

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255352	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/16/2024
NAME OF PROVIDER OR SUPPLIER Comfort Care Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1100 West Drive Laurel, MS 39440	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0851</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Electronically submit to CMS complete and accurate direct care staffing information, based on payroll and other verifiable and auditable data.</p> <p>47873</p> <p>Based on staff interview and record review, the facility failed to electronically submit accurate direct care staffing information based on payroll data to the Centers for Medicare and Medicaid (CMS) as required for one (1) of three (3) months reviewed. December 2023</p> <p>Findings include:</p> <p>A review of the Payroll Based Journal (PBJ) Staffing Data report from the Certification and Survey Provider Enhanced Reports (CASPER) database revealed the facility had triggered for Four or More Days Within the Quarter with no RN (Registered Nurse) Hours and Four or More Days Within the Quarter with <24 Hours/Day Licensed Nursing Coverage from 12/2/23 to 12/31/23.</p> <p>Record review of facility policy Nurse Staffing Information, revised 11/14/23, revealed it did not address the accurate submission of PBJ data.</p> <p>On 5/13/24 at 12:48 PM, the Business Office Coordinator stated she was unaware the facility failed to electronically submit PBJ staffing data to CMS accurately in the first quarter of FY (Fiscal Year) 2024. She explained she was responsible for entering the PBJ data for the facility and kept the receipts which indicated the data was sent. She stated she did not receive any type of error message, warning, or email after the information was submitted that would have indicated the information was not accurate.</p> <p>During an interview on 5/14/24 at 10:48 AM, with the Director of Nursing (DON), she stated she was not aware there was an error with the data that was submitted to PBJ for the first quarter of FY 2024. The DON explained she was responsible for creating the nursing schedules and confirmed the facility always had adequate nursing staff and had 24-hour RN coverage. She stated she had not received any type of email or had any indication staffing data for December 2023 had not been submitted accurately.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0851</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 5/14/24 at 1:51 PM, the Administrator stated she was unaware there was an issue related to the accuracy of the PBJ data that was submitted to CMS for the first quarter of FY 2024. The Administrator confirmed the Business Office Coordinator was responsible for entering and submitting the PBJ staffing data for the facility. The Administrator said there was an interface error that occurred, and the staffing data was not collected from 12/2/23 through 12/31/23. She confirmed there was no shortage of nursing staff or RN coverage for December 2023. The Administrator reported that she would not have known the data was entered incorrectly because she did not receive any feedback by email or otherwise that would have alerted her than an error had been made, but ultimately it was the responsibility of the facility to ensure the information submitted was accurate.</p> <p>50751</p>