

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255169	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 10/30/2025
NAME OF PROVIDER OR SUPPLIER Trend Health and Rehab of Natchez, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 587 John R Junkin Drive Natchez, MS 39120	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0550 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Based on interview, record review, and facility policy review, the facility failed to ensure that 1 (one) of three (3) residents reviewed for dignity and respect was treated in a manner that maintained and upheld her personal dignity. This failure resulted in the resident feeling embarrassed and uncomfortable when two Certified Nurse Assistants (CNAs) made an inappropriate comment during personal care. Resident #1. Findings include: A record review of the facility policy Resident Rights updated 4/4/25 revealed, Employees shall treat all residents with kindness, respect, and dignity. Resident #1: Record review of the admission Record revealed the facility admitted Resident #1 on 5/20/25 with diagnoses including cerebral infarction. Record review of the Quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 8/21/25 revealed a Brief Interview for Mental Status (BIMS) summary score is 13, indicating Resident #1 is cognitively intact. A review of the facility's investigation revealed that on 9/17/25 at approximately 12:17 PM, Resident #1 reported to Social Services that two (2) staff members had made remarks that hurt her feelings and caused her to feel bad about herself. The Director of Nursing (DON) immediately informed the Administrator-in-Training (A-IT). Resident #1 reported that as she was leaving her room and heading toward the shower room, her gown was hanging off her shoulder, exposing part of her chest. Certified Nurse Assistant (CNA) #2 commented, Just leave her alone, she just wants the old men to look at her. Following her shower, CNA #1 assisted the resident with dressing and remarked that the resident was gaining weight and thought her brother was going to bring her some clothes that fit. Both comments made the resident feel embarrassed and bad about herself. The facility immediately initiated an investigation and reported the incident to the State Agency (SA) through the abuse hotline and to the Attorney General's Office (AGO). Both staff members were placed on administrative leave pending the investigation and were subsequently terminated for improper conduct. On 10/29/25 at 1:30 PM, during an interview with Resident #1, she confirmed that several weeks earlier, two (2) Certified Nurse Assistants (CNAs) spoke to her in a rude and disrespectful manner. While preparing for her shower, her gown did not fully cover her, and one of the CNAs commented, You just want the men to look at you. Resident #1 explained, That hurt my feelings because I don't want any men to look at me in that way. I'm a young woman and a nurse who had a stroke. She reported the comment made her feel embarrassed and uncomfortable. Resident #1 informed facility staff of the incident and requested that the two CNAs no longer assist with her care. On 10/30/25 at 3:00 PM, during an interview with the Administrator, she confirmed that on 9/17/25, the facility was notified of an incident involving Resident #1 and two Certified Nurse Assistants (CNAs) who made an inappropriate comment to the resident during care. The Administrator stated the comment was unprofessional and did not reflect the facility's expectations for maintaining resident dignity and respect. She confirmed that both CNAs were immediately removed from resident care pending investigation. The Administrator revealed Resident Rights Policy requires all staff to treat residents with respect at all times and prohibits language or behavior that could be perceived as demeaning. She confirmed both CNAs were interviewed and admitted that a comment was made as a joke. The Administrator stated the facility determined the behavior violated policy and both CNAs were terminated. She verified that on 9/17/25, all nursing staff received re-education on professional communication, resident dignity, and maintaining respectful interactions. On 10/30/25 at 3:15 PM, during an interview with the Director of Nursing (DON), she explained that on 9/17/25 she was notified by Social Services that Resident #1 had reported an inappropriate comment made by two Certified Nurse Assistants (CNAs) during care. The DON reported that the comment was unprofessional and inconsistent with the facility's expectations for treating residents with dignity and respect. She immediately ensured the resident was safe and that both CNAs were removed from resident care while the matter was reviewed. The DON confirmed she interviewed the CNAs involved, the resident, and relevant staff. Both CNAs admitted a comment was made as a joke. The DON indicated she counseled the resident, who expressed embarrassment and discomfort, and provided reassurance that her concerns were taken seriously. Following the investigation, both CNAs were terminated for unprofessional conduct that failed to uphold resident dignity. The DON verified that on 9/17/25, following the incident, all nursing staff received re-education on professional communication, sensitivity, and maintaining resident dignity at all times. On 10/30/25 at 3:30 PM, during an interview with the Social Services Director, she confirmed that on 9/17/25 Resident #1 reported two Certified Nurse Assistants (CNAs) had spoken to her in a rude and inappropriate manner during shower preparation making a comment that left her feeling embarrassed and hurt. The Social Services Director</p>		