

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245631	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/01/2026
NAME OF PROVIDER OR SUPPLIER MN Veterans Home-Luverne		STREET ADDRESS, CITY, STATE, ZIP CODE 1300 North Kniss Avenue Luverne, MN 56156	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0684 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide appropriate treatment and care according to orders, resident's preferences and goals. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and document review, the facility failed to ensure a change of condition was identified and assessed by a nurse to determine what, if any, additional intervention maybe needed for 1 of 2 residents (R1) reviewed. R1 developed audible gurgling and potential respiratory impairment on [DATE] in the mid-afternoon which was not comprehensively assessed by a nurse until several hours later. Findings include: On [DATE] at 11:46 a.m., an interview was held with emergency medical technician (EMT)-E who stated they were on a crew that responded to the care center for R1 on [DATE], with reported respiratory distress. They arrived and found R1 lying in bed and very clearly in respiratory distress. The staff members present reported R1's condition onset about 2:00 p.m., which EMT-E then questioned aloud, Why did it take eight hours [to call]? R1 had just had oxygen placed via cannula at 2 liters per minute (LPM) as EMT arrived and R1's oxygen saturations were poor when they checked them. EMT-E stated R1 was then transported to the hospital where she was found to have a very intense pneumonia in her lungs. R1's Physician Orders for Life Sustaining Treatment (POLST), dated 1/2024, identified R1 had wishes for selective treatment marked but was agreeable to limited interventions such as IV/IM antibiotics or a defined trial of artificial nutrition. R1's quarterly Minimum Data Set (MDS), dated [DATE], identified R1 had both long and short-term memory impairment and a history of previous stroke. R1 did not have a history of respiratory failure recorded. R1's care plan, last reviewed [DATE], identified R1 had an activity of daily living (ADL) self-care deficit and was dependent on staff for most care. The care plan lacked evidence R1 had any current respiratory issues or concerns such as wet-sounding voice or 'gurgling' with spoken word R1's Respiration / Pulse / O2 Sat Summaries, printed [DATE], identified the recorded vital signs for R1 over the previous 90-day period. These vitals were recorded: [DATE] - 18 respirations per minute (RPM), 53 beats per minute (BPM), and 92% on room air (RA). [DATE] - 18 RPM, 62 BPM, and 93% on RA. R1's progress note, dated [DATE] at 10:19 a.m., identified R1 was seen by medical doctor (MD)-D and no new orders were written. R1's corresponding Family Medicine Progress Note, dated [DATE], identified R1 was seen for a routine 60-day examination. MD-D recorded himself as having a hard time understanding R1's speech but R1 had been eating okay. The note identified R1 had a previous choking episode but the congestion . seems to be better at this time. The note recorded R1 had no cardiopulmonary symptoms present and a physical exam was done which recorded R1's vital signs as 110/62 (BP), 62 BPM, and 16 breaths per minute. R1's lung sounds were listed as clear and R1 was in no acute distress. However, R1's subsequent progress note, dated [DATE] at 9:45 p.m., identified the staff had noticed R1 sounded gurgle [sic] when getting her up for the supper meal. R1 was alert and ate 25% of her supper meal. The note then recorded, By the time she was assisted to bed. She started to cough more and sounded even more gurgle [sic]. She looked pale and was difficult to arouse. She said she was tired . was afebrile with 96.5 [F], P 67 and went up to 161, R 35 and irregular. O2Sat ranged from 75 to 80% [on] RA. After administering O2 [oxygen] per [cannula] it increased to 85% at 2 L [liters per min] . Family called to communicate resident's change of condition. EMS was then called and R1 was transported to the hospital at 10:18 p.m. Registered nurse (RN)-B authored the note, however, the note lacked what, if any, assessment had been completed of R1's respiratory (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0684 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	system when the staff had initially identified the gurgle noise when getting her up from bed before the meal. When interviewed on [DATE] at 11:28 a.m., licensed practical nurse (LPN)-D stated they had worked with R1 prior to her hospitalization and recalled R1 as needing help to complete most cares. R1 was also talkative but often didn't make sense with the conversation flow. LPN-D stated they [couldn't] say for certain if R1 had a normal 'wet' voice or audible ongoing cough. R1 was on thickened fluids so at times people will hear that. LPN-D stated they felt R1 having audible 'gurgling' noises at rest would be definitely different for her. If that was reported to the nurse, then the nurse should evaluate the lung sounds and check vital signs. That evaluation should then be recorded in the progress notes. LPN-D stated they were not sure what happened to R1 causing her hospitalization but added they were quite shocked when they came to work and heard R1 subsequently died at the hospital as R1 was not terminally ill or on hospice care. When interviewed on [DATE] at 12:32 p.m., nursing assistant (NA)-B stated they were assigned to help care for R1 on [DATE] for the evening (PM) shift. NA-B and NA-C got R1 up from bed around 3:30 p.m. and at that time noticed R1 was a little gurgly sounding. NA-B stated it caused them to wonder if something was a little off but the noise was not very prominent. R1 was taken to the commons area and NA-B stated they told the nurse, RN-B, about the noise R1 had been making. RN-B responded aloud, OK, and NA-B stated they were not sure what actions RN-B did after that with R1. NA-B stated there were no visible secretions on or around R1's mouth when they noticed the noise. When supper time arrived, NA-B stated they helped R1 with eating and R1 then again seemed more gurgly sounding. This was again reported to RN-B who stated they just wanted to watch her and keep monitoring it. NA-B stated the gurgling noise R1 was making was definitely new to me [hearing it]. Then, later in the evening, as they helped R1 to bed the audible gurgling noise was still present, so they raised the head-of-the-bed after R1 was laid down. NA-B stated they again notified the nurse who went into the room around 7:30 or 8:00 p.m. they thought. The nurse attempted to do vital signs but couldn't locate the pulse oximeter right away which caused a delay adding, That took a while. Then around 9:30 p.m., the nurse finally got one and took vital signs, then everything was low and R1's vitals were abnormal. NA-B recalled that R1's family was then called and then she was sent to the hospital with EMS. NA-B stated R1 didn't look too good when she left for the hospital. NA-B reiterated the main nurse helping with R1 that shift was RN-B. When interviewed on [DATE] at 12:53 p.m., NA-C stated they recalled working with R1 on [DATE] in the PM. R1 had sounded like she was really gurgly when they helped her up from bed in the afternoon and felt a little warm to touch. NA-C stated RN-B was told about these issues and responded to keep an eye on her and keep R1 upright in the chair for a while. NA-C stated they were unsure what actions RN-B took to evaluate R1 as they had other people to help care for and left the area. NA-C then helped NA-B put R1 to bed around 7:00 p.m., and R1 again sounded gurgly so the head-of-the-bed was raised up. RN-B was again told of R1 but NA-C was unsure what, if any, follow up was done as they went and helped other people. NA-C recalled that around 8:30 p.m. to 9:00 p.m., RN-B was in R1's room and trying to get vital signs but they were having trouble getting the oxygen levels due to the oximeter being missing. When they finally got it, R1's oxygen level was like 80's [%] and the nurse was super concerned. The nurse then applied oxygen to R1 to help her, but this was just before she left with EMS. R1's medical record was reviewed and lacked evidence what, if any, nursing assessment of R1's respiratory condition was completed around 3:30 p.m., when the NA staff members first identified a possible change in condition of R1's respiratory status. The record lacked any record vital signs or assessment until 9:45 p.m., then the progress note identified RN-B's actions and care provided. When interviewed on [DATE] at 1:04 p.m., RN-B stated they were not told any concerns about R1 in the verbal report from the previous shift on [DATE], but only R1 had been seen by the MD and there were no new orders. RN-B stated R1 had a history of aspiration and would once in a while have a cough they noted. RN-B verified the NA staff reported R1 as sounding gurgly when they got her up before supper. RN-B stated she did a visual look of R1 at that time and R1 appeared at her baseline. RN-B stated they did not obtain vitals or listen to R1's lung sounds when first told as R1 (continued on next page)		

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