

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265285	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/21/2025
NAME OF PROVIDER OR SUPPLIER Jefferson City Manor Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1720 Vieth Dr Jefferson City, MO 65109	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, facility staff failed to provide care to meet the hygiene needs for four residents (Resident #1, #2, #3 and #4) out of five sampled residents when staff did not provide nail care and assist with facial hair. The facility census was 64.</p> <p>1. Review of the facility's Activities of Daily Living (ADLs), Supporting policy, dated March, 2018, showed staff were directed as follows:</p> <ul style="list-style-type: none"> -Residents will be provided with care, treatment and services as appropriate to maintain or improve their ability to care out ADL; -Resident who are unable to carry out activities of daily living independently will receive the services necessary to maintain good nutrition, grooming and personal and oral hygiene. -Residents will be provided with care, treatment and services to ensure that their ADLs do not diminish unless the circumstances of their clinical condition(s) demonstrate that diminishing ADLs are unavoidable; -Appropriate care and services will be provided for resident who are unable to carry out ADLs independently, with the consent of the resident and in accordance with the plan of care, including appropriate support and assistance with hygiene (bathing, dressing, grooming and oral care); -If residents with cognitive impairment or dementia resist care, staff will attempt to identify the underlying cause of the problem and not just assume the resident is refusing or declining care. Approaching the resident in a different way or at a different time, or having another staff member speak with the resident may be appropriate. <p>2. Review of Resident #1's quarterly Minimum Data Set (MDS), a federally mandated assessment completed by facility staff, dated 12/26/24, showed staff assessed the resident as follow:</p> <ul style="list-style-type: none"> -Severe cognitive impairment; -Did not reject of care; -Resident completed personal hygiene by himself/herself. <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of the residents care plan, dated 01/09/25, showed the resident mostly independent with activities of daily living (ADL), but required some cues and reminders. The plan showed staff were directed to check the resident's nail length, trim and clean on bath days and as necessary.</p> <p>Review of the resident's shower sheets, dated 01/24/25, 01/28-25, 01/31/25, 02/07/25, 02/11/25, 02/14/25, 02/18/25, 02/20/25, and 02/21/25, showed it did not contain documentation staff provided nail care or assistance with facial hair.</p> <p>Observation on 02/21/25 at 8:45 A.M., showed the resident nails long with debris under the nail and with facial hair.</p> <p>3. Review of Resident #2's quarterly MDS, dated [DATE], showed staff assessed the resident as follows:</p> <ul style="list-style-type: none"> -Exhibited rejection of care one to three days during the seven day look back period; -Required substantial to maximal assistance from staff with personal hygiene. <p>Review of the resident's care plan, dated 12/31/24, showed the resident has an ADL self-care performance deficit and required extensive assistance from one staff for personal hygiene.</p> <p>Review of the resident's shower sheets, dated 01/24/25, 01/28/25, 01/31/25, 02/07/25, 02/18/25, and 02/21/25, showed it did not contain documentation staff provided nail care or assistance with facial hair.</p> <p>Observation on 02/21/25 at 12:02 P.M., showed the resident had long, uneven nails.</p> <p>4. Review of Resident #3's quarterly MDS, dated [DATE], showed staff assessed the resident as follows:</p> <ul style="list-style-type: none"> -Cognitively intact; -Did not reject care; -Required set up or clean up assistance only with personal hygiene. <p>Review of the resident's care plan, dated 01/02/25, showed the resident has an ADL self-care performance deficit and required minimum assistance to stand by assistance only of one for personal hygiene.</p> <p>Review of the resident's shower sheets, dated 01/22/25, 01/25/25, 01/29/25, 02/04/25, 02/05/25, 02/08/25, 02/12/25, 02/19/25, 02/20/25, and 02/21/25, showed it did not contain documentation staff provided nail care.</p> <p>Observation on 02/21/25 at 9:26 A.M., showed the resident nails long with debris and with facial hair.</p> <p>(continued on next page)</p>		

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 02/21/25 at 9:26 A.M., the resident said staff would trim his/her nails, but he had to ask them to provide care. He/She said his/her left hand was contracted and required assistance from staff for care. He/She said sometimes his/her nails dug into his/her skin, causing pain, and the length of his/her nails, bothered him/her.</p> <p>5. Review of Resident #4's quarterly MDS, dated [DATE], showed staff assessed the resident as follows:</p> <ul style="list-style-type: none"> -Severe cognitive impairment; -Did not reject of care; -Required partial to moderate assistance from staff with personal hygiene. <p>Review of the resident's care plan, dated 12/31/24, showed the resident has an ADL self-care performance deficit related to confusion and required moderate to maximum assistance from one staff with personal hygiene.</p> <p>Review of the resident's shower sheets, dated 01/21/25, 01/28/25, 01/31/25, 02/04/25, 02/07/25, 02/11/25, and 02/18/25, showed it did not contain documentation staff provided nail care or assistance with facial hair.</p> <p>Observation on 02/21/25 at 11:40 A.M., showed the resident's hair was unkempt, he/she had long nails with debris and un-groomed facial hair.</p> <p>During an interview on 02/21/25 at 11:43 A.M., Certified Nurse Aide (CNA) A said staff should have brushed the resident's hair after getting the resident out of bed, but did not think about it. He/She said he/she normally checked resident's nails daily, but did not have a chance to look at the resident's nails yet.</p> <p>During an interview on 02/21/25 at 11:52 A.M., the resident said sometimes the staff would trim his/her nails and brush his/her hair. He/She said the long nails do bother him/her.</p> <p>6. During an interview on 02/21/25 at 11:43 A.M., CNA A said resident's are provided nail care and assistance with facial hair on shower days and as needed. He/She said staff are directed to brush residents hair when assisted out of bed. He/She said if the resident's nails have debris under them, there is an infection control concern.</p> <p>During an interview on 02/21/25 at 12:13 P.M., Licensed Practical Nurse (LPN) B said staff provided nail care and assist with facial hair on shower days by the aides and resident's hair should be brushed in the morning and as needed. He/She said the concern with a resident with debris under the nails is the potential for infection. He/She said it was not dignified for the resident to not be well-groomed.</p> <p>(continued on next page)</p>		

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 02/21/25 at 3:42 P.M., Assistant Director of Nursing (ADON) said resident are provided nail care and assistance with facial hair on shower days and when needed. He/She said staff are directed to brush resident's hair in the mornings and when needed. He/She said if a resident refused care, staff are directed to offer care more often. He/She said if a resident had long nails with debris under the nails and spread bacteria to other parts of the body.</p> <p>During an interview on 02/21/25 at 3:43 P.M., the administrator said resident are provided nail care and assistance with facial hair on shower days and when needed. He/She said staff are directed to brush resident's hair in the mornings and when needed. He/She said if a resident refused care, staff are directed to offer care more often. He/She said if a resident had long nails with debris under the nails, it could be an infection control issue. He/She said the resident's have a right to be clean and would be considered a dignity issue if the resident was not well-groomed.</p> <p>MO00249746</p>