set (MDS) assessment dated [DATE], indicated R31 had a Brief Interview for Mental Status (BIMS) score of 3, indicated severe cognitive impairment . R31 was independent with eating and drinking with limited assistance. R31 required extensive assistance for mobility, transfers, and toileting. R31 did not have difficulty swallowing or require specialty diet. R31 had a diagnosis of Parkinson's.</p> <p>R31's care plan dated 10/8/24, indicated staff will bring R31 refreshments in the afternoon. R31 could make basic needs known. R31 could reposition himself in bed. R31 could drink water without assistance if within reach.</p> <p>R31's physician order dated 10/1/24, indicated diet: regular diet, regular texture, thin consistency.</p> <p>During observations on 11/18/24 at 11:07 a.m., R31's bed was located closest to the door and head of bed was next to the bathroom door. R31 did not have a bedside table. R31's water pitcher was observed across the room under the television on a table; R31 was in his bed across the room from the water pitcher. Water pitcher was located on the lower left corner of the table; when lifted it felt about half full.</p> <p>During interview and observation on 11/18/24 at 11:39 a.m., R31 stated his mouth was dry and he was thirsty. R31's mouth was dry and his tongue was sticking to inside of mouth.</p> <p>During observation on 11/9/24 at 8:13 a.m., R31's water pitcher was observed in the same position on the table under the television and when lifted felt about half full. R31 was seated in the activity room with staff prompting him to eat. R31 was able to feed and drink on his own.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During interview on 11/19/24 at 8:16 a.m., nursing assistant (NA)-A, stated R31 can feed and drink for himself. NA-A verified R31's water pitcher was across the room from his bed on a table under his television. NA-A stated R31 could not reach his water pitcher while he was in bed. NA-A stated the water pitcher should be on a bedside table and she didn't know why R31 did not have a bedside table. NA-A stated it was the responsibility of staff on each shift to ensure R31 has water within reach. Upon exiting room, NA-A did not move water pitcher within reach of R31.</p> <p>During observation on 11/19/24 at 8:39 a.m., R31 had a bedside table next to the head of his bed and his water pitcher had been moved to the bedside table. Water pitcher was within reach. Bathroom door was closed.</p> <p>During interview and observation on 11/19/24 at 10:00 a.m., R31 stated his mouth is always dry. R31 stated if his water pitcher was closer, he would drink water. Surveyor reminded R31 a water pitcher was on the bedside table and R31 stated he will drink when he wakes up. R31's mouth was dry and his tongue appeared to be sticking to inside of mouth.</p> <p>During interview on 11/19/24 at 1:35 p.m., NA-B states she will refill the water pitcher if a resident asks for water. NA-B stated she was unsure if there is a policy about when to refill water pitchers.</p> <p>During interview on 11/19/24 at 1:37 p.m., NA-C stated staff refilled water pitchers on the night shift, day shift will check the water pitchers if they can; will refill if resident asks for more water. NA-C stated she does not believe there is a policy about refilling water.</p> <p>During interview on 11/19/24 at 1:45 p.m., licensed practical nurse (LPN)-A, stated each resident should have fresh water within reach every day. LPN-A stated she doesn't know if there is an actual policy about how often to refill water pitchers.</p> <p>During observation on 11/19/24 at 3:42 p.m., R31 was laying in bed. The bedside table was located at the foot of his bed, out of reach. The bathroom door was open, there was not enough room for the bathroom door to be open and the bedside table to be within reach.</p> <p>During interview on 11/19/24 at 4:42 p.m., director of nursing (DON) stated each resident should have fresh water within reach, should be changed each shift. DON stated within reach means they can reach the water pitcher from wherever they are seated. DON verified the facility had a policy about refilling water pitchers.</p> <p>A facility policy dated 2024, titled Serving Drinking Water indicated water pitchers should be placed within easy reach of the resident.</p>		