

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255261	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/26/2025
NAME OF PROVIDER OR SUPPLIER The Oaks Rehabilitation and Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 3716 Highway 39 North Meridian, MS 39301	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>Based on observation, interview, record review and facility policy review, the facility failed to ensure a Resident who is unable to carry out Activities of Daily Living (ADLs) received the necessary services to maintain good grooming and personal hygiene for one (1) nineteen (19) sampled residents. Resident #57.</p> <p>Findings include:</p> <p>A record review of the facility policy Activities of Daily Living dated 2/1/22, revealed, Policy: To encourage resident choice and participation in activities of daily living (ADL) and provide assistance as necessary. ADLs include bathing, dressing, grooming .</p> <p>On June 23, 2025, at 12:31 PM, Resident #57 was observed sitting on the side of her bed, having just awakened from a nap as the State Agency (SA) entered the room. The SA noticed a visible amount of long, white chin hair, approximately half an inch thick as well as black and gray facial hair on her upper lip. When gently asked about it, Resident #57 quietly shared that she wishes the staff would help her remove the hair, but they haven't done so. The SA also observed that her toenails appeared noticeably long and jagged. Resident #57 expressed that she would like assistance trimming them, noting that no one has come to help.</p> <p>At 12:42 PM on June 23, 2025, during an interview with the Director of Nursing (DON), she stated that it is the responsibility of the Licensed Practical Nurses (LPNs) to trim residents' toenails. She also clarified that Certified Nursing Assistants (CNAs) are expected to perform grooming tasks for female residents during their daily ADL care, such as hair removal, and that this should be done consistently whenever needed.</p> <p>On June 23, 2025 at 3:03 PM, in an interview, CNA #2 stated that although she does not frequently provide care for Resident #57, she is not aware of the resident ever refusing care.</p> <p>On June 24, 2025 at 7:39 AM, in a follow-up interview, Resident #57 expressed that the facial hair she has is very unsightly. She further stated that if she had access to the proper tools, she would remove it herself; however, due to her health challenges, she has been unable to do so.</p> <p>On June 24, 2025 at 7:41 AM, during an interview conducted outside the resident's room, CNA #1 stated that ADL care for the resident include trimming facial hair, provided the resident does not refuse the service.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On June 24, 2025 at 7:52 AM, while in Resident #57's room with LPN #1, she confirmed Resident #57 had long facial hair on her chin that did not appear to have been recently trimmed. LPN #1 confirmed that grooming, including facial hair trimming, typically falls under the responsibilities of the CNA during daily ADL care. She also confirmed that the resident's toenails were very long and stated they are overdue for trimming.</p> <p>A record review of the admission Record revealed the facility admitted the resident on 3/18/25 with diagnoses including Muscle Weakness and Hypertensive Heart Disease with Heart Failure.</p> <p>A record review of the Minimum Data Set (MDS) with Assessment Reference Date (ARD) of 3/25/25 reveals a Brief Interview Mental Score of five (5) indicating Resident #57 had severe cognitive impairment.</p>		