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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255232 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 09/11/2025 |
| NAME OF PROVIDER OR SUPPLIER Cornerstone Rehabilitation and Healthcare Center | | STREET ADDRESS, CITY, STATE, ZIP CODE 302 Alcorn Drive Corinth, MS 38834 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
| F 0550 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights. (continued on next page) |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Based on staff and resident interview, observations, record review, and facility policy review, the facility failed to ensure each resident was treated with dignity and respect for three (3) of ten (10) residents sampled. Resident #2, #4, and #5. Findings Include:Record review of the facility policy titled, Statement of Resident Rights undated, revealed, If anyone hurts you, threatens to hurt you, neglects your care, takes your property, or violates your dignity, you have the right to file a complaint with the Facility Administrator . You have a right to: 4.be treated with courtesy, consideration, and respect.Resident #2An interview with Resident #2 Spouse/Resident Representative (RR) on 9/11/25 at 10:00 AM, revealed that she has some issues with Certified Nurse Aide (CNA) #1, she revealed she's rude and very snappy. She stated, My husband is here for therapy, and he deserves to be treated with kindness and respect like everyone else in this place. She stated that her daughter told her that she needed to report it, but she confirmed that she hasn't because I don't want anything to be taken out on my husband. The RR stated, Because if that happens, then they will see the bad side of me. The RR stated, I feel sorry for the patients who may not have a family member to stand up for them. The least that she (CNA #1) could do is be kind.Record review of the admission Record revealed the facility admitted Resident #2 on 8/21/25 with medical diagnoses, which include Cerebral Infarction and Hemiplegia and Hemiparesis.Record review of Resident #2's Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 8/28/25 revealed a Brief Interview for Mental Status (BIMS) score of 14, which indicated the resident is cognitively intact.Resident #4An interview with Resident #4 on 9/11/25 at 10:25 AM, the resident stated, Everyone is nice here except one, and she's here working today. Resident #4 identified CNA #1 as the person that she is referring to and revealed, the lady from the therapy department came to see if I was ready for therapy the other day and I told her I'm waiting for my aide to come and get me ready. I put my call light on, and she (CNA #1) came in, and I told her I needed to get ready for therapy. I couldn't understand what she was saying because she was mumbling, but then she said Well, get your clothes ready, and she just walked out the door. Resident #4 stated, I can't get up and get my clothes ready; if I could, I wouldn't be here. She revealed she seldom does anything for me; she'll answer the call light, make a remark, and then leave, and someone else will have to come in to help me. She revealed I don't know why she acts that way to people, it may just be her personality, or maybe she's just not nice to anyone. She revealed she's not fearful of the aide, but stated that she is just not a nice person.The admission Record review revealed that the facility admitted Resident #4 on 4/7/21 with medical diagnoses, including Lack of Coordination and Need for assistance with personal care.Record review of Resident #4's MDS with an ARD of 7/30/25 revealed a BIMS score of 14, which indicated the resident is cognitively intact. Resident #5During an interview on 9/11/25 at 10:30 AM, Resident #5 stated, Most of the employees here are nice, but there is one here today that's not kind. Resident #5 confirmed that she is here for therapy, and then she will go back home and confirmed that she doesn't have much longer to put up with her. Resident #5 confirmed that the aide hasn't done anything abusive to her, but she is just mean-acting, but she isn't going to stir anything up because I'm just waiting to get back home. The admission Record review revealed that the facility admitted Resident #5 on 9/5/25 with medical diagnoses, including Encounter for other Orthopedic Aftercare and Fracture of Unspecified Part of Neck of Left Femur.Record review of Resident #5's MDS revealed a BIMS score of 12 on 9/8/25, which indicated the resident has moderate cognitive impairment. During an interview on 9/11/25 at 11:00 AM, State Agency (SA) observed two staff members sitting at the B-hall nursing unit. One staff member (CNA #2) was sitting at the desk, and another staff member (CNA #1) was sitting with her back to the SA and was observed with a hoodie over her head. SA inquired how many Certified Nurse Aides (CNA) were working on that hallway and CNA #2 stated two. CNA #1 stated one and two and pointed to herself and CNA #2 in a gruff tone. SA asked their names, and CNA #2 gave her first and last names. When the SA asked CNA #1 her name, she answered her first and middle name. SA asked if her middle name was her last name, and CNA stated, No, rudely.During an interview with the Director of Nurses (DON) and the Administrator (ADM) on 9/11/25 at 11:30 AM, the DON revealed that she was aware that the residents had complained about CNA #1 and her mannerisms and behaviors. They both confirmed that they had talked with CNA #1 about her tone with the residents and stated that it's just her personality and demeanor. The Administrator revealed we have both verbally spoken to her about her abrasiveness and tone multiple times. The DON acknowledged that CNA #1 had a Disciplinary Action Record completed on 3/26/25 because a grievance was filed stating the employee talks too fast and the residents cannot understand her</p> | | |