

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265308	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/26/2025
NAME OF PROVIDER OR SUPPLIER New Mark Rehab and Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 11221 North Nashua Drive Kansas City, MO 64155	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>Based on interviews and record review, the facility failed to protect the resident's right to be free from physical abuse when Resident #1 hit and restrained Resident #2 resulting in a scratch to Resident #2's left cheek, redness to his/her right eye, abrasion to right eyebrow, and redness and bruises to the right forearm and bicep. The facility census was 153.</p> <p>Review of the facility's Abuse Prevention and Prohibition Program, revised 10/24/22, showed:</p> <ul style="list-style-type: none"> - Each resident has the right to be free from abuse. The facility has zero-tolerance for abuse. Staff must not permit anyone to engage in verbal, mental, sexual, or physical abuse of residents; - The facility maintains adequate staffing on all shifts to ensure that the needs of each resident are met; - The facility conducts an ongoing review and analysis of abuse incidents and implements corrective actions to prevent future occurrences of abuse; - Resident assessments and care planning are performed to monitor resident needs and address behaviors that may lead to conflict; - Resident to resident altercations must be reported if the altercation is caused by a willful action that results in physical injury, mental anguish or pain. <p>1. Review of Resident #1's admission record, dated 2/11/25, showed:</p> <ul style="list-style-type: none"> - Diagnosis: frontal temporal neurocognitive disorder (affects cognitive functions for decision making, behavior, language and memory), dementia (decline in cognitive abilities), depression, and Pick's disease (rare neurodegenerative brain disorder); <p>Review of Resident's Care Plan, dated 2/12/25, showed:</p> <ul style="list-style-type: none"> - Resident has a behavior problem hitting and pulling peer's hair, -Staff should intervene as necessary to protect the rights and safety of others. <p>Review of the Resident's care plan revised 3/10/25 showed the resident was combative with staff.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Review of Resident order summary report, dated 3/18/25, showed:</p> <ul style="list-style-type: none"> - 2/24/25 Brexpiprazole 2 miligrams (MG), 1 x daily for Dementia with agitation; - 2/18/25 Divalproex Sodium 125 MG, 2 tablets 2 x daily for agitation; - 3/18/25 Divalproex Sodium 500 MG, 1 tablet 2 x daily for agitation; - 3/18/25 Risperdal 1 MG, 1 x daily for agitation. <p>Review of Resident's progress notes, dated 3/17/25, showed:</p> <ul style="list-style-type: none"> - Staff came into resident room to observe Resident #1 standing off to the side while Resident #2 was in bed visibly shaking and a scratch mark was noted on his/her cheek. Resident #2 said he/she was in bed when Resident #1 came over and hit and grabbed Resident #2. Resident #2 said he/she was struck on the right and left side of the face and his/her right arm was grabbed by Resident #1. <p>During an observation on 3/26/25 at 1:15 P.M., showed the Resident was wandering the hallways back and forth and could only communicate in one or two word answers when questioned by staff;</p> <p>Review of Resident #2's admission record, dated 5/14/24, showed:</p> <p>Diagnosis: Alzheimer's disease (progressive brain disorder) and dementia.</p> <p>Review of Resident's Care Plan, dated 1/14/25, showed:</p> <ul style="list-style-type: none"> - Resident has experienced trauma and has developed fear, terror, dread or helplessness following exposure to a traumatic event; - Resident has impaired cognitive function due to dementia and may have periods of confusion, poor safety awareness and memory deficits. <p>Review of facility incident report, dated 3/17/25, showed:</p> <ul style="list-style-type: none"> - Staff heard screaming from a resident room and immediately investigated. Resident #2 was crying and said that Resident #1 hit him/her on the right side of the face, slapped him/her on the left side of their head and grabbed their right arm; - Staff did not witness the actual altercation. Assessment of Resident #2 showed a scratch mark on left cheek, redness to right eye, a small abrasion to the right eyebrow, and redness and bruising to the right forearm and bicep. <p>Review of Resident #2's progress notes, dated 3/17/25, showed:</p> <ul style="list-style-type: none"> - Resident brought back to nurses' station after incident. Abrasion cleansed and medication applied. Resident placed on observation, right arm and left cheek iced. <p>During an interview on 3/26/25 at 1:00 P.M., Registered Nurse (RN) B said:</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>- Resident #1 has not shown any signs of agitation since their medications were changed by the physician following the hitting incident on 3/17/25;</p> <p>- Neither Resident #1 or Resident #2 can remember the incident, it happened on the night shift and he/she was not on duty at the time.</p> <p>During an interview on 3/26/25 at 3:15 P.M., Director of Nursing (DON) said the injuries noted in the report for resident #2 are accurate.</p> <p>During an interview on 4/4/25 at 2:00 P.M., Administrator said the injuries sustained by Resident #2 during the altercation with Resident #1 fit the definition of physical abuse as outlined in the facility's Abuse and Neglect policy.</p> <p>MO251256</p>