

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265188	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/14/2025
NAME OF PROVIDER OR SUPPLIER Spring Valley Health & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2915 South Fremont Ave Springfield, MO 65804	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45176</p> <p>Based on interview and record review, the facility failed to ensure all residents received care per professional standards of practice when staff failed to obtain an ordered urinalysis in a timely fashion for one resident (Resident #1) out of ten sampled residents. The facility census was 152.</p> <p>Review of the facility's policy titled, Laboratory Test, last updated on 04/2023, showed the following:</p> <ul style="list-style-type: none"> -Staff shall obtain the lab ordered by the physician or physician extender; or labs to be completed routinely per policy, and enter the information on the lab scheduling/tracking form, indicating the resident, room number, month and date lab orders are to be obtained and when results were received; -Any newly ordered lab test needing immediate attention will be added to the lab scheduling/tracking form and the lab will be obtained as ordered; -When the lab has been obtained the Director of Nursing (DON)/designee indicates this on the lab scheduling/tracking form; -Any lab test not obtained as indicated will be rescheduled by the licensed nurse; -Licensed nurse/designee, will review lab test scheduled routine to ensure scheduled labs have been drawn and lab results have been received. <p>Review of the facility's policy titled, Change in Condition, last updated on 02/2025, showed the attending physician/physician extender will be notified of change in resident's condition, per standards of practice and federal and/or state law.</p> <p>1. Review of Resident #1's face sheet (gives basic profile information) showed the following information:</p> <ul style="list-style-type: none"> -admitted [DATE]; -Readmitted [DATE]; <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-Diagnoses included chronic obstructive pulmonary disease (COPD - difficulty breathing), muscle weakness, heart failure (a chronic condition that occurs when the heart can't pump enough blood and oxygen to the body), and chronic pain syndrome.</p> <p>Review of the resident's care plan, dated 03/15/15, showed the following:</p> <ul style="list-style-type: none"> -Resident was on diuretic therapy to treat high blood pressure and at risk for adverse affects; -Staff to report signs/symptoms of dehydration, hypotension (low blood pressure), and dizziness; review electrolytes/renal function lab results; and notify physician if labs abnormal. <p>Review of the resident's annual Minimum Data Set (MDS - a federally mandated assessment tool completed by facility staff), dated 12/18/24, showed the following:</p> <ul style="list-style-type: none"> -Cognitively intact; -Rejection of care behavior not exhibited; -Substantial assistance required from staff for oral hygiene, lower body dressing, and personal hygiene; -Resident dependent upon staff for toileting hygiene, showers, and lower body dressing; -Resident was always incontinent of bladder and bowels. <p>Review of the resident's progress notes, dated December 2024, showed the following:</p> <ul style="list-style-type: none"> -On 12/06/24, at 2:10 P.M., staff informed nurse that resident was experiencing hallucinations. Resident had said there were bugs crawling all over him/her and while watching tv, the resident said there was a man looking at him/her and he wouldn't quit. Nurse informed the nurse practitioner (NP) and order for stat (immediate) CBC (complete blood count - blood test that measures the number and types of various blood cells) and CMP (comprehensive metabolic panel - test that measures several substances in the blood); -On 12/06/24, at 2:13 P.M., change in condition reported of altered mental status; -On 12/06/24, at 7:50 P.M., lab results sent to NP for review; -On 12/06/24, at 11:23 P.M., order received for urinalysis (UA) with C & S (culture and sensitivity), may cath (a thin, flexible tube that is inserted into the body to drain urine or deliver fluids) to obtain. <p>Review of the resident's December 2024 Physician Order Sheet (POS) showed the following:</p> <ul style="list-style-type: none"> -An order, dated 12/07/24, for a UA with C & S, staff may cath, for mental status changes. The order was discontinued on 12/19/24 with reason noted as obtained; <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-Collection date 12/17/24 at 10:50 A.M. (10 days after the order was received);</p> <p>-Received date 12/19/24 at 10:13 A.M. (12 days after the order was received);</p> <p>-Reported date 12/22/24, at 12:19 A.M.;</p> <p>-Blood 1+ (normal results: negative - presence of red blood cells in urine can be due to infection);</p> <p>-Protein trace (normal results: negative - high levels of protein in the urine may indicate kidney disease);</p> <p>-Leukocytes 3+ (high levels of white blood cells in the urine) (normal results: negative);</p> <p>-White blood cells (WBC - presence may indicate a urinary tract infection) greater than 50 (normal results: less than 6);</p> <p>-Mucous present (normal results: absent);</p> <p>-WBC clumps present (large clusters of WBC can indicate inflammation or infection) (normal results: absent).</p> <p>During an interview on 02/14/25, at 12:28 P.M., Certified Nurse's Aide (CNA) A said the following:</p> <p>-When he/she had a resident showing different behavior, such as hallucinations, he/she told the charge nurse;</p> <p>-The resident will tell staff when he/she doesn't feel well;</p> <p>-When the resident has a urinary tract infection (UTI) he/she will have confusion and hallucinations;</p> <p>-He/she has assisted nurses with getting a UA, but a nurse is the one that must do the cath UA.</p> <p>During an interview on 02/14/25, at 12:37 P.M., Licensed Practical Nurse (LPN) B said the following:</p> <p>-If a resident is complaining of pain, or showing signs of a possible UTI, he/she would fill out a change in condition form, and call the doctor to obtain an order for a UA;</p> <p>-Nurses put those orders into the computer, and once it's completed, they're removed;</p> <p>-Nurses are the only ones that can straight cath a resident;</p> <p>-If the order is for a straight cath with C & S, they would straight cath the resident and put the urine in a cup and they also need vials of urine;</p> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-He/she also puts an order into the lab company's website so they know to pick the order up at the facility;</p> <p>-They must get a cup and two vials of urine for the lab;</p> <p>-Once a UA is obtained, it must be picked up within 24 hours;</p> <p>-The order is printed off and put into the lab book at the nurses' station, by the shredder;</p> <p>-When the lab comes into pick up the sample, they take the order out of the book, if there's no order, the don't take the sample;</p> <p>-Once the nurse obtains the UA, they should remove the order from the TAR;</p> <p>-Most nurse's have the order completed as soon as possible;</p> <p>-If it's not completed on one shift, the nurse should attempt the next shift as that's how the orders are put into the system, until it's completed or the doctor is notified of the issues;</p> <p>-It should not take ten days to obtain a UA, that would be too long;</p> <p>-There has been some issues with getting a UA from the resident;</p> <p>-When the resident has a UTI, he/she has confusion, hallucinations, and is sometimes combative which isn't like him/her;</p> <p>-He/she doesn't think the labs come on the weekends, unless it's a stat order;</p> <p>-He/she would wait until Sunday night to do the UA and it would be picked up Monday;</p> <p>-A checkmark on the TAR doesn't always mean the task was completed;</p> <p>-The task is usually removed when it's completed;</p> <p>-He/she did initial the TAR on 12/10/24, at 6:30 A. M. and 2:30 P.M., with a checkmark, but he/she doesn't remember the circumstances at that time.</p> <p>During an interview on 02/14/25, at 2:52 P.M., the NP said the following:</p> <p>-When he/she orders a UA, he she expects it to be done and sent the following morning;</p> <p>-If it's over the weekend, it the UA should be done Sunday and sent out Monday;</p> <p>-Ten days to obtain a UA is too long.</p> <p>During an interview on 02/14/25, at 1:52 P.M., the Director of Nursing (DON) said the following:</p> <p>-When UA straight cath is ordered, the nurse puts that order into the medical record;</p> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-The nurse also goes to lab company web-site and puts in the order for the lab to pick up the UA;</p> <p>-Nurses are responsible for obtaining the UA, and they are to mark the cup and vial of urine from the resident and place in the refrigerator;</p> <p>-The lab comes each morning, but not on the weekends;</p> <p>-If the order is done Friday night, the UA should be in the refrigerator for labs to pick up Monday morning;</p> <p>-There is a lab book where the lab orders are put once the UA is obtained;</p> <p>-Two things are printed, the requisition form and the lab form;</p> <p>-The lab people take the requisition form when they come to pick up the labs;</p> <p>-The lab people come every morning, Monday through Friday;</p> <p>-An order for a UA on 12/10/24, that wasn't completed until 12/17/24, would be too long;</p> <p>-Staff should be attempting the UA as ordered and if they're not getting the UA timely, they should be contacting the doctor;</p> <p>-A check mark on the TAR would indicate the activity was completed;</p> <p>-If the UA was not obtained, the TAR should not have a check mark;</p> <p>-He/she doesn't know why it took ten days to obtain a UA for the resident.</p> <p>During an interview on 02/14/25, at 3:30 P.M., the Administrator said the following:</p> <p>-When there's an order for UA Cath with C & S, resident's don't always want this and refuse;</p> <p>-There may not be enough urine from the resident and some don't like to get out of bed;</p> <p>-If the resident refuses, the staff should keep coming back to get the UA;</p> <p>-If they can't get the UA, they should call the doctor;</p> <p>-Timeliness of labs, taking ten days, labs ordered on the weekends are different, the urine can't sit over 24 hours.</p> <p>MO00249407</p>		