

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  255266	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/31/2024
NAME OF PROVIDER OR SUPPLIER  Brandon Court		STREET ADDRESS, CITY, STATE, ZIP CODE  100 Burnham Road Brandon, MS 39042	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.</p> <p>42807</p> <p>Based on observations, interviews, and facility policy review, the facility failed to ensure that two (2) of nine (9) sampled residents had the opportunity to exercise their autonomy regarding preferences related to choice of bathing schedules and clothing. Residents #1 and #2</p> <p>Findings included:</p> <p>Record review of the facility's policy titled Resident's Rights Policy, reviewed 12/23, revealed Every resident in this facility has the right to: .Retire and rise in accordance with reasonable requests .</p> <p>On 7/30/24 at 9:50 AM, during an observation and interview with Resident #2, the resident stated that she did not have any washcloths to use on the morning of 7/30/24. She said the CNAs told her there were no clean washcloths. She said that prevented her from being able to wash up and get into her wheelchair at her preferred time. Observation revealed there were no washcloths in the room or attached bathroom of Resident #2.</p> <p>On 7/30/24 at 10:00 AM observation revealed there were no clean washcloths or bath towels in the linen closets on the first or second floor and there were no clean washcloths or bath towels on the four (4) clean linen carts on the hall.</p> <p>On 7/30/23 at 10:08 AM, during an observation and an interview with Resident #1, she complained she had just received AM care and assistance to transfer into her wheelchair because she had to wait for clean linens to be delivered from the laundry. She stated she preferred to get up earlier and the reason she was told she was not able to get up at the time of her choosing was because there were no clean washcloths or bath towels. She said she preferred to bathe and then get dressed before staff assisted her to get up in her wheelchair, as this was her usual routine. She confirmed that she had not been able to wear the clothes she preferred on 7/30/24 because the clothes she preferred had not been returned from the laundry. She said that there were dresses she preferred to wear but wanted a slip or undershirt to wear beneath them and that none of her slips or undershirts had been returned from the laundry. She confirmed that the clothes she preferred to wear had been sent to the laundry several days before. Observation revealed there were no washcloths or bath towels in the room or attached bathroom of Resident #1.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 7/30/24 during an interview at 10:20 AM, CNA #2 revealed that Resident #1 and Resident #2 had to wait past their preferred time to have AM care/bed bath and get up because there were no clean washcloths or bath towels available on the morning of 7/30/24. The CNA confirmed that Resident #1's personal clothes of choice were not in her room and had not been returned from the laundry. She explained that Resident #1 had multiple slips and undershirts but none in her room.</p> <p>On 7/30/24 during an interview at 10:23 AM, CNA #3 confirmed that Resident #1 and Resident #2 had to wait past their preferred time to have AM care/bed bath and get up because there were no clean washcloths or bath towels available on the morning of 7/30/24. She confirmed that she and CNA #2 had searched for a slip or undershirt for Resident #1 and were unable to find any for her to wear.</p> <p>On 7/30/24 at 2:00 PM an interview with the Housekeeping Supervisor revealed that the facility had adequate linens, and added, but we are behind today. She confirmed that the CNAs had to wait for linens to complete the laundering process to have clean linens on 7/30/24. She said she did not know why Resident #1 had not gotten her slips or undershirts back from the laundry in a timely manner.</p> <p>On 7/31/24 at 1:00 PM an interview with the Administrator revealed that he confirmed that it was the responsibility of the facility to ensure that all residents had clean linens available for their care in accordance with their preferred routine for rising, showering/bathing, dressing and other activities of daily living. He confirmed that there were residents that did not have access to clean linens on the morning of 7/30/24 which interfered with the residents' right to autonomy and choice of schedule for bathing and getting out of bed. The Administrator stated that he was unaware that Resident #1 had personal clothing items which had not been returned to her and that the items would have to be located and returned to her or replaced by the facility to ensure she could dress according to her preference.</p> <p>Record review of the Face Sheet for Resident #1 revealed that the facility admitted the resident on 5/06/22 and the resident had diagnoses of atrial fibrillation, congestive heart failure, chronic peripheral venous insufficiency.</p> <p>Record review of the Quarterly Minimum Data Set (MDS) with ARD 6/13/24 for Resident #1 revealed she had a Brief Interview for Mental Status (BIMS) score of 13, which indicated no cognitive impairment.</p> <p>Record review of the Face Sheet for Resident #2 revealed the facility admitted the resident on 10/27/21 and the resident had diagnoses of end stage renal disease, hypertension and osteoarthritis.</p> <p>Record review of the Quarterly MDS with ARD 6/06/24 for Resident #2 revealed she had a BIMS score of 15, which indicated no cognitive impairment.</p>		

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<p>F 0572</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Give residents a notice of rights, rules, services and charges.</p> <p>42807</p> <p>Based on interviews, record reviews, and facility policy review, the facility failed to ensure consent was received from residents prior to changing private insurance plans to another insurance company for one (1) of nine (9) sampled residents. Resident #3</p> <p>Findings included:</p> <p>Record review of the facility provided titled Resident Rights, reviewed 12/23, revealed, Every resident in this facility has the right to: . Manage their personal affairs .</p> <p>On 7/30/24 at 9:35 AM, in an interview with a family member of Resident #3, he said that Resident #3 was admitted by the facility on 11/16/23 for a short term stay to receive therapy services following a fall with fracture which occurred at her home. He stated that the resident was her own Responsible Party (RP) and made her own decisions. He explained that the resident was enrolled in managed care insurance at the time of admission which allowed twenty (20) days of therapy, of which, the resident and family were aware. He stated that the resident decided to transfer to a personal care facility and discharged from the facility on 12/09/23. The family member stated that after the resident's discharge from the facility, the resident had been notified by mail of her disenrollment from managed care. The family member said that the resident was without managed care coverage for two (2) months following discharge from the facility. He acknowledged that the resident did not experience injury or illness during the two months and did not suffer loss due to the disenrollment, however, it could have been detrimental to the resident's finances should she have suffered a major illness.</p> <p>Record review of the Notice of Medicare Non-Coverage dated 12/06/23 and signed by Resident revealed the resident was notified that The effective date coverage of your current skilled nursing facility services will end: 12/08/24. The document contained the resident's right to appeal against this decision and instructions on how to ask for an immediate appeal.</p> <p>On 7/31/24 at 4:00 PM, in an interview with the Business Office Manager (BOM), she confirmed that she had used on-line access to Resident #3's managed care and entered information for disenrollment. She confirmed that she had no evidence or signed permission for agreement by the resident for disenrollment from her managed care insurance. She confirmed that she was not aware of any appeal requested for Resident #3 as described in the Notice of Medicare Non-Coverage. The BOM confirmed that Resident #3 was alert and oriented and was her own Responsible Party.</p> <p>On 7/31/24 at 5:00 PM, during an interview with the Administrator he confirmed that the BOM had processed disenrollment for Resident #3 from her managed care insurance. He also confirmed that the facility had no written authorization by Resident #3 for disenrollment from her managed care insurance.</p> <p>On 8/02/24 at 12:45 PM Resident #3 returned telephone call to SA and stated that she had not authorized disenrollment form her managed care insurance plan. She stated that she was made aware of her disenrollment through a letter mailed to her home address following her discharge from the facility.</p> <p>(continued on next page)</p>		

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<p>F 0572</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Record review of the Face Sheet for Resident #3 revealed the facility admitted the resident on 11/16/24 and the resident had diagnoses that included Wedge Compression Fracture of Fourth Lumbar Vertebra, Atrial Fibrillation, Macular Degeneration and Hearing Loss.</p> <p>Record review of the Admission Minimum Data Set (MDS), with Assessment Referral Date (ARD) 11/22/23 for Resident #3, revealed the resident had a Brief Interview for Mental Status (BIMS) score of 15, which indicated no cognitive impairment.</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>42807</p> <p>Based on observations, interviews, and facility policy review, the facility failed to ensure residents were provided with sufficient bath linens to allow residents to bathe at a time that they preferred on one (1) of three (3) days of observation.</p> <p>Findings included:</p> <p>Record review of the facility policy titled Laundry Infection Control-Department Responsibilities, reviewed 08/21, revealed, . The Laundry Department will supply a sufficient quantity of linen for proper resident care and comfort .</p> <p>On 7/30/24 at 9:50 AM observation and an interview with Resident #2 revealed that she had not had any washcloths to use on the morning of 7/30/24. She said the Certified Nurse Aides (CNAs) told her there were no clean washcloths. She said that prevented her from being able to wash up and get into her wheelchair at her preferred time. Observation revealed there were no washcloths in the room or attached bathroom of Resident #2.</p> <p>On 7/30/24 at 10:00 AM observation revealed there were no clean washcloths or bath towels in the linen closets on the first or second floor and there were no clean washcloths or bath towels on the four (4) clean linen carts on the hall.</p> <p>On 7/30/23 at 10:08 AM observations and an interview with Resident #1 revealed she had just received AM care and assistance to transfer into her wheelchair because she had to wait for clean linens to be delivered from the laundry. She stated she preferred to get up earlier and the reason she was told she was not able to get up at the time of her choosing was because there were no clean washcloths or bath towels. She said she preferred to get washed up and then get dressed and then get up in her wheelchair with staff assistance, as that was her usual routine. She confirmed that she had not been able to get up when she preferred on 7/30/24 or wear the clothes she preferred on 7/30/24 because she said the staff told her there was not adequate clean washcloths or towels for a bed bath and the clothes she preferred had not been returned from the laundry. She confirmed that the clothes she preferred to wear had been sent to the laundry several days before. Observation revealed there were no washcloths or bath towels in the room or attached bathroom of Resident #1.</p> <p>On 7/30/24 during an interview at 10:20 AM, CNA #2 revealed that Resident #1 and Resident #2 had to wait past their preferred time to have AM care/bed bath and get up because there were no clean washcloths or bath towels available on the morning of 7/30/24.</p> <p>On 7/30/24 during an interview at 10:23 AM, CNA #3 revealed that Resident #1 and Resident #2 had to wait past their preferred time to have AM care/bed bath and get up because there were no clean washcloths or bath towels available on the morning of 7/30/24.</p> <p>On 7/30/24 at 2:00 PM an interview with the Housekeeping Supervisor revealed that the facility had adequate linens, and added, but we are behind today. She confirmed that the CNAs had to wait for linens to complete the laundering process to have clean linens on 7/30/34.</p> <p>(continued on next page)</p>		

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