

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255264	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/11/2025
NAME OF PROVIDER OR SUPPLIER Longwood Community Living Center		STREET ADDRESS, CITY, STATE, ZIP CODE 200 Long Street Booneville, MS 38829	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0851 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Electronically submit to CMS complete and accurate direct care staffing information, based on payroll and other verifiable and auditable data. Based on staff interview, record review, and facility policy review, the facility failed to submit accurate staffing data into the Payroll-Based Journal (PBJ) system for one (1) of four (4) quarters reviewed. 3rd Quarter 2025. Findings Include: Record review of the facility policy titled, Staffing Hours-Monitoring of Policy and Procedure undated, revealed, Purpose: To assure the facility staffing meet federal and state guidelines. Record review of PBJ Staffing Data Report CASPER Report 1705D FY (Fiscal Year) Quarter 3 2025 (April 1-June 30), revealed the facility triggered on this report for excessively low weekend staffing. During an interview on 12/11/25 at 9:53 AM, the Administrator (ADM) revealed the data that was submitted to PBJ was not accurate because they did not include the termed employees worked hours during this 3rd quarter, therefore the data showed low weekend staffing when actually the staffing was adequate. This was a data entry error. They were supposed to capture current and termed employees who had worked during that pay period, but they failed to capture those employees who actually worked. She revealed the Corporate Office submits the PBJ information and the facility was unaware that they had triggered for low weekend staffing.		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0578 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review, staff interviews, and facility policy review, the facility failed to ensure the resident's right to participate in healthcare decision-making regarding advance directives and code status for (1) one of 18 sampled residents. (Resident #6) Findings Include: Review of the facility policy titled Advance Directives Policy and Procedure with no revision date revealed, .3. The resident's advance directives will be recorded in the resident clinical record . Record review on [DATE] at 2:00 PM revealed Resident #6's medical record indicated a code status of Do Not Resuscitate (DNR). The signed document located in the chart was a Cardiopulmonary Resuscitation (CPR) form, not a signed DNR order. Record review on [DATE] revealed the resident's DNR status was displayed on the patient profile in the electronic medical record (EMR). When the hyperlink was selected to review supporting documentation, a signed CPR form dated [DATE], signed by the resident representative, was present. A physician's order for DNR dated [DATE] was also located in the chart; however, a signed DNR form was not available. During an interview with Registered Nurse (RN) #1 on [DATE] at 3:10 PM, stated Resident #6 was a DNR based on the information listed on the resident's profile and in the chart. She stated she was unaware that there was no signed DNR form on file. During an interview with the Director of Nursing (DON) on [DATE] at 4:15 PM, she stated that Resident #6's son signed paperwork when the resident went on hospice services. The DON reviewed documents scanned into the resident's medical record and confirmed CPR form dated [DATE], along with a physician's order dated [DATE]. The DON stated the family had signed a DNR when the resident went on hospice; however, the signed DNR document could not be located. Record review of the admission Record revealed the facility admitted Resident #6 on [DATE] with a medical diagnosis that included Dementia. Record review of the Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of [DATE] revealed, under section C, a Brief Interview for Mental Status (BIMS) Summary score of 01, indicating the resident was cognitively impaired.		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. Based on observation, resident interview, and staff interviews, the facility failed to ensure a homelike environment by maintaining resident equipment in a clean condition, as evidenced by a visibly soiled wheelchair for one (1) of 38 wheelchairs observed at the facility. (Resident #48) Findings Include: On 12/09/25 at 11:30 AM, observation and interview revealed Resident #48's wheelchair was visibly dirty. The bottom frame of the wheelchair had a caked, dried brown substance present. The resident stated he did not realize his wheelchair was so dirty until it was brought to his attention and stated, Oh, I didn't notice it was that dirty. It does need to be cleaned. On 12/09/25 at 11:45 AM, Licensed Practical Nurse (LPN) #3 observed the wheelchair and stated it should have been cleaned on the night shift. During an interview with the Administrator and observation of Resident #48's wheelchair on 12/09/25 at approximately 2:05 PM, she stated the resident spills food and liquids onto the chair often. The Administrator confirmed the wheelchair was dirty and had not been cleaned in a while, she stated she expected the wheelchairs to be cleaned on the night shift. Review of facility documentation on facility letterhead dated 12/10/25 and signed by the Administrator revealed the facility did not have a policy or procedure addressing the routine cleaning, monitoring, or maintenance of resident wheelchairs to ensure a homelike environment. Record review of the admission Record revealed the facility admitted Resident #48 on 7/23/2025 with a medical diagnosis that included Dementia. Record review of the Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 11/30/2025 revealed, under section C, a Brief Interview for Mental Status (BIMS) summary score of 08, indicating the resident was moderately cognitively impaired.		

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F 0656 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, resident and staff interviews, record reviews, and facility policy reviews, the facility failed to implement care plans related to Activity of Daily Living (ADL) needs, such as personal hygiene, to include shaving, for four (4) of the eighteen sampled residents. Resident #7, #8, #27, and #40. Findings Include: Review of the facility policy titled, Care Plan Policy and Procedure, undated, revealed under Purpose: To provide a comprehensive person-centered plan of care addressing resident's needs, strengths, goals and approaches. Under Policy: Each resident's care plan will remain current and inform staff of resident's needs, strengths, goals, and approaches. Resident #7 Record review of Resident #7's Care Plan Focus .The resident has an ADL self-care performance deficit related to primary lateral sclerosis, chronic weakness and decreased mobility .Interventions .Self Care Personal hygiene: Usually requires substantial/maximal to dependent assist to maintain personal hygiene, including combing hair, shaving. On 12/08/2025 at 11:03 AM an observation and interview revealed Resident #7, a female resident, with sporadic facial hair on the chin measuring approximately one-half (1/2) inch in length. Resident #7 revealed she did not like the hair on her chin. On 12/09/2025 at 9:00 AM an observation revealed that Resident #7's facial hair in the chin area was unchanged from the previous day. On 12/09/2025 at 11:05 AM, during an interview and observation Certified Nurse Aide (CNA) #2 revealed it is the CNA's responsibility to ensure facial hair is removed, particularly during a resident's shower. CNA #2 confirmed Resident #7 had a shower this morning and continued to have long facial hair on her chin. CNA #2 stated, Yes, she should have been shaved. On 12/09/2025 at 11:15 AM,during an observation and interview Licensed Practical Nurse (LPN) #2 confirmed that Resident #7 had 1/2 inch sporadic long chin hairs. LPN #2 revealed the resident should not have long facial hair, especially since she just had her morning shower. LPN #2 stated, That's part of daily grooming, to ensure the resident is shaved and presentable. During an interview on 12/09/2025 at 11:25 AM, the Director of Nurses (DON) revealed it is the facility's expectation that female residents have no visible facial hair and that shaving is considered part of their routine personal hygiene. The DON stated, If the resident was not adequately groomed, including being appropriately shaven, then the resident's plan of care was not being followed. Record review of the admission Record revealed Resident #7 was admitted to the facility on [DATE] with medical diagnoses that included Primary Lateral Sclerosis, lack of coordination, and need for assistance with personal care. Record review of the Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 09/30/25, revealed under section C, a Brief Interview for Mental Status (BIMS) summary score of 15, (continued on next page)		

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F 0656 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	indicating Resident #7 is cognitively intact. Resident #8 Record review of Resident #8's ADL Care Plan with review date, 10/20/2025, revealed, I have an ADL self-care performance deficit .Interventions .Bathing/Showering (times 1 Assist) .Personal Hygiene Routine: The resident prefers shower 3 times weekly .) On 12/08/2025 at 10:24 AM, during an observation of Resident #8 it was noted that the resident had approximately three-fourths of an inch-long whiskers on his cheeks, chin, and upper lip. On 12/08/2025 at 1:50 PM an additional observation and interview revealed that Resident #8 still had facial hair on his cheeks, chin, and upper lip. He stated that he would prefer to be clean-shaven. On 12/09/2025 at 11:20 AM, during an observation and interview CNA #1, she confirmed that Resident #8 did not receive a shower or shave on Saturday, 12/06/2025. She stated that she worked on 12/06/2025 but was not assigned to Resident #8. Record review of the admission Record revealed the facility admitted Resident #8 on 9/26/25 with diagnoses including need for assistance with personal care. Record review of Resident #8's MDS with an ARD of 10/3/25 revealed a BIMS score of 12 indicating moderate cognitive impairment. Resident #27 Review of Resident #27's ADL care plan with review date, 1/23/2025, revealed, I have an ADL self-care performance deficit r/t Alzheimer's .Interventions Self Care Personal hygiene: Requires (usually requires partial/moderate assist times 1) to maintain personal hygiene, including combing hair, shaving, . On 12/08/2025 at 10:27 AM and again at 12:19 PM, during observations of Resident #27 it was noted that Resident #27 had facial hair on his cheeks, upper lip, and chin, approximately one-half inch in length. On 12/08/2025 at 2:19 PM, during an interview Resident #27 expressed that he would like to be clean-shaven. On 12/09/2025 at 11:16 AM, during an observation and interview CNA #1, confirmed that Resident #27 did not receive a shower or shave on Saturday, 12/06/2025. She stated that she worked on 12/06/2025 but was not assigned to Resident #27. Record review of Resident #27's admission Record revealed the facility admitted him on 1/16/25 with diagnoses including Alzheimer's Disease and need for assistance with personal care. Record review of the MDS with ARD of 10/22/25 revealed a BIMS score of 10 indicating moderate cognitive impairment. Resident #40 (continued on next page)		

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F 0656 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Review of Resident #40's ADL care plan with review date, 11/03/2025, revealed, I have an ADL self-care performance deficit .Interventions . Self Care Personal hygiene: (usually requires dependent assist to maintain personal hygiene, including combing hair, shaving, . During observation and interview of Resident #40 on 12/08/2025 at 10:24 AM, it was noted that Resident #40, a female resident, had full facial hair on her cheeks, upper lip, and chin. Resident #40 expressed that she would like to be clean-shaven. On 12/09/2025 at 11:25 AM, during an interview with CNA #4, confirmed that Resident #40 did not receive a shower or shave on Saturday, 12/06/2025. Record review of the admission Record revealed Resident #40 was admitted to the facility on [DATE] with medical diagnoses that included Cerebral Infarction. Record review of the MDS with an ARD of 11/03/25, revealed under section C, a BIMS summary score of 15, indicating Resident #40 is cognitively intact. During an interview on 12/09/2025 at 2:14 PM, the Minimum Data Set (MDS) Coordinator revealed she is responsible, in collaboration with nursing staff, for developing each resident's individualized care plan. She explained that under the ADL care plan, specifically in the self-care/personal hygiene section, grooming needs such as shaving are addressed. The MDS Coordinator confirmed that if Resident #7, Resident #8, Resident #27 and Resident #40 was not shaved as indicated, it would indicate the resident's care plan addressing personal hygiene were not being followed.		

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F 0677 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide care and assistance to perform activities of daily living for any resident who is unable. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, resident and staff interview, record review, and facility policy review, the facility failed to provide care to maintain personal hygiene for four (4) of 51 residents reviewed for Activities of Daily Living (ADL) care. Resident #7, #8, #27 and #40. Findings Include: Review of the facility policy titled, ADL Care of a Resident Policy and Procedure, undated, revealed Policy: Resident ADL care will be provided to the resident according to the individualized resident needs . Resident #7 An observation and interview on 12/08/2025 at 11:03 AM revealed Resident #7, a female resident, with sporadic facial hair on the chin measuring approximately one-half (1/2) inch in length. Resident #7 revealed she did not like the hair on her chin. An observation on 12/09/2025 at 9:00 AM revealed that Resident #7's facial hair in the chin area was unchanged from the previous day. During an interview and observation on 12/09/2025 at 11:05 AM, Certified Nurse Aide (CNA) #2 revealed it is the CNA's responsibility to ensure facial hair is removed, particularly during a resident's shower. CNA #2 confirmed Resident #7 had a shower this morning and continued to have long facial hair on her chin. CNA #2 stated, Yes, she should have been shaved. During this interaction, Resident #7 nodded affirmatively when asked if she would like her chin hair removed. During an observation and interview on 12/09/2025 at 11:15 AM, Licensed Practical Nurse (LPN) #2 confirmed that Resident #7 had 1/2 inch sporadic long chin hairs. LPN #2 revealed the resident should not have long facial hair, especially since she just had her morning shower. LPN #2 stated, That's part of daily grooming, to ensure the resident is shaved and presentable. In an interview on 12/09/2025 at 11:25 AM, the Director of Nurses (DON) revealed it is the facility's expectation that female residents have no visible facial hair, and shaving is considered part of their personal hygiene and is completed on shower days. Record review of the admission Record revealed Resident #7 was admitted to the facility on [DATE] with medical diagnoses that included Primary Lateral Sclerosis, lack of coordination, and need for assistance with personal care. Record review of the Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 09/30/25, revealed under section C, a Brief Interview for Mental Status (BIMS) summary score of 15, indicating Resident #7 is cognitively intact. Resident #8 During an observation of Resident #8 on 12/08/2025 at 10:24 AM, it was noted that the resident had approximately three-fourths of an inch-long whiskers on his cheeks, chin, and upper lip. An additional observation and interview on 12/08/2025 at 1:50 PM revealed that Resident #8 still had (continued on next page)		

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F 0677 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	facial hair on his cheeks, chin, and upper lip and stated that he would prefer to be clean-shaven. During an observation and interview on 12/09/2025 at 11:20 AM, CNA #1 confirmed that Resident #8 did not receive a shower or shave on Saturday, 12/06/2025. She stated that she worked on 12/06/2025 but was not assigned to Resident #8. She further explained that if a resident refused to take a shower or be shaved, the CNA was to notify the nurse, who would then follow up to see if she could persuade the resident to shower or shave. The CNA accessed the computer charting for Saturday, 12/06/2025, which documented N/A for shower/bath. She noted that there is an option for refused, but it seems that the shower aide for that day did not mark it. In an observation and interview on 12/09/2025 at 11:30 AM, LPN #1, she stated that when a resident refuses to take a shower or bath on their scheduled day, the CNA is supposed to inform the nurse so that the nurse can attempt to persuade the resident to shower. If the resident still refuses, the reason must be documented. She confirmed that she worked this hall on Saturday, 12/06/2025, and no one made her aware that Resident #8 had refused his shower. She also confirmed that Resident #8 did not usually have this much facial hair, so she knew he had not been shaved in a while. During an interview on 12/09/2025 at 11:42 AM with the Administrator, it was confirmed that when a resident refuses to take a shower or shave on their assigned shower day, the CNA is to inform the nurse, who will then follow up. The Administrator further stated that she checks the daily alerts on her computer to see if a resident has gone more than three days without a shower. She reviewed the CNA task documentation and confirmed the residents should be showered and shaved on their scheduled days and as needed. Record review of the admission Record revealed the facility admitted Resident #8 on 9/26/25 with diagnoses including need for assistance with personal care. Record review of Resident #8's MDS with an ARD of 10/3/25 revealed a BIMS score of 12 indicating moderate cognitive impairment. Resident #27 During observations of Resident #27 on 12/08/2025 at 10:27 AM and again at 12:19 PM, it was noted that Resident #27 had facial hair on his cheeks, upper lip, and chin, approximately one-half inch in length. During an interview on 12/08/2025 at 2:19 PM, Resident #27 expressed that he would like to be clean-shaven. During an observation and interview on 12/09/2025 at 11:16 AM, CNA#1, confirmed that Resident #27 did not receive a shower or shave on Saturday, 12/06/2025. She stated that she worked on 12/06/2025 but was not assigned to Resident #27. She further explained that generally, if a resident refused to take a shower or be shaved, the CNA was to notify the nurse, who would then follow up to see if she could persuade the resident to shower or shave. The CNA accessed the computer charting for Saturday, 12/06/2025, which documented N/A for shower/bath. She noted that there is an option for refused, but evidently, the shower aide for that day did not mark it. During an observation and interview on 12/09/2025 at 11:27 AM, LPN #1 stated that when a resident refuses to take a shower or bath on their scheduled day, the CNA is supposed to inform the nurse so (continued on next page)		

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F 0677 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	that the nurse can attempt to persuade the resident to shower. If the resident still refuses, the reason must be documented. She confirmed that she worked this hall on Saturday, 12/06/2025, and no one made her aware that Resident #27 had refused his shower. She also confirmed that his facial hair was long and that, based on his appearance, Resident #27 had not been showered or shaved on Saturday. During an interview on 12/09/2025 at 11:42 AM with the Administrator, it was confirmed that when a resident refuses to take a shower or shave on their assigned shower day, the CNA is to inform the nurse, who will then follow up. The Administrator further stated that she monitors daily alerts on her computer to check if a resident has gone more than three days without a shower. She reviewed the CNA task documentation and confirmed the residents should be showered and shaved on their scheduled days and as needed. Record review of Resident #27's admission Record revealed the facility admitted him on 1/16/25 with diagnoses including Alzheimer's Disease and need for assistance with personal care. Record review of the MDS with ARD of 10/22/25 revealed a BIMS score of 10 indicating moderate cognitive impairment. Resident #40 An observation and interview on 12/08/2025 at 10:24 AM revealed Resident #40, a female resident, with full facial hair covering her cheeks, chin, upper lip. Resident #40 revealed she did not get a shower and shave over the weekend, and she did not like the hair on her face. During an interview with CNA #4 on 12/09/25 at 11:25 AM she stated that she had showered Resident #40 and shaved her this morning. She stated, Resident told me that she did not get a shower and shave over the weekend. An interview conducted with the DON on 12/09/2025 at 11:25 AM, confirmed that she had full facial hair on 12/08/25. She stated it is the facility's expectation that female residents have no visible facial hair, and shaving is considered part of their personal hygiene and is completed on shower days. Record review of the admission Record revealed Resident #40 was admitted to the facility on [DATE] with medical diagnoses that included Cerebral Infarction. Record review of the MDS with an ARD of November 3, 2025, revealed under section C, a BIMS summary score of 15, indicating Resident #40 is cognitively intact.		

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F 0695 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide safe and appropriate respiratory care for a resident when needed. Based on observations, staff interviews, and facility policy review, the facility failed to ensure oxygen tubing was properly stored when not in use, resulting in the potential for contamination and compromised resident safety for two (2) of 10 residents reviewed for respiratory. (Resident #19 and #27) Findings included: Review of facility policy titled, Oxygen Concentrator Cleaning Policy and Procedure with no date revealed, .Store Oxygen tubing, cannula, and mask in plastic bag when not in use .Resident #19 During an observation on 12/08/2025 at 3:20 PM, it was noted that Resident #19's oxygen tubing was not stored properly in a bag; instead, it was wrapped around the top of the portable oxygen tank. During an observation and interview on 12/09/2025 at 1:35 PM with Certified Licensed Practical Nurse (CLPN) #1, she confirmed that Resident #19's oxygen tank had open tubing wrapped around the top of the tank, rather than being stored in a bag. Review of the admission Record indicated that the facility admitted Resident #19 on 4/7/2025 with a medical diagnosis that included Chronic Obstructive Pulmonary Disease. A review of the Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 10/15/25 revealed under section C, a Brief Interview for Mental Status (BIMS) summary score of 15 which indicated Resident #19 was cognitively intact. Resident #27 During an observation on 12/08/2025 at 10:27 AM, it was noted that Resident #27's oxygen tubing was not stored properly in a bag; instead, it was wrapped around the top of the portable oxygen tank. During an interview on 12/09/2025 at 1:45 PM with the Director of Nursing, she confirmed that oxygen tubing should always be stored in a bag when not in use. She further explained that the purpose of this practice is to ensure that the tubing remains clean. Review of the admission Record indicated that the facility admitted Resident #27 on 1/16/2025 with a medical diagnosis that included Other Specified Chronic Obstructive Pulmonary Disease, Alzheimer's Disease, and Need for Assistance with Personal Care. A review of the MDS with an ARD of 10/22/25 revealed under section C, a BIMS summary score of 10 which indicated Resident #27 had moderate cognitive impairment.		

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F 0761 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. Based on observation, staff interviews, and facility policy review, the facility failed to ensure medications were stored in a properly secured refrigerator for one (1) of two (2) medication storage rooms. Findings Include: Review of the facility's policy titled Medications Storage Policy and Procedure with no revision date revealed, Purpose: To properly secure medications and biologicals according to CMS guidelines . An observation on 12/10/25 at 8:28 AM revealed the medication storage room on C Hall contained a narcotic lock box located inside the refrigerator, locked, but not secured/affixed to the refrigerator. The lock box was easily removable and contained a bottle of Lorazepam. An interview conducted on 12/10/25 at 8:30 AM with Licensed Practicing Nurse (LPN) #2, she stated she thought the lock box was secured properly. During an interview conducted on 12/10/25 at 8:35 AM with the Director of Nursing (DON), she confirmed the narcotic lock box was not secured, explained that it had been secured in the past, and she was unaware that the lock box was not secured/affixed to the refrigerator.		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255264	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/11/2025
NAME OF PROVIDER OR SUPPLIER Longwood Community Living Center		STREET ADDRESS, CITY, STATE, ZIP CODE 200 Long Street Booneville, MS 38829	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0919 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Make sure that a working call system is available in each resident's bathroom and bathing area. Based on observation, interviews, facility policy review, and record review, the facility failed to ensure a resident had a call system in her room for one (1) of 18 resident rooms reviewed. Resident #6 Findings Include: Review of the facility policy titled CALL LIGHTS USE OF POLICY AND PROCEDURE with no revision date revealed, Purpose: To provide the resident with a call light to notify staff to meet the need of the resident . On 12/08/25 at 10:50 AM, observation revealed Resident #6 was in her room without a call light within reach and no alternative method available to request assistance. A second observation on 12/09/25 at 2:18 PM, at the resident's bedside revealed no call light present within reach and no alternative method available for the resident to request assistance. At the time of the observation, Housekeeper #1 was present in the resident's room and stated, She doesn't have a call light. An interview on 12/09/25 at 2:40 PM, was conducted at the bedside with Licensed Practicing Nurse (LPN) #3, who stated there was no call light at the bedside and she did not know if it had been borrowed and put in another resident's room, stating there was one present previously. During an interview on 12/09/25 at 3:30 PM with the Director of Nursing (DON) revealed all residents are expected to have call lights at their bedside so they can request assistance as needed. The DON stated the resident did have a call light, but she did not know what had happened to it. Record review of the admission Record revealed the facility admitted Resident #6 on 6/04/2025 with a medical diagnosis that included Dementia. Record review of the Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 12/10/2025 revealed, under section C, a Brief Interview for Mental Status (BIMS) Summary score of 01, indicating the resident was severely cognitively impaired.		